



## Be the top choice among realtors in your area

With Birdeye, get more reviews and deliver fantastic customer experience to stand out from the competition. Become the obvious choice for clients in need of a realtor.

### Get new clients with Webchat

Sell more properties by connecting with potential clients in real-time.

When is your next open house for the property on Evergreen Lane?

### Effortlessly get new reviews

Prove that you're the best realtor in the area through client reviews. Get more reviews by sending automatic review requests when a sale is finalized.

Hi David. The next open house will be Saturday at 10AM. Interested?

### Be the top local search result

Rank high in relevant search results. New reviews and Birdeye's SEO-optimized custom profiles help you outshine the competition.

### Manage your clients on-the-go

Birdeye's easy-to-use mobile app allows you to manage your clients from anywhere. There is no need to be near a computer to provide an excellent client experience.

Hi Daniel, a 4 bed 3 bath house just went up near you. Interested?

### Keep up communications with business texting

Engage with your clients on the channel they prefer. Send texts for new listings or open house announcements to keep your clients in the know.

When can I see it?



#### Why Realtors Pick Birdeye

**“Birdeye gives our company instant credibility and it allows us to easily amass lots of reviews, which is what customers are looking at online...It also instantly increases trust with customers, which is invaluable.”**

Aaron Novello, Team Leader, The Novello Group

# Birdeye Customer Experience Platform

## Interactions

The single messaging platform for your team to connect with leads and customers.

Inbox  
Livechat  
Teams

Webchat  
Chatbot  
Receptionist

## Reviews

Consistently generate more reviews and higher ratings.

Review generation    Review monitoring  
Review responses    Review marketing

## Listings

Keep your business information accurate and consistent across 50+ websites.

## Surveys

Engage each customer at the right time with NPS or CSAT surveys to improve your service.

## Insights

Turn customer feedback into actionable insights with AI.

## Ticketing

Create tickets automatically and take action on customer feedback.

## Benchmarking

Make competitive insights your unfair advantage.

## Referrals

Make it simple for your customers to refer your business.

## Mass Text Messaging ADD ON

Easily send text messages to a large number of contacts in one click.

## Video Chat

Meet face-to-face with customers with video calls even if you physically can't.

## Birdeye

Birdeye is an all-in-one customer experience platform that provides businesses with the tools to deliver great experiences at every step of the customer journey. More than 60,000 businesses of all sizes use Birdeye every day to be found online and chosen through listings and reviews, be connected with existing customers using text messaging, and deliver the best end-to-end customer experience with survey, ticketing and insights tools.

Call us at [1-800-561-3357](tel:1-800-561-3357), [schedule a demo](#) or visit [www.birdeye.com](http://www.birdeye.com) for more information.