IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

At World Properties, LLC, d/b/a @properties,)
Plaintiff,) Case No
V.)) Judge
Baird & Warner Real Estate, Inc.,) Magistrate Judge
Defendant.	Jury Trial Demanded

COMPLAINT FOR FALSE AND MISLEADING ADVERTISING

Now comes Plaintiff, At World Properties, LLC, doing business as @properties, ("@properties") by and through its undersigned attorneys, states as follows in support of its Complaint against Defendant, Baird & Warner Real Estate, Inc. ("B&W"):

NATURE OF THE ACTION

- 1. @properties brings this action against the defendant as a result of B&W's violation of the Lanham Act, 15 U.S.C. § 1125(a)(1) and the Illinois Uniform Deceptive Trade Practices Act, 815 ILCS 510/2.
- 2. All of the claims in this Complaint arise from false and/or misleading claims made by B&W in its advertising and promotional materials provided to consumers in Illinois and neighboring states regarding B&W's real estate brokerage services.
- 3. In its advertising and promotional materials, B&W has made false statements that mislead consumers regarding B&W's services and constitute deceptive trade practices.

JURISDICTION AND VENUE

- 4. The Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. §§ 1331 and 1337 and 15 U.S.C. § 1121(a) because this action arises under the laws of the United States.
- 5. The Court has supplemental jurisdiction over the state law claim pursuant to 28 U.S.C. § 1367.
- 6. Venue is proper in this Court pursuant to 28 U.S.C. § 1391 because B&W is a resident of this District, and a substantial part of the events or omissions at issue in this Complaint occurred in this District.

PARTIES

- 7. @properties is a residential real estate brokerage company that serves Chicago and the surrounding counties, Indiana, Michigan, and Wisconsin.
- 8. B&W is an Illinois corporation with its principal place of business in Chicago, Illinois. B&W is a residential real estate brokerage company that serves Chicago and the surrounding counties, as well as Wisconsin.

FACTUAL ALLEGATIONS

I. BACKGROUND REGARDING THE PARTIES, MRED, AND B&W'S FALSE ADVERTISEMENTS

- 9. @properties and B&W are competitors in the real estate brokerage market in Chicago, the surrounding counties, and Wisconsin.
- 10. Midwest Real Estate Data ("MRED") is an industry standard real estate data aggregator and distributor, providing real estate brokers in Chicago and the surrounding counties with multiple listing service ("MLS") information and statistics.

- 11. MRED compiles data and statistics on a wide variety of real estate listing and sales categories for Chicago, Cook County, and several other counties in northern Illinois.
- 12. Real estate brokerage companies use MRED to determine statistics regarding, among other things, their and other brokerage companies' sales volume, listing volume, and average sales prices for certain date ranges or geographic areas.
- 13. When a real estate broker searches MRED data, he or she may limit his or search using one or more categories. For instance, a search of MRED data can be limited:
 - a. to specific cities, counties, ZIP codes, or neighborhoods;
 - b. by type of property, such as detached single-family homes, attached single-family homes, 2-4 unit properties, or mobile homes;
 - c. temporally, such as to a specific month, a specific year, or a date range;
 - d. by listing or sales price of properties
 - e. by properties listed or sold by a specific real estate brokerage company or multiple companies; or
 - f. by whether a property is a newly constructed or previously owned.
- 14. "Chicagoland" is generally recognized in the real estate industry and MRED to include the City of Chicago, Cook County, and all "collar" counties (such as Lake County, DuPage County, and Will County).
- 15. B&W advertises in magazines, including an advertisement in the February 11, 2018 and March 13, 2018 electronic mail distributions of Chicago Agent Magazine ("Chicago Agent Advertisement").
- 16. In addition, B&W's website contains a blog with similar information as that in the Chicago Agent Advertisement (the "B&W Blog Post").

- 17. In addition, similar information appears on B&W's social media websites, as well as several of B&W's brokers' websites and social media sites (the "Internet Advertisements").
- 18. Collectively, the Chicago Agent Advertisement, B&W Blog Post, and Internet Advertisements are referred to in this Complaint as the "B&W Advertisements."
- 19. Each of the B&W Advertisements contains statements regarding B&W's residential real estate brokerage business.
- 20. As discussed in more detail below, several of the statements made in the B&W Advertisements are false and/or misleading.

II. B&W'S FALSE ADVERTISING STATEMENTS

- 21. The Chicago Agent Advertisement was contained in an email distribution from Chicago Agent Magazine.
- 22. Chicago Agent Magazine is a publisher that describes itself as "Chicagoland's leading source of local news and information for the well-informed residential real estate professional. Through its bi-weekly magazine, robust website and events, Chicago Agent provides its audience which is composed of Chicagoland's top agents, brokers, real estate developers and mortgage professionals with the breaking news and in-depth features that they need to build their business and stay connected to the community." About, Chicago Agent Magazine, *available at* https://chicagoagentmagazine.com/about/ (accessed Feb. 14, 2018).
- 23. The Chicago Agent Advertisement makes several statements regarding B&W's real estate brokerage services and B&W's position in the real estate brokerage marketplace.
 - 24. A copy of the Chicago Agent Advertisement is attached as Exhibit 1.
 - 25. The Chicago Agent Advertisement contains several false or misleading statements.

- 26. The subject line of the e-mail in which the Chicago Agent Advertisement is located states, "Our 2017 Stats Are Pretty Interesting." The entirety of the e-mail is the Chicago Agent Advertisement.
- 27. In the Chicago Agent Advertisement, B&W states, in large font, over a photograph of Chicago's skyline, "IT'S OFFICIAL. WE CRUSHED 2017." [Exhibit 1 (emphasis in original).]
 - 28. Below the photograph are two columns that contain several statements each. [*Id.*]
 - 29. At the top of the left column, B&W states, "\$8.8 Billion in sales." [*Id.*]
- 30. There are no qualifications or explanations as to how B&W calculated this number. Likewise, there is no data source cited. [See id.]
- 31. Directly below the "\$8.8 Billion in sales" statement, B&W states, "32,000 transactions." [*Id.*]
- 32. There are no qualifications or explanations as to how B&W calculated this number. Likewise, there is no data source cited. [See id.]
- 33. According to MRED data accessed on or about February 14, 2018, for the period starting January 1, 2017 through December 31, 2017, for all categories of properties in Chicagoland, B&W's total volume for properties listed and sold was \$5,662,167,439, and the total number of sales for B&W was 17,168.
- 34. The entirety of Chicago Agent Advertisement is a hyperlink, which, if clicked, will take the user to the B&W Blog Post, which is located on B&W's publicly available website, at http://www.bairdwarner.com/blog/2018/02/2017-good-us/ (accessed Feb. 15, 2018).
- 35. B&W's website, including the B&W Blog Post, is directed to the public and consumers. Any person with an internet connection can access B&W's website and the B&W Blog Post.

- 36. Upon information and belief, the B&W Blog Post is viewed by real estate professionals, real estate developers and investors, and potential homebuyers in Illinois, Wisconsin, and other states.
 - 37. A copy of the B&W Blog Post is attached as Exhibit 2.
 - 38. The B&W Blog Post is entitled "2017 Has Been Good to Us." [Ex. 2.]
- 39. The B&W Blog Post states, "The \$8.8 billion in sales and more than 32,000 transactions we did last year is evidence that our clients and our agents across Chicagoland are onto something." [*Id.*]
- 40. As with the Chicago Agent Advertisement, there are no qualifications or explanations as to how B&W calculated either number in the B&W Blog Post. Likewise, there is no data source cited for either number. [See id.]
- 41. In addition to the Chicago Agent Advertisement and the B&W Blog Post, the Internet Advertisements contain posts on publicly accessible websites and social media sites that contain similar false and misleading statements.
- 42. The Internet Advertisements directed to the public and consumers. Any person with an internet connection can access the Internet Advertisements.
- 43. Upon information and belief, the Internet Advertisements are viewed by real estate professionals, real estate developers and investors, and potential homebuyers in Illinois, Wisconsin, and other states.
 - 44. A copy of the Internet Advertisements is attached as Exhibit 3.
- 45. B&W's Facebook page contains a post from February 16, 2018 that states, "2017 has been good to us, from winning Chicago Tribune's Top Workplace in our industry for the sixth year in a row to doing \$8.8 billion in sales. Seems like we're on to something, and we don't plan

to stop here. http://ow.ly/ZGUo50gwonf #ItsEasierHere." Facebook, Baird & Warner, *available at* https://www.facebook.com/bairdwarner/ (accessed Mar. 12, 2018). [Ex 3 at 1.] If a person clicks on the "http://ow.ly/ZGUo50gwonf" link, he or she will be taken to the B&W Blog Post.

- 46. There are no qualifications or explanations as to how B&W calculated the "\$8.8 billion in sales," and there is no data source cited for this number. [See id.]
- 47. The Facebook page for B&W's Oak Park/River Forest office contains a post from February 12, 2018 that states, "With over \$8.8 billion in sales, over 500 new brokers, 3 new offices, No 1 Top Workplace... the list goes on and on. It's official, we've crushed it in 2017. #bairdwarner #itseasierhere #joinbw." Facebook, Baird & Warner Oak Park/River Forest, *available at* https://www.facebook.com/bairdwarneroakparkriverforest/ (accessed Mar. 12, 2018). [Ex 3 at 2.] There are no qualifications or explanations as to how B&W calculated the "over \$8.8 billion in sales," and there is no data source cited for this number. [See id.]
- 48. The Instagram page for B&W's Oak Park/River Forest office contains a post from February 13, 2018 that contains the photographic advertisement contained in the Chicago Agent Advertisement, which states, "\$8.8 Billion in sales" and "32,000 transactions." Instagram, Baird & Warner Oak Park/River Forest, available at https://www.instagram.com/p/BfJjMfuDEl7/?taken-at=37577374 (accessed Mar. 12, 2018). [Ex 3 at 3.] There are no qualifications or explanations as to how B&W calculated either number, and there is no data source cited for either number. [See id.]
- 49. In addition, several of B&W's real estate brokers have indicated on their websites or social media accounts that B&W had "\$8.8 billion in sales" and/or "more than 32,000 transactions," and/or they provide links to the B&W Blog Post. *See* Lisa Kon, "2017 Has Been Good To Us!," LinkedIn, *available at* https://www.linkedin.com/pulse/2017-has-been-good-us-

lisa-kon/ (Feb. 12, 2018; accessed Mar. 12, 2018) [Ex 3 at 4-5.]; Anne Rossley, "We crushed it!," *available at* http://www.annerossleyrealestate.com/anne-rossley-2017-success/ (Feb. 18, 2018; accessed Mar. 12, 2018) [Ex 3 at 6-11.]; Facebook, Brie DiMucci – Baird & Warner, *available at* https://www.facebook.com/breedimuccibairdwarner/ (accessed Mar. 12, 2018) (February 16, 2018 post sharing B&W's Facebook post discussed above in Paragraph 45) [Ex 3 at 12.]. As with the other B&W Advertisements, there are no qualifications or explanations as to how B&W calculated either number, and there is no data source cited for either number. [Ex 3 at 4-12.]

COUNT I

False Advertising in Violation of the Lanham Act 15 U.S.C. § 1125(a)(1)

- 50. Plaintiff incorporates the allegations in paragraphs 1-49 above into this paragraph.
- 51. B&W is a "person" as that term is defined by 15 U.S.C. § 1127.
- 52. The B&W Advertisements are false or misleading.
- 53. The B&W Advertisements are likely to deceive consumers.
- 54. The statements in the B&W Advertisements are material in that they will affect consumers' decision regarding which real estate brokerage company to choose.
- 55. The statements in the B&W Advertisements are material in that they will affect the choices of potential employees deciding whether to apply for employment at B&W or @properties.
 - 56. The B&W Advertisements entered interstate commerce.
- 57. The B&W Advertisements are likely to injure @properties because the false or misleading statements in the B&W Advertisements are likely to divert potential @properties clients to B&W and likely to divert potential employees of @properties to B&W.
- 58. @properties does not have an adequate remedy at law for the false or misleading statements made in the B&W Advertisements.

59. Given the availability of MRED's statistics and data to B&W, B&W made the false or misleading statements in the B&W Advertisements knowingly and willfully.

WHEREFORE, Plaintiff, At World Properties, LLC, respectfully requests that this Court enter judgment and order in its favor and against Defendant, Baird & Warner Real Estate, Inc.:

- a. Permanently enjoining and restraining Defendant, its agents, subsidiaries, affiliates, representatives, employees, officers, and directors from publishing or distributing the B&W Advertisements;
- b. Permanently enjoining and restraining Defendant, its agents, subsidiaries, affiliates, representatives, employees, officers, and directors from falsely advertising regarding B&W, B&W's services, or B&W's competitors;
- c. Requiring Defendant to destroy all remaining copies of the B&W Advertisements;
- d. Requiring Defendant to publish a retraction of the false or misleading statements made in the B&W Advertisements;
 - e. Awarding damages to Plaintiff in an amount to be determined at trial; and
 - f. Awarding Plaintiff its costs and attorneys' fees.

COUNT II

False Advertising in violation of the Illinois Uniform Deceptive Trade Practices Act 815 ILCS 510/2

- 60. Plaintiff incorporates the allegations in paragraphs 1-59 above into this paragraph.
- 61. B&W is a "person" as defined by 815 ILCS 510/1(5).
- 62. The B&W Advertisements were prepared in the course of B&W's business.
- 63. The B&W Advertisements were made in Illinois and are directed at consumers in the State of Illinois.

- 64. The B&W Advertisements contain false or misleading statements.
- 65. The B&W Advertisements represent that B&W's real estate brokerage services have characteristics, benefits, and quantities that they do not have.
- 66. The B&W Advertisements represent that B&W's real estate brokerage services are of a particular standard, quality, or grade that they are, in fact, not.
 - 67. The B&W Advertisements create a likelihood of confusion or misunderstanding.
- 68. The B&W Advertisements are likely to injure @properties because the false or misleading statements in the B&W Advertisements are likely to divert potential @properties clients to B&W and likely to divert potential employees of @properties to B&W.
- 69. @properties does not have an adequate remedy at law for the false or misleading statements made in the B&W Advertisements.
- 70. Given the availability of MRED's statistics and data to B&W, B&W made the false or misleading statements in the B&W Advertisements knowingly and willfully.

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- b. Permanently enjoining and restraining Defendant, its agents, subsidiaries, affiliates, representatives, employees, officers, and directors from falsely advertising regarding B&W, B&W's services, or B&W's competitors;
- c. Requiring Defendant to destroy all remaining copies of the B&W Advertisements;

- d. Requiring Defendant to publish a retraction of the false or misleading statements made in the B&W Advertisements; and
 - e. Awarding Plaintiff its costs and attorneys' fees.

JURY DEMAND

Plaintiff demands a trial by jury on all issues in this case.

Date: March 19, 2018 Respectfully submitted,

AT WORLD PROPERTIES, LLC

By: /s/ Aaron H. Stanton
One of its attorneys

Aaron H. Stanton (astanton@burkelaw.com) Andrew D. LeMar (alemar@burkelaw.com) Burke, Warren, MacKay & Serritella, P.C. 330 North Wabash Avenue, 21st Floor Chicago, Illinois 60611-3607

Telephone: (312) 840-7000 Facsimile: (312) 840-7900

4839-7037-2957.v1

From: "Chicago Agent Magazine" < info@chicagoagentmagazine.com>

Date: February 11, 2018 at 10:01:08 AM CST

To: george@atproperties.com

Subject: Our 2017 Stats Are Pretty Interesting Reply-To: info@chicagoagentmagazine.com



ADVERTISEMENT

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\$8.8 Billion in sales

32,000 transactions

567 agents joined

3 new offices opened

A Chicago Tribune Top Workplace 6 years in a row 250 agents went to Cancun as winners of our sales contest

\$211,000 donated to nonprofits by our Good Will Network

Won 3 Agent's Choice Awards (including best website) from Chicago Agent Magazine

Read more



JoinBW.com It's easier (and booming) here."





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HOUSTON AGENT

MANU ROCK

Chicago Agent Magazine

Share this email:



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2000 N. Racine Suite 3500 Chicago, IL | 60614 US

This email was sent to george@atproperties.com. To continue receiving our emails, add us to your address book.

From: "Chicago Agent Magazine" < info@chicagoagentmagazine.com>

Date: March 13, 2018 at 10:08:36 AM CDT

To: kevinvaneck@yahoo.com

Subject: Our 2017 Stats Are Pretty Interesting Reply-To: info@chicagoagentmagazine.com

NEWS + FEATURES

THE SCENE

ADVERTISEMENT



\$8.8 Billion in sales

32,000 transactions

567 agents joined

3 new offices opened

A Chicago Tribune Top Workplace 6 years in a row

250 agents went to Cancun as winners of our sales contest

\$233,000 donated to nonprofits by our Good Will Network

Won 3 Agent's Choice Awards (including best website) from Chicago Agent Magazine

Read more



JoinBW.com It's easier (and booming) here."



Chicago Agent Magazine

Share this email:



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2000 N. Racine Suite 3500 Chicago, IL | 60614 US

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Case: 1:18-cv-01973 Document #: 1-2 Filed: 03/19/18 Page 1 of 5 PageID #:17

2017 Has Been Good to Us

We're grateful for all the success we've had in our 162 years, and 2017 really seems to stand out. It's almost hard to believe everything that happened, and not just with our residential sales company, but with our mortgage and title companies, too. This success makes it clear just how much easier we've been making real estate for our clients.

It's also clear that the people who work here are empowered to be their best every day. We won Top Workplace in our industry for the sixth year in a row from the Chicago Tribune and #1 Top Workplace in all of Chicago. The \$8.8 billion in sales and more than 32,000 transactions we did last year is evidence that our clients and our agents across Chicagoland are onto something.

This past year was beyond our expectations in terms of growth. 567 new and experienced agents joined us in 2017, and we opened three new offices in Algonquin, Cary, and Downtown Libertyville. 239 Baird & Warner agents hit the beach in Mexico as winners of our 2017 Listing and Sales Contest "Sea You in Cancún." Our company won three Agent's Choice awards from Chicago Agent magazine, including Best Brokerage Website (watch for an even better new site launching in February).

The other businesses in our family had impressive results, too. Key Mortgage Services, Inc. won 2017-2018 top employer from National Mortgage Magazine, and Baird & Warner Title was rated one of the Top 3 Title Companies in Illinois by Fidelity National Title Group. LeadingRE honored Baird & Warner with the 2018 Website Quality Certification Award, and last but not least, we're one of the 27 companies out of 550 to win the prestigious RELO® Quality Certification Award.

We're also proud of our philanthropic arm, the Good Will Network, which donated \$120,000 to five housing-related nonprofits across Chicagoland, as part of its 24K of Solid Good campaign.

But we don't plan to stop there. By continuing to do the right thing for our clients and for each other, we're looking forward to a 2018 of even more growth and more giving back to our communities.



Baird & Warner Page 2 of 5

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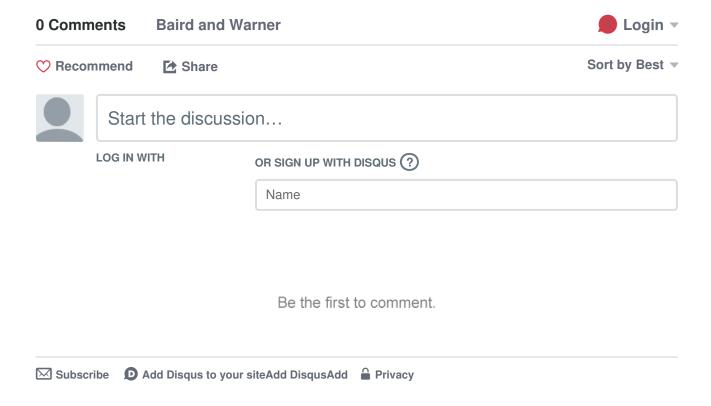
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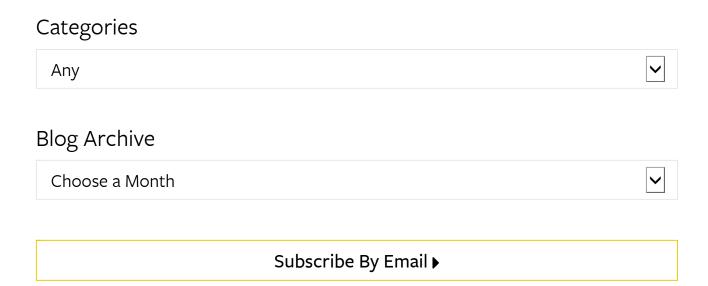
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Baird & Warner Launches New Mobile Application

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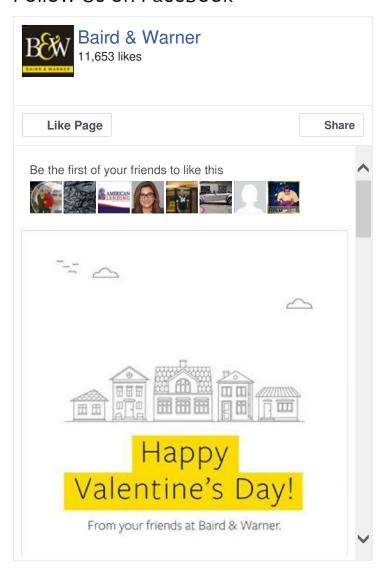
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Expanded Loan Products Help New Doctors Purchase a Home Down Payment Misconceptions Still Prevalent in Today's Market Neighborhood Video Spotlight: Gold Coast



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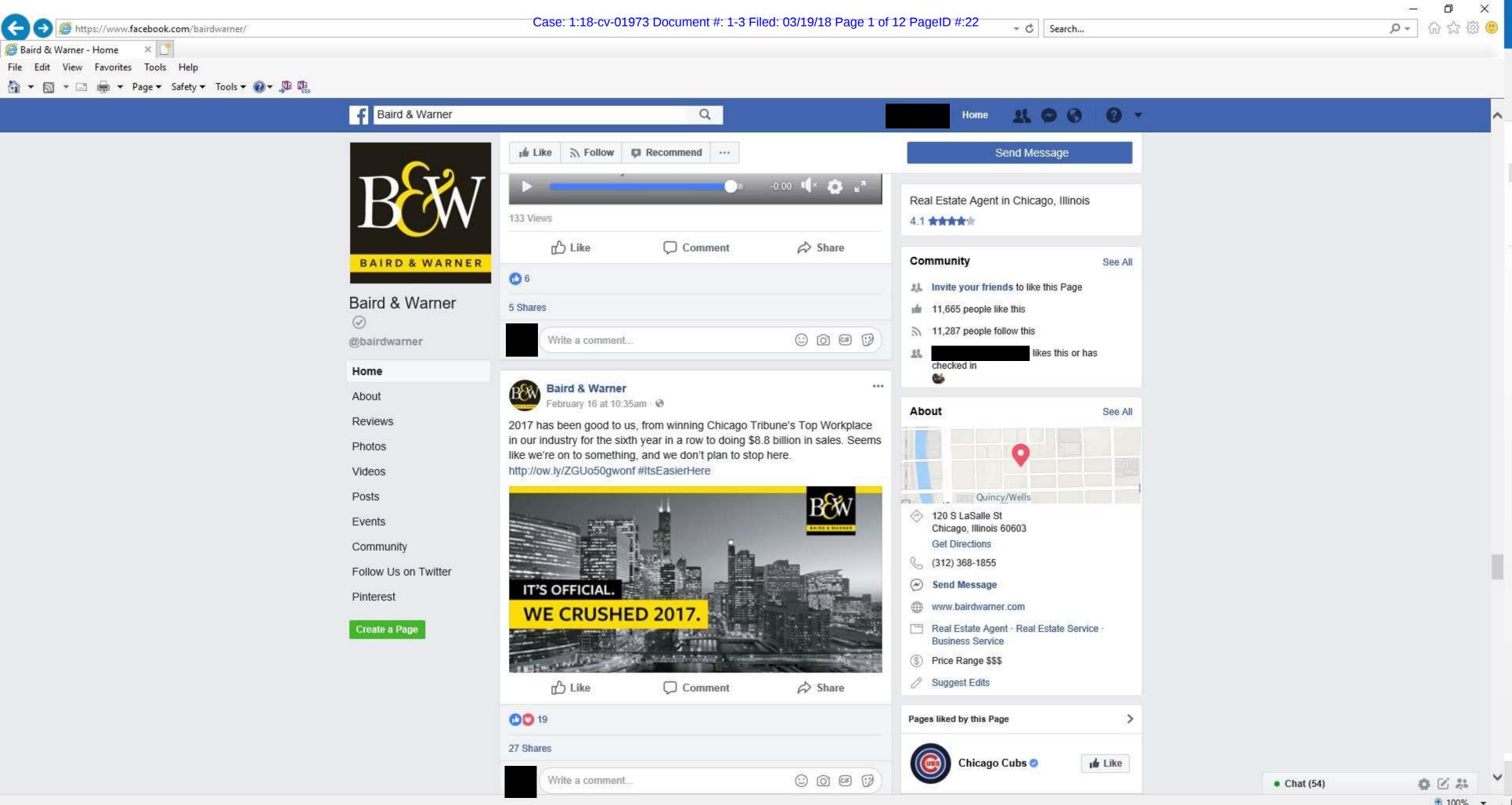
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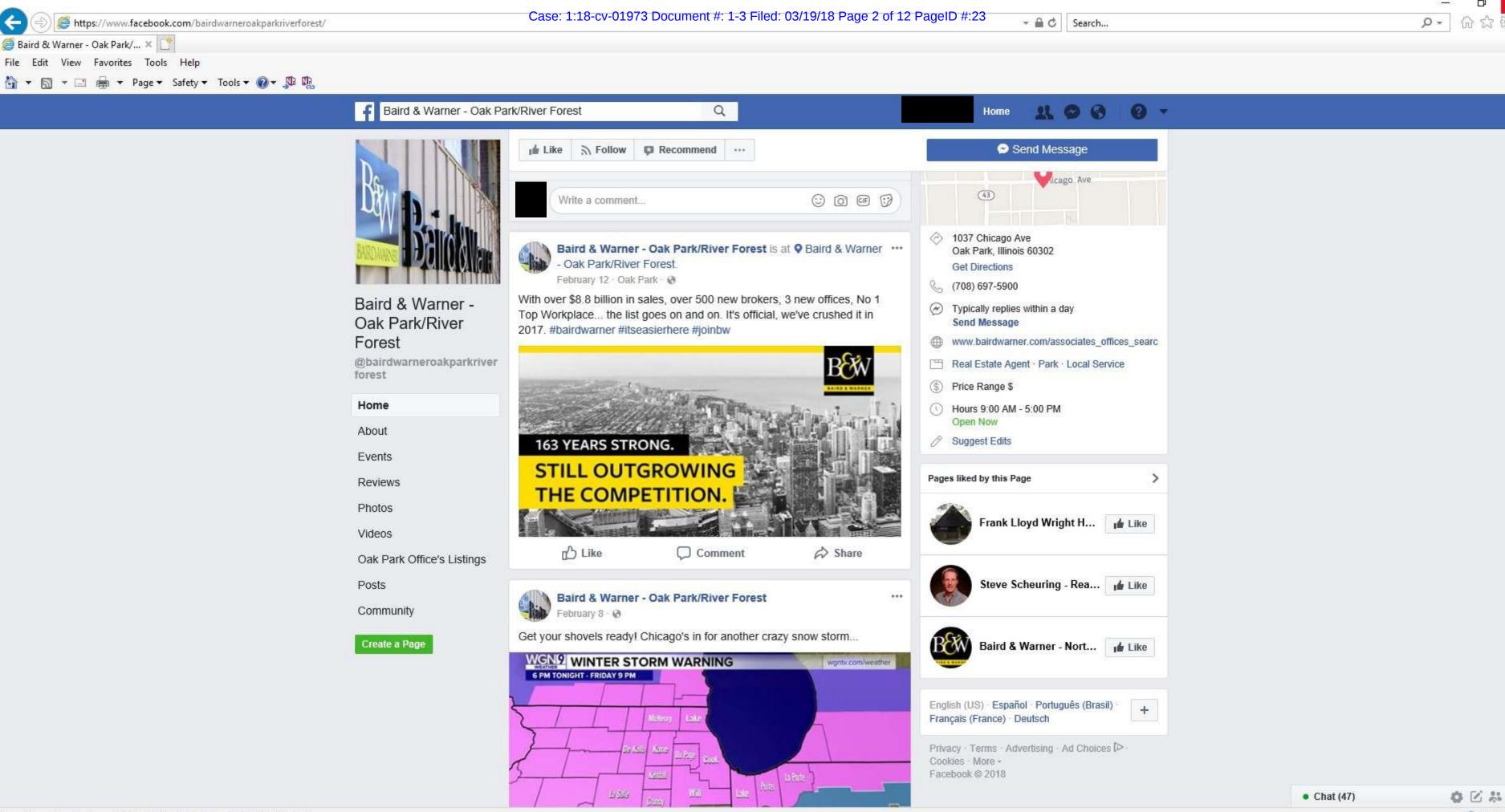


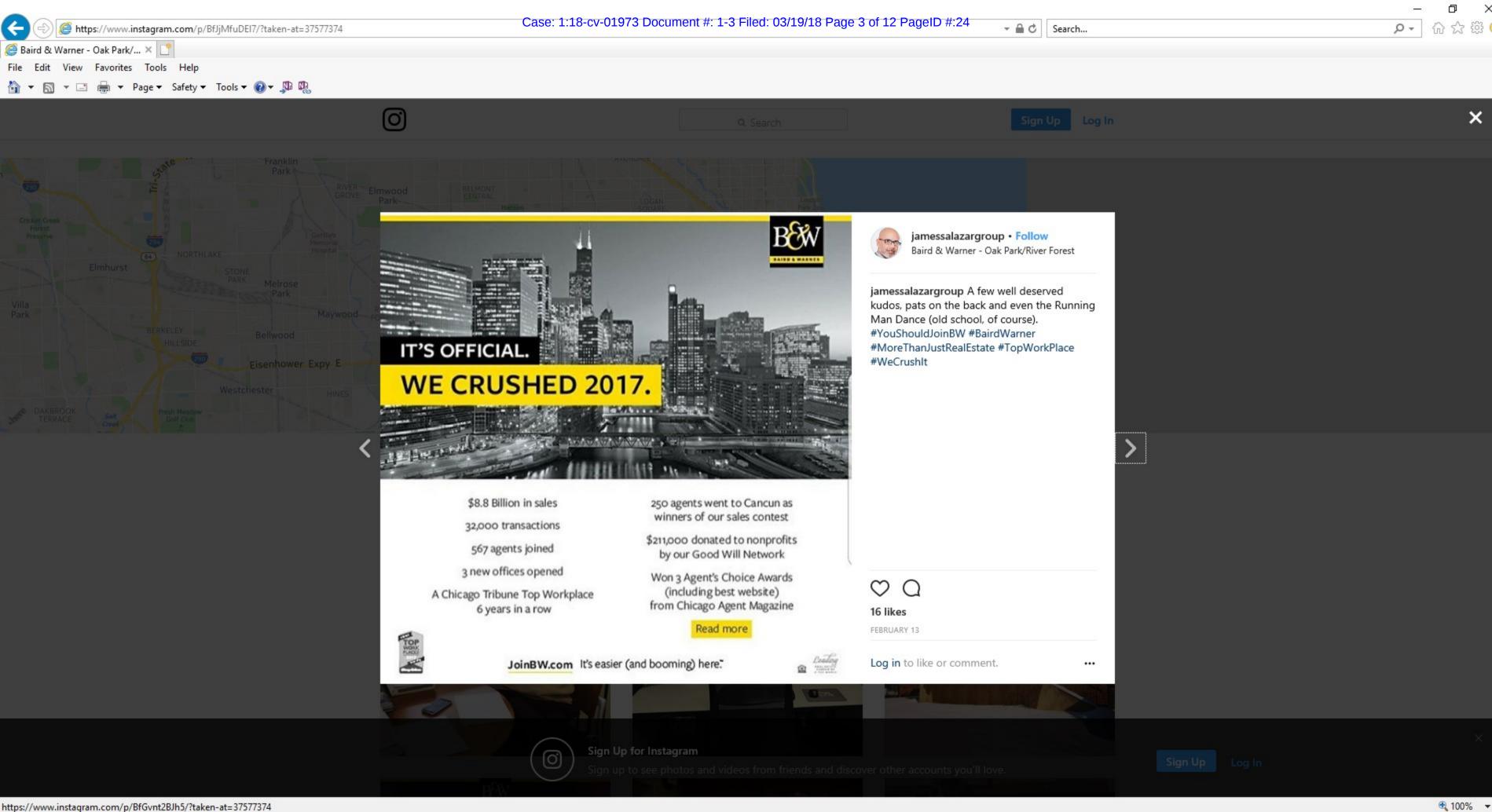
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2017 Has Been Good to Us!

Published on February 12, 2018



This post 2017 Has Been Good to Us appeared first on #bairdwarner 2/9/18

Too Good not to Share!

We're grateful for all the success we've had in our 162 years, and 2017 really seems to stand out. It's almost hard to believe everything that happened, and not just with our residential sales company, but with our mortgage and title companies, too. This success makes it clear just how much easier we've been making real estate for our clients.

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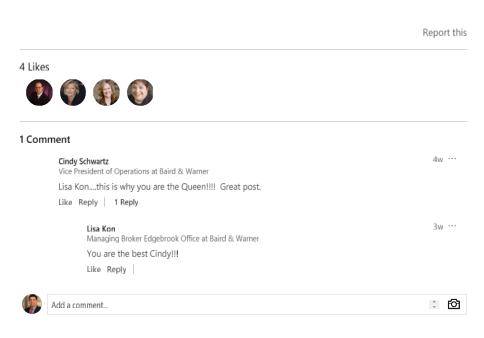
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Messaging 🗹 🕸

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Your Latte Loving Managing Broker,

Lisa





Lisa Kon

Managing Broker Edgebrook Office at Baird & Warner

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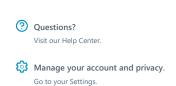




Perception is E Lisa Kon on Linke



Talent Solutions Community Guidelines
rs Marketing Solutions Privacy & Terms ✓
tising Sales Solutions Send feedback
e Small Business Safety Center



Select Language

English (English)

Messaging

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Select Page



We all crushed it!

Feb 18, 2018 | Gratitude, In the News

in

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G+ Anne Rossley | Real Estate 606 | Baird & Warner

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P

Anne Rossley Crushed 2017!

Check out Anne's 2017 real estate 2017 success...



\$12MM in sales

Top Producer – Chicago Association of Realtors
Founders' Club – Baird & Warner
Relocation Team Member that received Quality Service Award
25+ years in real estate

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Real Estate 606 — Crushed 2017!

Premier Real Estate Group in Baird & Warner's Gold Coast Office Serving 606 zip codes



Victoria Mattera, Gabrielle Weisberg, Renate Martin, Brenda Mauldin, Anne Rossley, Amy Morro

\$65MM in 2017

in

G+

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5 Star Client Satisfaction

Fourth Year Working Together

97 Years Total Real Estate Sales Experience

Baird & Warner Crushed it!



Baird & Warner – 162 Years strong!

Top Workplace in the industry -6th year in a row

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Top Workplace in ALL OF CHICAGO!
\$8.8 Billion in Sales

More than 32,000 transactions

Best Brokerage Website – by Chicago Agent Magazine

Quality Certification Award from LeadingRE

Good Will Network donated \$24,000 each to 5 housing related non-profits in Chicagoland

2017 WAS A GREAT YEAR FOR US ALL!

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G+



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Specialty Searches

4 Bedrooms Under \$1Million

Bungalows for Sale

Chicago Homes Under \$350,000

Condos with Indoor Pools

DePaul 2 Bedroom Condos

Homes for Sale in Bell District

Homes for Sale in Blaine District

Million Dollar Views

Timber Lofts for Sale

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25 Things to do When you Retire

G+ Best Cities for Successful Aging

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Places to Retire

Worst Places to Reitre

Historic Property Resources

Chicago Landmarks

Edgewater Historical Society

Granacki Historic Consultants

Greene & Proppe Design

Historic Homes of Illinois

Illinois Historic Preservation Agency

Illinois Landmarks Preservation Council

Lincoln Square History

Old House Journal Archives

Stanley Galleries

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Blogs I Follow

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Chicago Garden

Chicago History Journal

Chicago Parent

Chicago Relocation Blog

Styled - Staged - Sold

Resort and Second Home Property

Best Places for Second Homes

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