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| copy served or court to hear y information at nearest you. I loso the case b There are of attorney referra program. You o Courts Online There 30 L en esta corte y escrito tiene q pueda usar pai California (www puede pagar la su respuesta a Hay otros m servicio de rem legales gratulti California Lega | the plaintiff our case. The case. The case. The case case. The case case. The case case. The case case. The case case. The case case case of the case case case. The case case case of the case case. The case case of the case case. The case case case of the case case. The case case case case of the case case case. The case case case case of the case case case. The case case case case case of the case case case case. The case case case case case of the case case case case case case case cas | A letter or photogene may be a courts Online S pay the filing fee dy your wages, may use annot afford ese nonprofit growth and the second of the second o | re call will not rt form that you eff-Help Center, ask the court o brey, and prope- nay want to call an attorney, you ups at the Calif ro.ca.gov/selfh is de que le ent bola al demanda coto si desca que trar estos form panol/), en la bi il secretario de por incumplim dable que llam- cle pagar a un a s legales sin fil pria.org), en e | egal papers are serv protect you. Your w i can use for your re (www.courtinfo.ca., slerk for a fee waive erty may be taken wii an attorney right av ou may be eligible fo ornia Legal Services elp), or by contactin reguen esta citación ante. Una carta o un je procesen su caso nularlos de la corte y bilioteca de leyes de la corte que le dé un iento y la corte le po e a un abogado inmi bogado, es posible o nes de lucro. Puede I Centro de Ayuda d | ritton response. You gov/selfnelp), r form. If you thout further vay. If you do r free legal su s Web sito (w g your local y papeles le ha llamada tel en la corte. r más informa su condado n formulario (odrá quitar su ediatamente. que cumpla e noortrar es e las Cortes e | se must be in pri- can find these of your county law u do not file your warning from the not know an attervices from a net ww.lawhelpcalifi- court or county to gales para prese efforica no lo pro- Es possible que l actón en el Centro o en la corte que de exención de pri- sueldo, dinero y Si no conoce a con los requisitos stos grupos sin f de California, | opor leg court for library, respon e court. orney, yr onnev, yr on | al form if you ms and more or the court se on time, yo ou may want (legal services g), the Califor clation. In respuesta formulario qu uda de las Co le más cerca, cuotas. Si no sin más advi ado, puede li btener servici | want the nouse bu may to call an s nia por e usted presenta ertencia. amar a un os |
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| (El nombre, la c Kevin A. Spainhour | osk Cour ress, and te dirección y e Spainhou Law Gro hard St n Beach, | cthouse lephone number ar, Esq. (oup , Suite 1 , CA 92647 | fono del abog: SBN 18235 11 | tomey, or plaintiff w ado <i>del demandant</i> 8) ARKE JeGEE | e, o del dem (71 | andante que no 4) 375-372 M. GAR | 20 (7 | /14)375-: | |
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| [SEAL] | | 1. [] as | an Individual | N SERVED: You a defendant. led under the flotitic | | (specify): | | | |
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| Form Adopted for Ma Judicies Council of SUM-100 [Rev. Jan. | California | | | SUMMONS | | Legal Solutions & Plus | Code | of Civil Procedure | |

SUM-200(A)

SHORT TITLE: Torres., et al. v. Countrywide., et al.

CASE NUMBER:

INSTRUCTIONS FOR USE

This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.
 If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

Plaintiff X Defendant Cross-Complainant Cross-Defendant

AUCTIONHOUSE REAL ESTATE DISPOSITION SERVICES, INC., a California Corporation; KENNEDY WILSON AUCTION GROUP, INC., a California Corporation; AUCTION SERVICES INT'L FLORIDA 100 REALTY, INC., a business entity form unknown; BENCHMARK ESCROW, INC., a California Corporation; LANDSAFE TITLE OF CALIFORNIA, INC., a California Corporation; FIRST AMERICAN TITLE INSURANCE COMPANY, a California Corporation; and DOES 1 through 300,

Defendants.



of 1 Page 1 Page 1 of 1

| JUN-12-08 04:36PM FROM-DDS Legal Suppo | | 430 T-067 P.003/006 F-214 |
|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| ATTORNEY OR PARTY WITHOUT ATTORNEY (Namo, State Bar, | number, and Bddress): | FOR COURT USE ONLY |
| Kevin A. Spainhour, Esq. (SI Shawn M. Olson, Esq. (SBN 2) | 3N 182358) Aseron | |
| SPAINHOUR LAW GROUP | + | CONFORMED COPY |
| 16541 Gothard Street., Suite | e 111 | OF ORIGINAL FILED Los Angeles Superior Court |
| Huntington Beach, CA 92647 | | |
| TELEPHONE NO. (714) 375-372) | FAX.ND.: (714)375-3740 | 11 (A) |
| ATTORNEY FOR (Name): SUPERIOR COURT OF CALIFORNIA, COUNTY OF LO | | JUN 1 2 2008 |
| STREET ADDRESS: 111 NOITH Hill ST | reet. | · |
| MAILING ADDRESS: | | John A. Clarke, Executive Officer/Clerk |
| CITY AND ZIP CODE: LOS Angeles, CA. BRANCH NAME Stanley Mosk Court | | 10 Chur |
| | COUNTRYWIDE., et al | BY MARY GARCIA, Deputy |
| | | |
| CIVIL CASE COVER SHEET | Complex Case Designation | |
| X Unlimited Limited (Amount | Counter Joinder | BC392576 |
| demanded demanded is | Filed with first appearance by defendar (Cal. Rules of Court, rule 3.402) | |
| exceeds \$25,000) \$25,000 or less) | | DEPT: |
| 1. Check one box below for the case type that | ow must be completed (see instructions | on page 2) |
| Auto Tort | Contract | Provisionally Complex Civil Litigation |
| Auto (22) | Breach of contract/warranty (06) | (Cal. Rules of Court, rules 3.400-3.403) |
| Uninsured motorist (46) | Rule 3.740 collections (09) | Antitrust/Trade regulation (03) |
| Other PI/PD/WD (Personal Injury/Property | Other collections (09) | Construction defect (10) |
| Damage/Wrongful Death) Tort | Insurance coverage (18) | Mass fort (40) |
| Asbestos (04) | Other contract (37) | Securities litigation (28) |
| Product liability (24) | Real Property | Environmental/Toxic tort (30) |
| Medical malpractice (45) | Eminent domain/inverse condemnation (14) | Insurance coverage claims arising from the above listed provisionally complex case |
| Other PI/PD/WD (23) | Wrongful eviction (33) | types (41) |
| Ex Business tort/unfair business practice (07) | Other real property (26) | Enforcement of Judgment |
| Civil rights (08) | Unlawful Detainer | Enforcement of judgment (20) |
| Defamation (13) | Commercial (31) | Miscellaneous Civil Complaint |
| Fraud (16) | Residential (32) | RICO (27) |
| Intellectual property (19) | Drugs (38) | Other complaint (not specified above) (42) |
| Professional negligence (25) | Judicial Review | Miscellaneous Civil Petition |
| Other non-PI/PD/WD tort (35) | Asset forfeiture (05) | Partnership and corporate governance (21) |
| Employment | Petition re: arbitration award (11) | Other petition (not specified above) (43) |
| Wrongful termination (36) | Writ of mandate (02) | |
| Other employment (15) | Other judicial review (39) | |
| 2. This case X is is not compl | ex under rule 3.400 of the California Rule | s of Court. If the case is complex, mark the |
| factors requiring exceptional judicial manag a. <u>x</u> Large number of separately repres | | t withouses |
| b. x Extensive motion practice raising c | • | th related actions pending in one or more courts |
| issues that will be time-consuming | | s, states, or countries, or in a federal court |
| c. x Substantial amount of documentar | | tjudgment judicial supervision |
| 3. Remedies sought (check all that apply): a. | | |
| 4. Number of causes of action (specify): (1) | Unfair Competition 1720 | 0 · · |
| | s action suit. | - |
| 6. If there are any known related cases, file an | d serve a notice of related case. (You ma | ay use form CMpB15.) |
| Date: 06/12/08 | | |
| Kevin A. Spainhour, Esg. (SBI | | ATTORNEY FOR PARTY) |
| | NOTICE | ADA DE PARTI ORACIONICI I OST BIOTY |
| Plaintiff must file this cover sheet with the file | st paper filed in the action or proceeding | (except small claims cases or cases filed |
| under the Probate Code, Family Code, or W | elfare and Institutions Code). (Cal. Rules | of Court, rule 3.220.) Failure to file may result |
| in sanctions. File this cover sheet in addition to any cover | sheet required by local court mie | |
| I . If this case is complex under nile 3 ADC at a | ed at the California Bules of Court you | must serve a copy of this cover sheet on all |
| Unless this is a collections case under rule | 2740 or a complex eren this course the | will be used for statistical numoses only |
| | paryo or a complex case, this cover shee | |
| Form Adapted for Mandatory Use Judicial Council of California | CIVIL CASE COVER SHEET | Cel. Rules et Court, rules 2.30, 3.220, 3.400-3,403, 3.740 Cel. Standards of Judicial Administration, atd. 3.10 |
| CM-010 [Rev. July 1, 2007] | Solu Le | Cal. Standards of Judicial Administration, std. 3.10 |

JUN-12-08 04:36PM FROM-DDS Legal Support

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213 620 1430

CASE NUMBER

T-067 P.004/006 F-214

SHORT TITLE TORRES., et al. v. COUNTRYWIDE., et al

BC 392576

CIVIL CASE COVEF: SHEET ADDENDUM AND STATEMENT OF LOCATION (CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)

This form is required pursuant to LAGC Local Rule 2.0 in all new civil case filings in the Los Angeles Superior Court.

Item I. Check the types of hearing and fill in the estimated length of hearing expected for this case:

JURY TRIAL? X YES CLASS ACTION? X YES LIMITED CASE? YES TIME ESTIMATED FOR TRIAL 30 HOURSI X DAYS

Item II. Select the correct district and courthouse location (4 steps – If you checked "Limited Case", skip to Item III, Pg. 4): **Step 1:** After first completing the Civil Case Cover Sheet Form, find the main civil case cover sheet heading for your case in the left margin below, and, to the right in Column **A**, the Civil Case Cover Sheet case type you selected.

Step 2: Check one Superior Court type of action in Column B below which best describes the nature of this case.

Step 3: In Column C, circle the reason for the court location choice that applies to the type of action you have checked. For any exception to the court location, see Los Angeles Superior Court Local Rule 2.0.

Applicable Reasons for Choosing Courthouse Location (See Column C below)

- 1. Class Actions must be filed in the County Courthouse, Central District.
- 2. May be filed in Central (Other county, or no Bodily Injury/Property Damage),
- 3. Location where cause of action arose.
- Location where bodily injury, death or damage occurred.
 Location where performance required cr defendant resides.
- 5. Location of property or permanently garaged vehicle.
- 7. Location where petitioner resides.
- 8. Location wherein defendant/respondent functions wholly.
- 9. Location where one or more of the parties reside. 10. Location of Labor Commissioner Office.

Step 4: Fill in the information requested on page 4 in Item III; complete Item IV. Sign the declaration.

| at | A Civil Case Cover Sheet Category No. | B Type of Action (Check only one) | C Applicable Reasons - See Step 3 Above |
|--------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|
| o Tort | Auto (22) | A71 00 Motor Vehicle - Personal Injury/Property Damage/Wrongful Death | 1., 2., 4. |
| Auto | Uninsured Motorist (46) | A7110 Personal Injury/Property Damage/Wrongful Death - Uninsured Motorist | 1., 2., 4. |
| 2 t | Asbestos (04) | A6070 Asbestos Property Damage A7221 Asbestos - Personal Injury/Wrongful Death | 2. |
| ry <i>r</i> ruperty Death Tort | Product Liability (24) | A7250 Product Liability (not asbestos or toxic/environmental) | 1., 2., 3., 4., 8. |
| gful Dea | Medical Malpractice (45) | A7210 Medical Malpractice - Physicians & Surgeons A7240 Other Professional Health Care Malpractice | 1., 2., 4. 1., 2., 4. |
| ourier reisonei injuryrruperty Damage/Wrongful Death Tort | Other Personal Injury Property Damage Wrongful Death | A7: 50 Premises Liability (e.g., slip and fall) A7: 30 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, vendalism, etc.) | 1., 2., 4. 1., 2., 4. |
| | (23) | A7::70 Intentional Infliction of Emotional Distress A7::20 Other Personal Injury/Property Damage/Wrongful Death | 1., 2., 3. 1., 2., 4. |
| injury/rruperty igful Death Tort | Business Tort (07) | X A6029 Other Commercial/Business Tort (not fraud/preach of contract) | 1., 2., 3. |
| Deatl | Civil Rights (08) | A6105 Civil Rights/Discrimination | 1., 2., 3. |
| | Defamation (13) | AB010 Defamation (slander/libel) | 1., 2., 3. |
| | Fraud (16) | A6013 Fraud (no contract) | 1., 2., 3. |
| von-rersonai injur Damage/Wrongful | | | |

JUN-12-08

04:37PM FROM-DDS Legal Support

213 620 1430

SUPERIOR COURT OF CALIFORNIA NOTICE OF CASE ASSIGNMENT - UNLIMITED CIVIL CASE

Case Number

THIS FORM IS TO BE SERVED WITH THE SUMMONS AND COMPLAINT

BC392576

Your case is assigned for all purposes to the judicial officer indicated below. There is additional information on the reverse side of this form.

| ASSIGNED JUDGE | DEPT | ROOM | ASSIGNED JUDGE | DEPT | ROOM |
|--------------------------|------|-------|-----------------------------|------|----------|
| Hon. Gregory Alarcon | 36 | 410 | Hon. Mary H. Strobel | 32 | 406 |
| Hon. Conrad Aragon | 49 | \$09 | Hon. Ernest M. Hiroshige | 54 | 512 |
| Hon. Helen I. Bendix | 18 | 308 | Hon. Jane L. Johnson | 56 | 514 |
| Hon, Elihu M. Berle | 42 | 416 | Hon. Ann I. Jones | 40 | 414 |
| Hon. Tricla Ann Bigelow | 23 | 315 | Hon. Ruth Ann Kwan | 72 | 731 |
| Hon. Kevin C. Brazile | 20 | 310 | Hon. Charles C. Lee | 33. | 409 |
| Hon. Soussan G. Bruguera | 71 | 729 | Hon. Malcolm H. Mackey | 55 | 515 |
| Hon. Susan Bryant-Deason | 52 | 510 | Hon. Rita Miller | 16 | 306 |
| Hon. Luis A. Lavin | 13 | 630 | Hon. David L. Minning | 61 | 632 |
| Hon. Victoria Chaney* | 374 | CCW | Hon, Aurelio Munoz | 47 | 507 |
| Hon, Judith C. Chirlin | 19 | 311 | Hon, Mary Ann Murphy | 25 | 317 |
| Honi, Ralph W. Dau | 57 | 517 | Hon. Joanne O'Donnell | . 37 | 413 |
| Hon. Maureen Duffy-Lewis | 38 | 412 | Hon. Yvette M. Palazuelos | 28 | 318 |
| Hon. James R. Dunn | 26 | 316 | Hon. Mel Red Recana | 45 | 529 |
| Hon, Mark Mooney | 68 | 617 | Hon. Alan S. Rosenfield | 31 | 407 |
| Hon. William F. Fahey | 78 | 730 | Hon, Teresa Sanchez-Gordon | 74 | 735 |
| Hon. Irving S. Feffer | 51. | 511 . | Hon, John P. Shook | 53 | 513 |
| Hon, Edward A, Ferns | 69 | 621 | Hon. Ronald M. Sohigian | 41 | 417 |
| Hon. Kenneth R. Freeman | 64 | 601 | Hon, Michael C. Solner | 39 | 415 |
| Hon. Richard Fruin | 15 | 307 | Hon, Michael L. Stern | - 62 | 600 |
| Hon. Terry A. Green | 14 | 300 | Hon. Rolf M. Treu | 58 | 516 |
| Hon. Elizabeth A. Grimes | 30 | 400 | Hon. Elizabeth Allen White | . 48 | 506 |
| Hon. Paul Gutman | 34 | 408 | Hon, John Shepard Wiley Jr. | . 50 | 508 |
| Hon. Robert L. Hess | 24 | 314 | Hon. Mary Thomion-House | 17 | 309 |
| | | | Other | | |
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*Class Actions

Given to the Plaintiff/Cross-Complainant/Attorney of Record on

JOHN A. CLARKE, Executive Officer/Clerk

, Deputy Clerk Ву

NOTICE OF CASE ASSIGNMENT -UNLIMITED CIVIL CASE

| -12-08 | 04:37PM FROM-DDS Legal Support | 213 620 1430 | T-067 P.005/006 | F-214 |
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| | Kevin A. Spainhour, Esq. (SBN 182358) | | | |
| _ S | Shawn M. Olson, Esq. (SBN 245688) | | | |
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| 11 | 6541Gothard Street Suite 111 | Los Ang | AGINAL FILED eles Superior Court | |
| | Juntington Beach, CA 92647 | | | |
| 4 (| 714) 375-3720 Voice | NUL | 1 2 2008 | |
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| - II ~ | | John A. Clarke, | Executive Officer/Clerk | |
| 6 A | Attorneys for Plaintiffs | | a your | |
| 7 | | BYMAR | Y GARCIA, Deputy | |
| | SUBERIAD COURT OF STREE | അം അറ്റങ്ങം പം പ്രതം | TT A | |
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| | ΤΙΑΝΙΑ ΤΟΒΌΕΟ, Ι ΑΙΠ'Α ΤΟΒΌΕΟ, Ι | | J7ZJ70 | |
| / 11 | UAN M. TORRES; LAUF A. TORRES; and) PETER TERRACIANO; string individually and) | CASE NO.: | | |
| | on behalf of the general public and all others) | CLASS ACTION | | |
| | imilarly situated, | | | |
| 4 | í literatur (| COMPLAINT FOR | PRELIMINARY | |
| 5 | Plaintiffs, | AND PERMANENT | | |
| | v.) | RELIEF, DAMAGE | S, AND | |
| 6 C | COUNTRYWIDE HOME LOANS, INC., a) | RESTITUTION UN | | |
| | California Corporation; GMAC MORTGAGE,) | AND PROFESSION | | |
| | LC, a limited liability company; CATALIST | § 17500 AND §17200 |) | |
| 18 H | IOMES, INC., a California Corporation; | | | |
| | DOVEBID, INC., a California Corporation; | DEMAND FOR JUH | RY TRIAL | |
| 7 T | REAL ESTATE DISPOSITION | | | |
| -U 11 | CORPORATION, a California Corporation; | | | |
| | ANDAUCTION.COM, INC., a California) Corporation; AUCTIONHOUSE REAL) | | | |
| | ESTATE DISPOSITION SERVICES, INC., a) | | | |
| | California Corporation; KENNEDY WILSON | , | | |
| | AUCTION GROUP, INC. a California) | | | |
| - [[c | Corporation; AUCTION SERVICES INT'L | , | | |
| - 11 | FLORIDA 100 REALTY, INC., a business entity) | د • | | , |
| 16 11 | orm unknown; BENCHMARK ESCROW, | | | |
| · [[1] | NC., a California Corporation, LANDSAFE | · | | |
| | TITLE OF CALIFORNIA, INC., a California) | | · . | |
| | Corporation; FIRST AMERICAN TITLE) NSURANCE COMPANY, a California) | | | |
| | Corporation; and DOES 1 through 300, | | | |
| 28 ~ | Defendants. | | | |
| | COMPLAINT FOR PRELIMINARY AND PERMANEN | T INJUNCTIVE RELIEF. D. | AMAGES AND | |
| | RESTITUTION UNDER BUSINESS AND PRO | FESSIONS CODE §17500 AN | D §17200 | |
| | · •] - | | | |
| 11 | | | | 1 |

Plaintiffs, JUAN M. TORRES, LAURA TORRES, and PETER TERRACIANO, by and through counsel, on behalf of themselves, on behalf of the general public and all others similarly situated, allege as follows:

I.

NATURE OF THE CASE

1. This is a class action lawsuit to stop the deceptive, unfair, and illegal business practices recently infused in the 20 Billion dollar per year real estate auction industry. Plaintiffs are seeking injunctive relief, damages, and restitution.

2. Many modern real estate auctions are nothing more than a bait and switch scheme to lure hopeful buyers to submit offers that can later be accepted or rejected by the lenders/sellers, despite the general public's perception that once the auctioneer declares, "SOLD," the property is in fact sold. The Defendants do not sell real estate at the auction; they solicit offers and collect deposits that may result in a sale at a later date.

3. After the gavel slams and the auctioneer (often times unlicensed) proclaims "SOLD", the winning bidders are scurried to the signing room. The lenders/sellers representatives are not found in the signing room to sign the contracts; rather they are just there sell loans and other settlement services. In the signing room, the Defendants direct and require the use of their settlement service providers and shift the costs of sales, including commissions, from the lenders/sellers, to the consumers. This is a scheme that no one from the public expects or can gather from the advertisements that drew them in.

II.

INTRODUCTION/BACKGROUND

4. Lenders went from sub-prime mortgages to this: "GOING ONCE, GOING TWICE, SOLD." Conceptually, auctions should be a fair and equitable method of selling any property, including real estate. Recently, however, there has been a boom of lender-controlled postforeclosure properties entering the private real estate auction industry which has led to the

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200 - 2 - morphing of what was generally perceived as being a live public auction where property is sold to the highest bidder on-site, to what is now known as the "Auction Marketing Method" (defined below).

5. The quick evolution of real estate auctions appears to have started with the desire to satisfy the lender's need of disposing the inventory of foreclosed homes, after these <u>same</u> <u>lenders/Defendants</u> sub-prime debacle forced tens of thousands of families to lose their homes. Once Defendants adopted this new Auction Marketing Method it has become a common practice for the auction industry and Defendants to commit misleading, unfair, illegal, and fraudulent business practices contained herein solely for profit at the expense of the unsuspecting public.

6. When confronted with some of these business practices, one of the Defendants' responded by asserting a defense that the law does not even allow the enforceability of a sale of real estate at a live auction because the auction process is a verbal process; this is after the same Defendant participated in advertising to sell homes <u>at a live auction</u> and the same Defendants held an Auction Event in front of thousands of people at the Los Angeles County Fairgrounds, all while secretly believing that their advertised process was not legally enforceable. When this Defendant was told that Plaintiff wanted to complete the sale at the winning bid price, the Defendant responded that this issue was a "dead-end legal matter". (See Exhibit "A" for a letter from the President of Defendant CATALIST).

III.

PARTIES

7. Plaintiffs re-allege and incorporate herein by reference paragraphs 1 through 6 of the foregoing paragraphs as though fully set forth and alleged below.

8. Plaintiff JUAN M. TORRES ("J. TORRES" or "CLASS REPRESENTATIVE #1") is a competent adult, who, during the class period, attended an Auction Event held by one or more Defendants herein in the County of Los Angeles, California.

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200

9. Plaintiff LAURA TORRES ("L. TORRES" or "CLASS REPRESENTATIVE #2") is a competent adult, who, during the class period, attended an Auction Event held by one or more Defendants herein in the County of Los Angeles, California. Plaintiff L. TORRES was the winning bidder at an Auction Event, signed all the required documents, paid a deposit, believed to have opened escrow, paid for inspections and appraisals, and was subsequently denied the purchase several weeks later because Defendants wanted approximately \$50,000 more money than her winning bid price.

10. PETER TERRACIANO ("P. TERRACIANO" or "CLASS REPRESENTATIVE #3") is competent adult, who, during the class period, attended an Auction Event in Los Angeles County, California, held by one or more Defendants herein, was the winning bidder at an auction, signed all required documents at an auction, paid a deposit, opened escrow on the property and purchased the property.

11. [Plaintiffs J. TORRES, L. TORRES, and P TERRACIANO will be collectively referred to as "Plaintiffs"].

12. Plaintiffs are informed and believe and thereupon allege that Defendant COUNTRYWIDE HOME LOANS, INC. ("COUNTRYWIDE") is a California Corporation whose performance was due in the County of Los Angeles, California. Plaintiffs are informed and believe and thereon allege that COUNTRYWIDE is an affiliate of LANDSAFE.

13. Plaintiffs are informed and believe and thereupon allege that Defendant GMAC MORTGAGE, LLC ("GMAC"), is a limited liability company that conducts substantial business transactions in the County of Los Angeles, California.

14. Plaintiffs are informed and believe and thereupon allege that Defendant CATALIST HOMES, INC. ("CATALIST") is a California Corporation, with its principal place of business and its performance due in the County of Los Angeles, California. CATALIST holds a corporate brokers license issued by the California Department of Real Estate

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200 ("DRE"). Plaintiff is informed and believes that CATALIST is an affiliate of BENCHMARK and in a joint-venture with DOVEBID.

15. Plaintiffs are informed and believe and thereupon allege that DOVEBID, INC. ("DOVEBID") is a California Corporation that conducts substantial business within the County of Los Angeles, California. DOVEBID does not hold a valid corporate real estate broker's license issued by the DRE, although it does solicit offers for real estate and receives a commission if the property is subsequently sold. Plaintiffs are informed and believe and thereupon allege DOVEBID is in a joint-venture with CATALIST.

16. Plaintiffs are informed and believe and thereupon allege that REAL ESTATE DISPOSITION CORPORATION ("REDC") is a California Corporation that conducts substantial business in the County of Los Angeles, California. REDC holds a corporate brokers license issued by the DRE.

17. Plaintiffs are informed and believe and thereupon allege LANDAUCTION.COM, INC. ("LANDAUCTION") is a California Corporation that conducts substantial business in the County of Los Angeles, California. LANDAUCTION does not hold a valid corporate real estate broker's license issued by the DRE, although it does solicit offers for real estate and receives a commission if the property is subsequently sold. Plaintiffs are informed and believe and thereupon allege LANDAUCTION is in a joint-venture with REDC.

18. Plaintiffs are informed and believe and thereupon allege AUCTIONHOUSE REAL ESTATE DISPOSITION SERVICES, INC. ("AREDC") is a California Corporation that conducts substantial business in the County of Los Angeles, California. AREDC holds a corporate brokers license issued by the DRE.

19. Plaintiffs are informed and believe and thereupon allege that KENNEDY WILSON AUCTION GROUP, INC. ("KENNEDY") is a California Corporation that conducts substantial business in the County of Los Angeles, California. KENNEDY holds a corporate brokers license issued by the DRE.

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200

20. Plaintiffs are informed and believe and thereupon allege that Defendant AUCTION SERVICES INT'L FLORIDA 100 REALTY, INC., ("ASIF") is a business entity form unknown, which conducts substantial business in the County of Los Angeles, California. ASIF does not hold a valid corporate real estate broker's license issued by the DRE, although it does solicit offers for real estate and receives a commission if the property is subsequently sold.

Plaintiffs are informed and believe and thereupon allege that BENCHMARK.
ESCROW, INC. ("BENCHMARK") is a California Corporation with it principal place of business within the County of Los Angeles, California. BENCHMARK holds an escrow agents license issued by the California Department of Corporations ("DOC"). Plaintiff is informed and believes and thereupon alleges BENCHMARK is an affiliate of CATALIST.
Plaintiffs are informed and believe and thereupon allege that LANDSAFE TITLE OF CALIFORNIA, INC. ("LANDSAFE") is a California Corporation which conducts substantial business within the County of Los Angeles, California. LANDSAFE hold an Underwritten Title Company license issued by the California Department of Insurance ("DOI").

23. Plaintiffs are informed and believe and thereupon allege that FIRST AMERICAN TITLE INSURANCE COMPANY ("FATIC") is a California Corporation that conducts substantial business in the County of Los Angeles, California. FATIC is a licensed title insurance company by the DOI.

24. Plaintiffs are informed and believe and, on that basis allege that DOES 1 through 300, are legally responsible for the acts alleged herein and are sued by such fictitious names because Plaintiff has yet been able to ascertain their true identities. Upon ascertainment thereof, Plaintiff will amend this Complaint to specifically identify DOES 1 through 300, by their real names.

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25. [All Defendants in paragraphs 12 through 24, including DOES 1 through 300 will collectively be referred to as "Defendants"].

26. Plaintiffs are informed and believe, and thereon allege, that at all times mentioned herein, Defendants, and each of them, were the agents, servants, representatives, or employees of the remaining Defendants, and were acting at all times within the course and scope of such relationship and with the knowledge, consent, or ratification of the other Defendants, and that each of the acts or omissions alleged herein were performed within the course and scope of that relationship as well as their respective individual capacities.

IV.

CLASS ACTION ALLEGATIONS

27. Plaintiffs re-allege and incorporate herein by reference paragraphs 1 through 26 of the foregoing paragraphs as though fully set forth and alleged below.

Plaintiffs bring this action, on behalf of themselves and all others similarly situated, as a class action pursuant to section 382 of the <u>California Code of Civil Procedure</u>. The class which Plaintiffs seek to represent is composed of and defined as follows:

- All persons or entities who attended a live auction and/or the Auction Event held by one or more of the Defendants ("CLASS #1");
- b. All persons or entities who attended a live auction and/or the Auction Event held by one or more of Defendants and was the winning bidder on real property, but who subsequently did not purchase the property ("CLASS #2"); and
- c. All persons or entities who attended a live auction and/or the Auction Event held by one or more of Defendants and was the winning bidder on real property and who purchased the property ("CLASS #3").

[Class #1-3 will collectively be referred to as "Plaintiffs' Class"].

28. This action has been brought and may be properly be maintained as a class action,

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200

pursuant to CCP § 382 because there is a well-defined community of interest in the litigation and the proposed classes are easily ascertainable by using discovery to obtain business records from all Defendants.

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Numerosity: The Plaintiffs' Class are so numerous that the individual a. joinder of all class members is impracticable under the circumstances of this case. While the exact number of class members is unknown to Plaintiffs at this time, based upon representations made by Defendants' using media outlets, and based upon the number of homes that Defendants have listed in the past and or currently have listed as being, "For Sale," Plaintiffs are informed and believe that tens of thousands of plaintiffs have been harmed by Defendants, and each of their conduct stated herein this Complaint. Joinder of all members of the Plaintiffs' Class is thus, not practicable.

b. Common Questions Predominate: Common questions of law and fact exist as to all members of Plaintiffs' Class and predominate over any questions which affect only individual members of the class. These common questions of law and fact include, without limitation:

> whether Defendants violated Unfair Competition Laws by using false i. advertising using the Auction Marketing Method;

ii. whether Defendants violated the Unfair Competition Laws by utilizing unlawful, unfair, and fraudulent business practices by violating California Real Estate Laws;

- iii. whether Defendants violated the Unfair Competition Laws by utilizing unlawful, unfair, and fraudulent business practices by violating RESPA Laws;
- the effect upon and the extent of injuries sustained by Plaintiffs and iv. members of Plaintiffs' Class and the appropriate type and/or measure

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND **RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200** - 8 -

of damages:

- the amount of additional revenues and profits obtained by Defendants v. that is attributable to their violations of the Unfair Competition Laws; and
- vi. the appropriate nature of a class wide equitable relief, including, but not limited to the disgorgement of Defendants' profits, the amount of restitution owed, and the extent and nature of an injunction prohibiting Defendants from engaging in unfair, deceptive and illegal business practices towards Plaintiffs' Class.

Typicality: Plaintiffs' claims are typical of the claims of the members of c. Plaintiffs' Class. Plaintiff and all members of Plaintiffs' Class sustained injuries and damages arising out of Defendants' and each of their common course of conduct in violation of the laws as complained herein. The injuries and damages of each member of the Plaintiffs' Class were caused directly by Defendants' wrongful conduct in violation of the laws as alleged herein.

d. Adequacy: Plaintiffs will fairly and adequately protect the interests of the members of Plaintiffs' Class. Plaintiffs reside in California, attended Defendants' auctions and/or attempted to purchase a home at one of Defendants' Auction Events, and they are adequate representatives of Plaintiffs' Class as they have no interests which are adverse to the interests of absent class members. Plaintiffs have retained counsel who has substantial experience and success with real estate laws and regulations, complex litigation, RESPA, and consumer protection litigation.

e. Superiority: A class action is superior to other available means for the fair and efficient adjudication of this controversy since individual joinder of all members of

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND **RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200** 9

the class is impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum simultaneously, efficiently, and without necessary duplication of effort and expenses and burden that individual actions would engender. Furthermore, as the damages suffered by each individual member of the class may be relatively small, the expenses and burden of individual litigation would make it difficult or impossible for individual members of the class to redress the wrongs done to them, while an important public interest will be served by addressing the matter as a class action. The cost to the court system of adjudication of such individualized litigation would be substantial. Individualized litigation would also present the potential for inconsistent or contradictory judgments.

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29. Plaintiffs are unaware of any difficulties that are likely to be encountered in the management of this action that would preclude its maintenance as a class action.

V.

Definitions

30. Plaintiffs re-allege and incorporate herein by reference paragraphs 1 through 29 of the foregoing paragraphs as though fully set forth and alleged below.

31. For the purposes of this Complaint, the term "Auction Marketing Method" should be construed to include the following characteristics and business practices employed by the Defendants:

Using knowingly and intentionally misleading advertisements offering to sell a. real estate to the public at a live auction when a sale may or may not take place at a later date despite the auctioneer stating that the property is, "Sold," in violation of Business and Professions Code Sections 10140 and 10176; b. Advertising deceptive phrases like, "Must sell at the auction," when in reality most of the homes cannot be sold at the auction because the lenders/sellers are not present at the Auction Event, giving them time to decide if they want to

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND **RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200** - 10 -

accept, reject, or counter the winning bidder's offer weeks after the auctioneer falsely says "SOLD;" Knowingly using misleading advertisements to trick the public into believing c. that once the gavel hits and the auctioneer announces "Sold," that the buyer is in an enforceable contract to purchase real estate;" d. Using fine print and covert documents at the Auction Event that state, "subject to lender confirmation," instead of truthfully saying, "no sale is final today because the lender/sellers are not on-site at the live auction;" Intentionally placing misleading and deceptive advertisements in many e. different forums of media indicating "minimum bid" prices on homes when the absentee lenders/sellers did not authorize those homes to be sold at the fake 'minimum bid' prices nor will the homes be sold at those prices; f. Unfairly baiting the public to attend live auctions by advertising "low auction prices" and "below market prices," then switching to a much higher purchase price with increased settlement service provider costs to the buyers; Unlawfully publishing, circulating, and distributing misleading advertisements g. to the general public relating to the sale of real estate without designating or disclosing that the sale requires a real estate license, in violation of Business and Professions Code Section 10140.6; Unlawfully requiring members of the general public to sign a non-negotiable, h. pre-printed agreement to pay the compensation of the auctioneers using pre-set pre-printed forms in violation of Business and Professions Code Section 10147.5; i. Unfairly and unlawfully acting as agent for the general public without the knowledge or consent from the public in violation of Business and Professions Code Section 10176(d); COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200

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j. Unlawfully requiring members of the general public to pay compensation or commissions to auctioneers and / or runners employed by the auctioneers that do not carry a license issued by the DRE for offering to sell and / or soliciting offers from potential buyers of real estate in violation of <u>Business and Professions Code</u> Sections 10130, 10131, 10132, 10137, 10138, and 10139;
k. Unlawfully collecting secret profits and / or undisclosed amounts of compensation from members of the general public in violation of <u>Business and Professions Code</u> Section 10176 (i); and

Failing to exercise reasonable supervision by the broker licensee over the activities of the salespersons for the advertising, marketing, and the soliciting of auction bids and / or offers to purchase real estate, in violation of <u>Business and Professions Code</u> Section 10176(h).

32. For the purposes of this Complaint the term, "Auction Event" should be construed to mean: "The publicly held forum where Defendants held or participated in what appeared to be an auction process creating a public perception that real estate was to be sold to the winning bidder."

<u>VI.</u>

COMMON ALLEGATIONS / BASIC ALLEGATIONS

33. Plaintiffs re-allege and incorporate herein by reference paragraphs 1 through 32 of the foregoing paragraphs as though fully set forth and alleged below.

34. The named Plaintiffs, collectively, have suffered a direct injury by each of the business practices alleged herein.

35. J. TORRES and L. TORRES viewed an Auction Marketing Method advertisement by one or more of the Defendants that stated "75 homes must be sold at auction". This advertisement showed a property with a minimum bid price of \$95,000 ("Minimum Bid"). This property was also seen on an Auction Marketing Method advertisement in the So Cal multiple listing service

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200 - 12 -

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with the same Minimum Bid. At the Auction Event, which was held in March of 2008 by one or more of Defendants in the City of Pomona, County of Los Angeles, runners employed by the auctioneers/brokers approached J. TORRES and L. TORRES to solicit a higher bid and was successful at convincing L. TORRES to do so. As a result, L. TORRES was the winning bidder on real estate at a price of \$146,000 with one or more Defendants.

36. After adding the sales commission, also known as a "buyer's premium" of 5% or \$7,300, the total purchase price was to be \$153,300. L. TORRES, as the winning bidder had immediately applied for a loan with one or more of the Defendants and believed to have opened escrow with one or more Defendants, as required by Defendants. The Defendants settlement service providers were affiliates of one or more other Defendants and used a price determined solely by the Defendants without giving L. TORRES any affiliated business arrangement disclosure ("AfBA Disclosure").

37. Approximately 30 days after L. TORRES was the winning bidder at the Auction Event and when escrow was supposed to close, one or more Defendants informed her that she would not be able to purchase the property unless she came up with \$50,000 more money, putting the price of the home almost 30% higher than her winning bid price.

38. P. TERRACIANO also viewed Auction Marketing Method advertisements by one or more Defendants and attended an Auction Event in the County of Los Angeles, California, where he was the winning bidder of real estate. P. TERRACIANO signed all of Defendants required pre-printed forms, paid the required deposit, opened escrow on the property and subsequently purchased the property.

<u>VI.</u>

FIRST CAUSE OF ACTION

UNFAIR COMPETITION ACT (CAL. BUS & PROF. CODE § 17500 and §17200) (Against All Defendants)

39. Plaintiffs re-allege and incorporate herein by reference paragraphs 1through 38 of the foregoing paragraphs as though fully set forth and alleged below.

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200 - 13 -

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40. This Complaint is filed and these proceedings are instituted, pursuant to sections 17203 and 17204 of the <u>Business and Professions Code</u>, to obtain restitution, disgorgement, and other available remedies and damages from Defendants for their acts, omissions, and business practices as alleged herein, in violation of the Unfair Competition Act.

41. The acts and business practices, as alleged herein, including all of the Auction Marketing Methods employed by Defendants, constituted a common, continuous, and continuing course of common conduct that resulted in false and misleading advertising. In addition, Defendants, by using the Auction Marketing Method, are using bait and switch to draw Plaintiffs and Plaintiffs' Class to the Auction Events, only to find out that the scheme employed by the Defendants is misleading and false.

42. In addition to the acts described above, Defendants have also used unlawful, unfair, and/or fraudulent business practices, which acts, practices, and omissions are designed to obtain profits and other ill-gotten gains that include, but are not limited to the following:

a. requiring or directing the use of controlled or affiliated settlement service providers, at whatever undisclosed rates the settlement service providers desire to charge to the consumers, in order to obtain secret profits;

b. requiring the consumer buyers to pay non-negotiable pre-set commissions (often to unlicensed companies) using a fictional unearned settlement service fee entitled "buyers premium" that is typically between 5%-10% of the purchase price;

c. violating sections 8 and 9 of the Real Estate Settlement Procedures Act ("RESPA") 12 U.S.C. 2607(a) and (b) et seq. and 12 U.S.C. 2608 et seq. by paying, receiving, and/or exchanging prohibited payments and things of value on loan transactions as well as paying, receiving or exchanging unearned fees, things of value on loan transactions as well as receiving or exchanging unearned fees, things of value, portions, splits, or percentages of payments made for the rendering of a settlement service in connection with a transaction involving a federally related mortgage loan other than for services actually performed and by **COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER** BUSINESS AND PROFESSIONS CODE §17500 AND §17200

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requiring the use of certain settlement service providers including the Defendants' title insurance companies.

43. As a direct and proximate result of Defendants, and each of their deceptive and false advertisements used in the Auction Marketing Method, and Defendants unlawful, unfair, and fraudulent business practices, J. TORRES, L. TORRES, P. TERRACIANO, and CLASS #1-3 have sustained damages in a sum to be proven at trial.

WHEREFORE, plaintiffs L. TORRES, J. TORRES, P. TERRACIANO, and CLASS #1 3 demands against all Defendants in the First Cause of Action:

- That Defendants be preliminarily and permanently enjoined from using any of the Auction Marketing Methods and for Defendants to be enjoined from violating Unfair Competition Laws, as alleged herein;
- 2. For restitution that Defendants be ordered to restore to Plaintiffs' and Plaintiffs' Class all funds acquired by means of any act or practice declared by this court to be unlawful or fraudulent or constitute unfair competition under Business and Professions Code section 17200 et seq., or untrue or misleading advertising under 17500 et seq.; of all money due to Plaintiffs and Plaintiffs Class from the unlawful and unfair business practices of Defendants and each of them;
- 3. For general and special damages according to proof;
- 4. For interest on all sums owed at the legal rate;
- 5. For attorney's fees and Costs of Suit; and
- 6. Any other relief that the court deems just and proper.

Dated: June 12, 2008

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SPAINHOUR LAW GROUP

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200 - 15 -

By:

Kevin A. Spainhour, Esq., Attorney for Plaintiffs

DEMAND FOR JURY TRIAL

Plaintiff hereby demands a trial by jury on all issues triable by jury.

Dated: June 12, 2008

SPAINHOUR LAW GROUP

By:

Kevin A. Spainhour, Esq., Attorney for Plaintiffs

COMPLAINT FOR PRELIMINARY AND PERMANENT INJUNCTIVE RELIEF, DAMAGES AND RESTITUTION UNDER BUSINESS AND PROFESSIONS CODE §17500 AND §17200

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"EXHIBIT A"



May 9, 2008

Kevin A. Spainhour, Esq. Spainhour Law Group 16541 Gothard Street, Suite 111 Huntington Beach, CA 92647

RE: May 7th Correspondence - Juan and Laura Torres.

Dear Mr. Spainhour:

We are in receipt of your letter dated May 7th, 2008. There are several inaccuracies in the portrayal of events that should be cleared up:

- 1) Your client signed a receipt and approval of the auction Terms and Conditions which clearly spells out that this was a reserve auction and winning bids were subject to lender approval. A copy of such receipt is provided.
- 2) The auctioneer called all bids at the auction "Sold- Subject to Lender Confirmation" and we have the entire auction on video tape. Additionally the Statue of Frauds does not provide for a verbal purchase contract anyway.
- 3) Your client signed a California Residential Purchase Agreement which is an offer to purchase until accepted by the seller (copy provided). The contract gave the seller Seven (7) days to accept or the contract becomes null and void.
- 4) Countrywide Home Loans, as servicer for Morgan Stanley Trust, submitted the offer, even though it was below reserve, for consideration by management. Several weeks later the offer was rejected and your client was informed the winning bid must be substantially higher to gain approval. Your client declined to move forward and the deposit money was returned.
- 5) Countrywide Home Loans never signed the purchase contract, or escrow instructions, nor did they indicate any sort of acceptance. According to California Law, there was never a contract to sell this home and there can be no claim for specific performance.
- 6) The attached escrow instructions clearly indicate and fully disclose the relationship between Benchmark Escrow and CataList Homes, Inc and were signed by your client. There is no affiliated business between CataList Homes Inc. or Benchmark Escrow and either Countrywide or Landsafe Title.

2601 PACIFIC COAST HIGHWAY, 3RD FLOOR • HERMOSA BEACH, CA 90254 PHONE 310.376.5125 FAX 310.376.4206 INTERNET WWW.CATALISTHOMES.COM 7) CataList Homes Inc. was not the listing broker for this home.

We understand the frustration of attending the auction and having a bid rejected. CataList Homes and DoveBid in fact do not get paid when offers get rejected.

Since your client had no contract, received their deposit back, and there is clearly no violation of any laws we suggest you drop this matter. We apologize for the inconvenience but pursuing a dead-end legal matter will do no good for any of us.

Sincerely,

Michael Davin President

cc: Stephen V. Lopardo, Esq. /James & Lopardo