MREC vs. Kim Wade	e, Broker			
BARBAKA MISSISSIPPI REAL E	STATE COMMISSION			
MISSISSIPPI REAL ESTATE COMMI	SSION COMPLAINANT			
V.	NO. 155-0912			
KIM WADE, BROKER	RESPONDENT			
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Taken at the offic The Mississippi Real Estat Jackson, Mississi on Tuesday, July 13, beginning at approximatel	e Commission, ppi, 2010,			
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APPEARANCES NOTED H	ERE IN			

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15	No.	23	MLS fees for Kim Wade
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MR. GILLESS: We'll call this meeting 1 2 to order. The Mississippi Real Estate 3 4 Commission is charged with holding this hearing cited as the Mississippi Real Estate Commission 5 vs. Kim Wade, Principal Broker, in accordance with 6 7 the procedures as set forth in the State of 8 Mississippi Real Estate Broker's License Act of 9 1954, as amended. 10 This panel consists of impartial 11 commissioners who have been assembled today to assert the truth of the matter at hand. I am the 12 chairman of the Mississippi Real Estate 13 Commission. My name is Al Gilless. The other 14 15 MREC members are Mr. Larry Edwards, Mr. Mark 16 Cumbest, Mr. John Dean, Jr., and Mr. Joe Stedman. 17 Also present at the hearing is 18 Mr. John Maxey, the attorney for the MREC; Mr. David Griffith, contract investigator; Mr. Jim 19 20 King, chief investigator; and Mr. Rick Stubblefield, investigator; and Mr. Robert 21 Praytor, the administrator of the MREC. 22 23 This meeting has been established to 24 consider the complaint of the Mississippi Real 25 Estate Commission vs. Mr. Kim Wade, alleging

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certain violations of the state statutes and the
 1
    rules and regulations of the MREC.
 2
                 All parties or their representatives
 3
 4
    to this proceeding will be allowed a full
    opportunity to be heard on matters relevant to the
 5
 6
    issues. All parties will be asked to swear or
 7
    affirm the testimony given is the truth to the
   best of their knowledge.
 8
 9
                 We shall now proceed with the
10
   hearing.
                 MR. MAXEY: Mr. Chairman, I'm John
11
12
    Maxey. There are others present in the room. And
13
    if you'd wish, we could have them identify
    themselves for the record.
14
15
                 MR. GILLESS: Okay.
16
                 MR. MAXEY: And we'll start with
17
   Mr. Dean.
18
                MR. PHILLIPS: John Phillips.
19
                 MR. MAXEY: I mean, John Phillips.
20
    I'm sorry.
21
                MR. PHILLIPS: Mississippi
22
   Association of REALTORS.
23
                MS. WHITFIELD: Kathy Whitfield,
24
  Mississippi Association of REALTORS.
25
                 MS. DENTON: Dee Denton, Denton
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Realty. 1 2 MR. PRAYTOR: Robert Praytor, I'm the 3 administrator. 4 MR. MAXEY: I think everybody else has been identified. 5 MS. GOLIDAY: Just before we start, 6 7 Ms. Denton, her position here? Her purpose? MS. DENTON: Observant. 8 9 MR. MAXEY: Mr. Chairman, if it pleases, before we take up the hearing itself and 10 the evidence, the respondent requested that the 11 Commission serve nine subpoenas on witnesses, and 12 those have all been served. And all of those 13 witnesses are here except for three. Some were 14 15 requested to bring or produce documents, and those are underway, have either been produced or have 16 those documents with them. 17 There are three of those witnesses 18 19 that we have requested be released from their 20 subpoenas and not be required to be here and be 21 fully released. And I'll elaborate on that. Those are Mr. Sartin who -- and Mr. Morrow who are 22 23 two attorneys in Brandon who were the closing 24 attorneys for Mr. Wade and Mr. Eubanks who are 25 concerned with the underlying transaction, which

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was the subject of the investigation in the 1 2 complaint here. The third is Mr. Lee Garland who is 3 the chairman of the Jackson Association of 4 5 REALTORS and Multiple Listing Service and is -- is out of town. 6 All three of those witnesses have in 7 writing made known their conflicts. Mr. Garland 8 is -- and Mr. Morrow are overseas and out of town 9 and not available to be here today, and informed 10 us of that ahead of time. And Mr. Sartin is a 11 public defender in one of the courts in Rankin 12 County and attempted to find a substitute and was 13 unable to find a substitute for today's 14 15 responsibilities as public defender. 16 We filed a written motion and served it on Ms. Goliday as counsel for Mr. Wade and 17 justified our request on the following -- for the 18 following reasons: One is that Mr. Morrow and 19 20 Mr. Sartin were the closing attorneys and have -in the underlying transaction and have no 21 22 knowledge of the complaint and no -- had no 23 responsibilities for the Real Estate Commission's 24 investigation or responsibilities. 25 They did have the closing documents

for the underlying transaction, and those closing 1 documents were produced under affidavit and --2 representations that they constitute all of the 3 4 documents. Those are here in my possession. And Ms. Goliday has been -- has requested and was 5 given the opportunity to review those prior to the 6 hearing today, and, of course, can review those 7 8 and use them to her client's best interest today. Mr. Garland is the third witness. 9 And as I said earlier, he's out of the country, as 10 he represented. And his only responsibility, as 11 we understand it, is president of the board of 12 directors of the Jackson Association of REALTORS 13 and Multiple Listing Service. He is a titular 14 15 head in the sense he has no day-to-day 16 responsibilities for the carrying on of the business of the JAR or the Multiple Listing 17 18 Service. 19 And in lieu of that, one of the 20 subpoenaed witnesses, Joe Usry, is executive director of that organization, and she is here 21 22 under the subpoena. And Mr. Wade and Ms. Goliday requested that she bring all of the relevant 23 24 documents to the Jackson Association of REALTORS 25 and Multiple Listing Service matters, and she is

here with those documents. 1 So we represent to the Commission 2 3 that there's not going to be any prejudice to Mr. Wade's case, in our view, because all of the 4 documents that he has requested will be here. 5 The witnesses that would be here, in addition to that, 6 would offer no testimony that would be anything 7 other than what those documents say. 8 And so we respectfully request that 9 the Commission release them from these subpoenas 10 11 and allow these subpoenas to be quashed and the 12 documents to be put to whatever use either party 13 wishes to use them. 14 In the alternative, I think it would 15 be reasonable to say that if the Commission, in its deliberations, determines that these subpoenas 16 should be enforced and these witnesses should be 17 present, either one or more of them, then we 18 19 should continue this hearing in the interest of due process and have it scheduled at another time 20 21 when these or other witnesses could be present. 22 And that concludes our argument, and 23 we would defer to counsel to rebut that. 24 MS. GOLIDAY: Okay. Basically, we 25 take the position that Mr. Wade would be

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prejudiced by these witnesses not being here, 1 specifically Mr. Garland. 2 3 Mr. Garland sits as the president of the board of directors for MLS. The charges 4 against Mr. Wade alleges that he wrongly or 5 falsely indicated using the MLS system that he was 6 7 a member. And as the president of that board, he is necessary -- Mr. Garland is necessary because 8 he can, A, offer relevant testimony about the 9 applicable MSL -- MLS bylaws, rules and 10 11 regulations. He can also testify as to whether the 12 13 subscriber fees that were assessed to Ann Prewitt on behalf of Kim Wade for the months of July and 14 August of 2009, which are at issue here, were 15 16 actually waived or whether they were paid. 17 He can also speak to whether or not 18 Ms. Prewitt was reprimanded under the MLS rules and regulations for failing to timely notify MLS 19 20 of the change of status of Mr. Wade, which is a 21 violation of the MLS rules, and it speaks to 22 whether or not Mr. Wade had the authority to use 23 the MLS system and whether that authority, in fact, had been paid for by Ann Prewitt. 24 25 And so it is our opinion that it is

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imperative that he is here and that this hearing 1 should be rescheduled until such time as he can be 2 3 here. As for Mr. Sartin and Mr. Morrow, 4 they are the attorneys that facilitated the 5 closing. There were some issues that dealt with 6 7 Mr. Eubanks regarding that -- regarding that closing and his reluctance to pay the commission 8 that was owed to Mr. Wade. And it is during that 9 transaction that those attorneys actually drafted 10 11 a release. And Mr. Eubanks actually sent you 12 13 guys -- sent the Commission a letter at some point withdrawing these charges. He signed a release 14 saying that he was satisfied with the services of 15 16 Kim Wade after that was done and then proceeded to 17 bring these hearings. 18 So those attorneys are here to --19 those attorneys are here to actually impeach the 20 testimony that we expect Mr. Eubanks to give. And 21 as such, we believe that these parties are 22 necessary and need to be here in the interest of 23 due process in allowing Mr. Wade to put forth all 24 the evidence that is necessary to defend himself 25 in this proceeding.

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MR. MAXEY: Just a brief reply, if it 1 2 please the Commission. With regard to Mr. Garland, I say, 3 again, Ms. Usry is present. She really knows the 4 functions of the Multiple Listing Service and the 5 6 JAR here in the city, and she can speak to every issue that Mr. -- that Ms. Goliday raised in 7 8 defense of this motion. And with Mr. Sartin and Mr. Morrow, 9 she brings up these waivers. Those waivers, 10 those -- I say "those waivers." That waiver is 11 included in the documents that they have made 12 13 available to the Commission. So you have those in front of you. 14And we would contend that the 15 testimony of any of these three witnesses would be 16 duplicative of that which is already going to be 17 before the Commission in the form of witnesses 18 19 that have been subpoenaed and are waiting outside to testify. 20 (Board members confer.) 21 MR. GILLESS: The Chair will sustain 22 23 Mr. Maxey's motion to this, and we order this 24 proceeding to move forward. 25 MR. MAXEY: Just for the record, can

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we have this Motion to Quash made a part of the 1 2 record? 3 (EXHIBIT NO. 1 WAS MARKED FOR THE RECORD.) MS. GOLIDAY: In the same vein, we'd 4 5 just like the response to the motion to also be 6 made a part of the record. 7 (EXHIBIT NO. 2 WAS MARKED FOR THE RECORD.) 8 MR. MAXEY: Mr. Chairman, the rule 9 will be invoked, according to the request of 10 Ms. Goliday on behalf of Mr. Wade. So that means that all the witnesses that are not testifying 11 will have to remain outside the hearing room until 12 13 they testify or, otherwise, are released to come 14 in and hear the testimony. 15 So we're prepared to go forward with 16 the proof. And we would call as our first witness 17 Jim King, who is the investigator with the Mississippi Real Estate Commission. 18 19 Would you swear him in, please. 20 JIM KING, 21 having been first duly sworn, 22 was examined and testified as follows: 23 DIRECT EXAMINATION 24 BY MR. MAXEY: 25 Q. Would you state your name for the

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record, please. 1 2 Α. Jim King. 3 And where do you work? Q. 4 Α. Mississippi Real Estate Commission. 5 What position do you work there? 0. Chief investigator. 6 Α. 7 How long have you been the chief Q. 8 investigator? 9 Two years, as of this month. Α. Did you receive a sworn statement of 10 0. complaint from a John Eubanks against a Kim Wade? 11 I did. In November of 2009. 12 Α. 13 And do you have that in front of you? 0. I do. With his sworn statement, also 14 Α. 15 there is an MLS printout, an agency disclosure statement, an exclusive listing agreement, and the 16 contract for sale, the purchase of sale. 17 And was that complaint in the proper 18 Q. 19 form that the Commission prescribes? 20 Α. It was. 21 MR. MAXEY: We would like that, along 22 with the attachments, made an exhibit to the 23 testimony of this witness. 24 And, Ms. Goliday, you certainly can 25 look at any of these as we go.

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I would like to say for the record 1 2 that Mr. Wade has been given opportunity to review the entire investigative file ahead of this 3 4 hearing. Several times, actually. And, I assume, has taken advantage of that. 5 But in any event, you may look at any 6 7 of these documents as they're introduced into 8 evidence. 9 So would you let Ms. Goliday look at those? 10 (EXHIBIT NO. 3 WAS MARKED FOR THE RECORD.) 11 12 MS. GOLIDAY: (Reviews document.) 13 MR. MAXEY: Ms. Goliday, do you have any objection of us going --14 MS. GOLIDAY: Hold on one second. 15 (Reviews document.) 16 17 MR. MAXEY, CONTINUED: 18 Mr. King, what is the proper Q. 19 procedure that the Commission follows once it 20 receives a sworn statement of complaint? 21 Once we receive the complaint, what I Α. 22 do is, I take the complaint and read over it and 23 try to understand the complaint, the best I can. 24 If there's any doubts in my mind, I'll call the 25 complainant back and clear up any

misunderstandings I may have. 1 2 After which, I make copies of the complaint and all documentation that comes in. 3 And I send these copies to the respondent, at 4 5 which time they're given ten working days in which 6 to respond to the Commission in writing. 7 Did you follow that procedure in this 0. 8 case? I did. 9 Α. 10 Q. And to whom did you notify in response to the complaint? 11 12 In the initial complaint, Melissa Α. 13 Reese, Kim Wade, Ronny Glen Richardson, and Edwin Blare Marble. 14 15 Q. Now, do you have a copy of the notice 16 that you gave them? 17 Α. I do. 18 Is that just in the form of a letter? Q. 19 Α. It is. 20 MR. MAXEY: I would like to make that 21 the next exhibit to his testimony, please. 22 (EXHIBIT NO. 4 WAS MARKED FOR THE RECORD.) MR. MAXEY, CONTINUED: 23 24 Q. Did you, in fact, receive a response from any of the respondents at that point? 25

A. On December the 11th, I received a 1 2 response from Mr. Kim Wade. It's stamped -- we stamped it December the 11th. With his response 3 4 is a contract for sale or purchase, an exclusive listing agreement, property conditions disclosure 5 statement, and the agency disclosure. 6 7 MR. MAXEY: Let's have that made the next exhibit. 8 (EXHIBIT NO. 5 WAS MARKED FOR THE RECORD.) 9 MR. MAXEY, CONTINUED: 10 Q. Did any of the other respondents send 11 12 you a reply? 13 Α. Melissa Reese responded to me on December the 8th of 2009. 14 15 Q. And was it an adequate response? 16 Α. I did not think so. It was a very 17 short response. 18 MR. MAXEY: Let's have that made the next exhibit as well. 19 (EXHIBIT NO. 6 WAS MARKED FOR THE RECORD.) 20 21 MR. MAXEY, CONTINUED: 22 And what, if anything, did you do Q. 23 following that? 24 Α. Following that, I had -- sent a letter of notification to the complainant, 25

Mr. Eubanks, that I had received a response from 1 2 Melissa Reese. And I have a copy of that letter 3 here. 4 MR. MAXEY: Please admit that and 5 mark it as the next exhibit, please. (EXHIBIT NO. 7 WAS MARKED FOR THE RECORD.) 6 MR. MAXEY, CONTINUED: 7 8 Q. And did Mr. Eubanks reply to that? 9 Α. He did. On a letter December the 11th that we received on December the 15th, I have 10 11 a reply from Mr. Eubanks on that letter. 12 MR. MAXEY: Would you please mark 13 that as the next exhibit. (EXHIBIT NO. 8 WAS MARKED FOR THE RECORD.) 1415 MR. MAXEY, CONTINUED: 16 Were you following this procedure to Q. collect the evidence from all of the parties? 17 18 Α. Yes, sir. And so it's this back-and-forth where 19 Ο. 20 you make everything available to each party? 21 That's correct. Α. 22 Q. And did you receive a further reply 23 from any of the respondents? 24 Α. I got an additional response from Mr. Wade, the letter dated December the 30th. 25

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It's a response with -- also, it has an agency 1 2 disclosure statement attached to it. And before you leave that, was 3 Q. Mr. Wade cooperating in furnishing the documents 4 5 that you requested? Α. 6 Yes, sir. 7 Q. Okay. 8 MR. MAXEY: Let's have that made the 9 next exhibit. (EXHIBIT NO. 9 WAS MARKED FOR THE RECORD.) 10 MR. MAXEY, CONTINUED: 11 Do you have further documents in 12 Q. 13 response to your request? 14 Α. I have a second response from Melissa 15 Reese. It's dated January the 17th of 2010. We 16 have -- we received it on January the 19th. It is a more lengthy response. 17 18 MR. MAXEY: Let's have that marked 19 the next exhibit, please. (EXHIBIT NO. 10 WAS MARKED FOR THE RECORD.) 20 MR. MAXEY, CONTINUED: 21 22 Q. What further investigation did you 23 do? 24 Α. Well, once I received that letter, I 25 made copies of it and sent a notification letter

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to John Eubanks on January 20th, notifying him 1 that I had received a second response from 2 Ms. Reese. And I have a copy of the letter here. 3 MR. MAXEY: Please mark that the next 4 5 exhibit to this witness's testimony. (EXHIBIT NO. 11 WAS MARKED FOR THE RECORD.) 6 MR. MAXEY, CONTINUED: 7 8 Did you have further documents in Q. your investigation? 9 I did. After that, I had two -- two 10 Α. 11 follow-up responses from Mr. Eubanks. One is dated January 16th of 2010, and then a second one, 12 13 which is dated January the 22nd, 2010, in follow up to her response -- to her response. 1415 And who -- who is that from? Q. That's from John Eubanks. 16 Α. 17 MR. MAXEY: Make that the next 18 exhibit to this witness's testimony. 19 (EXHIBIT NO. 12 WAS MARKED FOR THE RECORD.) 20 THE WITNESS: That's the one dated January 16th. This one is dated. . . 21 MR. MAXEY, CONTINUED: 22 23 And the next one? Q. 24 Α. This response, from Mr. Eubanks, is 25 dated January the 22nd.

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MR. MAXEY: Mark that the next 1 2 exhibit, please. (EXHIBIT NO. 13 WAS MARKED FOR THE RECORD.) 3 MR. MAXEY, CONTINUED: 4 5 Did you have any other documents in Q. the course of your investigation? 6 7 Α. No. No responses from them at that time. I contacted -- talked with Sallie Plumpp at 8 JAR/MLS and asked her about the status of 9 Mr. Wade. She sent me a copy of the MLS listing 10 11 and also told me that he had left Ann Prewitt's on June 15th. 12 13 Let me ask you, before you answer it 0. that way, would you -- would you tell the 14 Commission what caused you to contact the Jackson 15 16 Association of Realtors/Multiple Listing Service 17 in connection with your investigation? 18 Α. Well, there seemed to be a problem. 19 Mr. Eubanks did not think Mr. Wade was a member of 20 the JAR/MLS, and he felt like that he was 21 misrepresenting himself in -- on the contract by 22 stating he was a member of the association. At 23 which time, that caused me to call them to try to determine this. 24 25 Q. The Commission has no responsibility

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for the Association of REALTORS, does it? 1 No, sir. 2 Α. And so this was just a further 3 Q. 4 inquiry --5 Α. It was. -- with regard to your investigation? 6 Q. Α. 7 That's correct. 8 And did you receive a response? Q. 9 I did from Sallie Plumpp. It was Α. just a multiple listing sheet. It shows that 10 11 Melissa Reese -- well, it actually shows Prestige Realty Investment entered this into the MLS with 12 Melissa Reese as the principal broker of Prestige. 13 It also has the owner Kim Eu- -- I'm sorry, the 14 owner, Eubanks's name. Owner's phone number is --15 16 apparently, it's Mr. Wade's cell phone number. 17 And was that just represented to you Q. 18 by Ms. Plumpp? 19 Α. It was. 20 MR. MAXEY: Okay. Let's have her response then marked as the next exhibit to this 21 22 witness's testimony. (EXHIBIT NO. 14 WAS MARKED FOR THE RECORD.) 23 MR. MAXEY, CONTINUED: 24 25 Q. Did you conclude your investigation?

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Pretty much I did. And we -- we 1 Α. reviewed the case -- well, actually, I did. We 2 3 reviewed the case with you, as legal counsel, and Mr. Praytor, and at which time, it was determined 4 5 that a formal complaint would be issued against Kim Wade for misrepresentation. 6 7 And do you have a copy of that Q. complaint? 8 9 Α. I do. 10 MR. MAXEY: Let's make that the next exhibit. 11 (EXHIBIT NO. 15 WAS MARKED FOR THE RECORD.) 12 MR. MAXEY, CONTINUED: 13 14 Was a formal complaint served on Q. Mr. Wade? 15 16 Α. It was. He came to my office and 17 signed it. 18 Q. Did you receive any requests from Mr. Wade concerning your investigation and your --19 did he seek to look at the documents in the 20 21 investigative file? 22 Α. Not at that particular time. 23 Q. Did he at any time after that? 24 Α. I've offered to him to be able to 25 look at anything I had in here, other than my

notes and my narrative here. And he did come up 1 here Friday afternoon and made copies of some 2 stuff. 3 4 Ο. From the file? From the file, right. Yeah. 5 Α. Okay. And do you have any -- has he 6 0. 7 submitted any formal requests for copies or 8 documents or witnesses to the Commission? 9 Α. He has. And have you responded to those? 10 0. We have. We had a request for 11 Α. 12 issuance of subpoenas and hearing testimony document production and inspection of 13 investigative file maintained by the Mississippi 14 Real Estate Commission. I have a copy of that. 15 16 0. Okay. And did you serve -- how many 17 witnesses were requested? Was it nine? 18 Nine witnesses and -- well, there's Α. 19 ten witnesses in all, but nine witnesses -- nine 20 witnesses that he requested. 21 Q. And did you serve those subpoenas as 22 requested? 23 Α. I did. 24 And did it include a request for the Q. 25 documents that he had requested?

Α. It did. 1 And is that in accordance with the 2 Q. procedures that the Commission's statutes provide? 3 4 Yes. Α. 5 And do you have a copy of that Q. request for subpoenas? 6 7 Α. Yes, sir. 8 MR. MAXEY: Let's have that made an 9 exhibit, please. (EXHIBIT NO. 16 WAS MARKED FOR THE RECORD.) 10 11 MR. MAXEY, CONTINUED: 12 Mr. King, did Mr. Wade request Q. 13 discovery of the documents and witnesses ahead of 14 the hearing? 15 Α. He did. 16 Q. And did he do that by formal request? 17 Yes, sir, he did. Α. 18 Q. And did you communicate your response 19 to him to that? 20 Α. Say it one more time, now. 21 Well, did you communicate a response Q. 22 to him? 23 Α. Yes. 24 And what was that response? Q. 25 Α. That I have served the subpoenas and

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that I had to -- served the subpoenas on the 1 individuals and also the subpoena duces tecum for 2 the property documents. 3 4 Q. Documents, yes, sir. 5 Α. Right. And did you refer that to the 6 Q. 7 counsel, to me, for response to Mr. Wade? All e-mail responses that I received, 8 Α. I referred all of that to you as legal counsel. 9 And was Mr. Wade informed through 10 Q. 11 counsel that there is not discovery, as with 12 courts, available to respondents before the Mississippi Real Estate Commission? 13 14 Α. Yes, sir. 15 Q. Okay. 16 MR. MAXEY: Well, let's have that 17 request made an exhibit to the testimony of this 18 witness. (EXHIBIT NO. 17 WAS MARKED FOR THE RECORD.) 19 MR. MAXEY, CONTINUED: 20 21 Q. Did you have any other requests from Mr. Wade? 22 23 Α. On the -- April the 1st, I have a 24 motion by Mr. Wade to dismiss the complaint 25 against him.

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1 Q. Yes. MR. MAXEY: Let's mark that as an 2 3 exhibit as well. 4 (EXHIBIT NO. 18 WAS MARKED FOR THE RECORD.) MR. MAXEY, CONTINUED: 5 Did Mr. Wade file any other requests 6 Ο. 7 or motions with the Commission? 8 Α. On April the 30th, I have a followup 9 to request for subpoena production of documents. 10 Ο. Did Mr. Wade in that request any witnesses or documents that hadn't already been 11 previously requested? 12 13 Α. I'm sorry, say that again. 14 Q. Did he request any documents or 15 witnesses to be present at the hearing that had 16 not been already requested by him? 17 Α. None that -- none other than what had already been requested, no, sir. 18 19 Q. Yes, sir. 20 MR. MAXEY: Let's have that made the 21 next exhibit. (EXHIBIT NO. 19 WAS MARKED FOR THE RECORD.) 22 MR. MAXEY, CONTINUED: 23 24 Ο. Did Mr. Wade, through his counsel, 25 file a formal answer to the complaint?

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1 Α. They did. And I have a copy of it 2 here. 3 MR. MAXEY: Let's make that also an exhibit to his testimony. 4 (EXHIBIT NO. 20 WAS MARKED FOR THE RECORD.) 5 MR. MAXEY, CONTINUED: 6 7 Mr. King, just -- just for the Ο. 8 record, and for the -- to give us all a framework 9 for this hearing, would you sort of describe, based on the documents that you received, what you 10 understood to be the complaint by Mr. Eubanks and 11 what you understood to be the formal complaint 12 issued by the Commission against Mr. Wade? 13 14 Α. My understanding of the complaint was 15 that when Mr. Eubanks contacted Mr. Wade to list his property for him, he was under the assumption, 16 that based on what Mr. Wade told him, that he was 17 a member of the Jackson Association of 18 19 Realtors/Multiple Listing Service. He found out 20 through some investigation on his own that Mr. Wade had -- had -- when he left Melissa 21 22 Reese's brokerage in -- on June 15th --23 Q. Melissa Reese? 24 Α. I'm sorry, Ann Prewitt. Ann Prewitt. 25 I'm sorry. Ann Prewitt. When he left Ann Prewitt

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on June the 15th to go out on his own, he obtained 1 a principal broker's license, which he felt like 2 separated him from that in that -- he also felt 3 like that if Mr. Wade was a member of the JAR/MLS, 4 5 why would he need to enlist Melissa Reese to list his property. He said he never had any -- never 6 7 had any dealings with Melissa Reese, never signed 8 any documents with her. And he felt like that the 9 way this was handled was a total misrepresentation on the part of Mr. Wade. 10 11 Q. Thank you. 12 MR. MAXEY: We have no further 13 questions and tender the witness for 14 cross-examination. 15 CROSS-EXAMINATION BY MS. GOLIDAY: 16 17 Mr. King, as a part of your Q. 18 investigation, you admit that you contacted MLS to 19 determine the status of Mr. Wade at the time that 20 Mr. Eubanks's property was listed; is that 21 correct? 22 Α. That's correct. 23 0. And the person that you talked to was 24 Sallie Plumpp; is that correct? 25 Α. Correct.

And the only document that she's 1 Q. 2 produced to you as to his status is what is listed as Exhibit 4, which is a copy of the listing; is 3 that correct? 4 5 That's correct. Α. 6 All right. And you would admit to me Q. 7 that she has provided you with no written statement or letter indicating what Mr. Wade's 8 status was on the date in question; is that 9 correct? 10 11 Α. Everything I've got from Sallie Plumpp was verbal. Nothing in writing. 12 13 Okay. So she didn't provide you with 0. anything in writing? 14 15 No, ma'am. No, ma'am, she did not. Α. 16 And what -- I am going to show you --Q. 17 this Exhibit 14. And if you will indicate on here for me what it is that indicated to you on this 18 19 listing agreement that Kim Wade was not a member of JAR and MLS. 20 21 Α. The only thing I can tell you is that 22 I was -- she told me that the 601-59 -- I'm sorry, 23 say that again, now. 24 The question is, what is it on Q. 25 that -- on that sheet of paper that indicated to

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you that Mr. Wade was not a member of JAR/MLS? 1 2 There's nothing right on this page Α. that indicates that to me. 3 And based on the complaint that was 4 Q. 5 filed as a result of your investigation, the crux of that complaint is that that particular listing 6 7 would have presented false or misrepresented information about Mr. Wade's status to the 8 subscribers and participants of MLS; is that 9 correct? 10 Α. 11 If this is true, yes. 12 Q. Okay. And where is that 13 misrepresentation on that document? It's -- like I said, I don't see it 14 Α. on this document. 15 16 Okay. And that is the document in Q. 17 which these charges are based on; is that correct? 18 Α. This is the MLS listing. That's all 19 I can tell you. 20 Okay. So you would agree with me Q. that there is nothing on this listing that 21 22 indicates that Kim Wade is a member of JAR or MLS; is that correct? 23 24 Α. Not on that paper. 25 Q. Okay. When we look back at this

complaint, is it your understanding that one of 1 the charges against Mr. Wade is that he has used a 2 copyrighted term or insignia on stationery, office 3 signs, or in advertising? Is that correct? 4 5 (Nods head affirmatively.) Α. Is that correct? 6 Q. 7 Α. It's correct. Okay. Do you have any stationery in 8 Q. which you are basing your charges on? 9 I don't have any stationery. 10 Α. 11 Q. Do you have any office signs that you 12 are basing your -- this charge on? 13 Α. No, ma'am. 14 Q. Okay. So this charge is based solely on advertising; is that correct? 15 16 That's correct. Α. 17 And the advertising in question is Q. 18 the MLS listing; is that correct? 19 Α. Correct. 20 All right. And you've previously Q. 21 admitted that there is nothing on this MLS listing that indicates that Mr. Wade is a member of JAR or 22 MLS; is that correct? 23 24 Α. His name is not on there. 25 Q. All right. Now, you mentioned that

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1 you had some conversations with Sallie Plumpp. Do 2 you have any written documents that you generated that summarize your conversation with Sallie 3 4 Plumpp? 5 Α. Nothing other than what I typed up. 6 What was your role in drafting this Q. 7 complaint? 8 Α. I didn't draft the complaint. 9 Q. Okay. And this complaint would have 10 been drafted by the counsel for the board? Counsel and the administrator. 11 Α. 12 Okay. And that would -- and this Q. 13 document would have come as a result of your investigation; is that correct? 14 15 Α. That's correct. 16 Q. Now, how long have you been an 17 investigator here for the board? 18 Α. Two years. 19 Q. Okay. So when did you start working 20 here? 21 Α. July of 2008. 22 Q. Okay. What did you do prior to 23 working here? 24 Α. I was in criminal investigation law 25 enforcement.

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Okay. So in 2008, you started 1 Q. working here? 2 3 Α. Correct. Was your position chief investigator? 4 Q. 5 Α. Correct. All right. So you've been the chief 6 Q. 7 investigator for the last two years? Α. Correct. 8 9 Q. Okay. On average, how many complaints do you investigate on behalf of the 10 Commission? 11 12 Α. It's kind of hard to say. Anywhere 13 from maybe 12, 15 a month sometimes. 14 Q. Okay. So it would be safe to say 15 that in the two years you have been here, you have 16 investigated at least 200 complaints; is that 17 correct? 18 A. I don't know about that many, but 19 close to it. 20 Q. Okay. 21 Α. Some months are slower than others. 22 Q. Okay. And during the -- and during 23 the course of that time, if you can estimate, how 24 many times have you investigated charges regarding 25 people or cases similar to this in which there is

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a question about the status of a member? 1 This is the first one. 2 Α. 3 Okay. Have you ever had the occasion Q. to investigate charges against Ann Prewitt for her 4 failure to timely send notice about status changes 5 6 for agents that have worked for her? 7 Α. I have not. Okay. To the best of your knowledge, 8 Q. has Ms. Prewitt ever been charged by this board 9 for her failure to abide by the rules that are set 10 forth by the Commission? 11 12 Α. Not to my knowledge. 13 Q. Now, what is Ms. Plumpp's position with MLS? 14 Employee, is all I know. I don't 15 Α. 16 know what her title is. 17 Okay. Do you know what her job Q. 18 description is? 19 Α. I don't know anything about that. 20 Q. Okay. During the course of your 21 investigation, did you have the occasion to talk 22 to Jo Usry? 23 Α. I did. 24 Q. Okay. Do you have any documents that 25 you generated as a result of your conversation

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1 with Ms. Usry? Α. Nothing other than what I have 2 written down. 3 Okay. During the course of your 4 Q. 5 investigation, did you obtain from MLS a payment 6 history for Mr. Wade? 7 Α. No, ma'am. 8 Okay. During your investigation, did Q. 9 you obtain from JAR a payment history for 10 Mr. Wade? Α. No, ma'am. 11 12 Okay. During your investigation, did Q. 13 you obtain any correspondence that had been had with Mr. Wade from the date that he left Ann 14 Prewitt, which was July 15th, '09, regarding his 15 status at either JAR or MLS? 16 17 Α. Not any --18 Q. Did you have any correspondence --19 let me break up the question. That was a bad 20 question. 21 Did you request any documents from 22 JAR, any copies of any letters that may have been 23 sent, any letters, correspondence, e-mails, et 24 cetera, that may have been sent to Mr. Wade 25 regarding his status at JAR?

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No, I haven't received anything like 1 Α. that. All I've got to do is go to his file and 2 tell whenever his license was turned in and 3 reissued. 4 5 Q. Okay. But the question that I'm 6 asking is specifically about his membership with 7 JAR. 8 Α. We have nothing to do with JAR. And I understand that. But the 9 Q. charges that are pending against him are not 10 charges that indicate that he was not a member of 11 the Mississippi -- of the Commission. The charges 12 indicate that he has advertised himself as a 13 member of JAR/MLS. And so what I'm asking is, did 14 15 you request from JAR any letters or correspondence that was sent to Mr. Wade regarding his status 16 after June 15th, 2009? 17 No, ma'am. 18 Α. 19 Q. Okay. Did you request from MLS any documents that indicated his status after 20 June 15th, 2009? 21 22 Α. I did not. 23 Okay. So as you sit here today, you Q. 24 don't have any written documents that addresses --25 that address what Mr. Wade's status with JAR was

on July 9, 2009? 1 2 A. All the information I received from Ms. Plumpp for Ms. Usry was over the phone and me 3 taking notes as I talked. 4 5 Okay. And -- but you have no written Q. 6 documents; is that correct? 7 No, ma'am. Yes, that's correct. Α. 8 Q. All right. And you don't have any 9 documents like that from MLS either, do you? 10 Α. I do not. 11 Did you think that was important? Q. I did not. 12 Α. 13 Now, about the subpoenas that you Q. issued, were the documents -- and let's just go 14 through that subpoena. I think we've got the 15 documents circulating around. 16 MS. GOLIDAY: Can someone --17 18 MR. DEAN: What number, do you know? 19 MS. GOLIDAY: What number that is, 20 I'm unsure. 21 MR. EDWARDS: We've got a number of 22 them here. I just don't know which one it is 23 you're looking for. 24 MS. GOLIDAY: It's the one that has 25 "request for subpoenas" on it.

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MR. EDWARDS: No. 16, if that is 1 2 correct. MS. GOLIDAY: Thank you. 3 MS. GOLIDAY, CONTINUED: 4 Looking here at Exhibit 16, which was 5 Q. 6 the list of request for subpoenas that was sent 7 over by Kim Wade, and you indicated that you 8 issued all these subpoenas. Is that correct? 9 Α. That's correct. All right. Now, for Mr. Sartin, 10 Q. 11 Attorney Sartin, the documents produced were the 12 closing file from the sale of the property of 13 Mr. Eubanks' property; is that correct? 14 Α. Correct. 15 Q. All right. When did you receive a copy of these documents? 16 17 Α. You know, I'm not sure. They -- the 18 documents were brought up here, and I don't know 19 what date they were brought up. 20 Okay. But you did receive these Q. documents; is that correct? 21 22 That's correct. Α. 23 Q. All right. And it's your understanding that Mr. Sartin and Mr. Morrow 24 25 practice together in a law firm; is that correct?

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That's correct. They were both there 1 Α. whenever I served the subpoenas. 2 Okay. Now, Blare Marble, he was 3 Q. asked to produce a copy of the client file for 4 Chris Barnes. Was that -- was that produced to 5 6 you? 7 Α. No, ma'am. 8 Q. Okay. So Mr. Marble didn't comply 9 with his subpoena; is that correct? It's not up to him to produce -- to 10 Α. 11 give those to me. He's supposed to bring them 12 with him when he comes to the hearing. That's my 13 understanding. 14 Q. Okay. Have you talked to him today? 15 Α. I have not talked to him. So you don't know if these documents 16 Q. 17 are present or not; is that correct? 18 Α. I do not know. All I know is, I 19 served the subpoenas with the information that he needed to have with him. That's all I know. 20 21 Okay. Now, Beverly Hickey, she is Q. 22 requested to bring a complete copy of the 23 membership file maintained by JAR and MLS for Kim 24 Wade. Are you aware of whether she has brought 25 that document here today?

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I have -- I have no idea. 1 Α. 2 Okay. But you did serve the Q. subpoena --3 4 Α. I did. -- on her? 5 Q. Now, Mr. Garland, who has asked to be 6 7 excused today, was requested by subpoena to bring 8 a copy of the JAR/MLS operating policies and procedures, bylaws, code of ethics, and any 9 correspondence sent to or received from John 10 11 Eubanks regarding Kim Wade or the sale of his 12 home, which is in question here, and any 13 correspondence that was sent to him. And 14 Mr. Garland is not here today. Do you know whether he produced those documents? 15 I don't know. 16 Α. 17 Q. Okay. Have you talked to him about these documents? 18 19 Α. I told him -- when I served the 20 subpoena, I just advised him he was supposed to 21 bring the documents with him. 22 Q. Did he at any point call you and 23 inform you that he was not going to make these documents available? 24 25 He didn't. Α.

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You would agree with me, that if 1 0. he -- if he failed to produce these documents and 2 he's not here, that he is in -- in essence, in 3 violation of the subpoena that you issued to him; 4 is that correct? 5 Α. That isn't my call. But, normally, 6 7 when you're subpoenaed to come to a court for any reason, and you don't come, you're in contempt, 8 unless otherwise excused. 9 Q. Okay. Now, a subpoena was also 10 11 issued to John Eubanks to bring a complete copy of any and all documents related to his employment 12 relationship with Kim Wade, the sale and lease of 13 the subject property, and any correspondence that 14 went between he, JAR/MLS, or this commission. 15 Are 16 you aware of whether Mr. Eubanks has produced 17 those, has these documents with him today? 18 Α. I would think so. I saw him sitting 19 out there with a briefcase. So I'm assuming. That's just an assumption, that he has the 20 21 documents with him. I don't know that, though. 22 Q. Okay. Now, as the investigator, I 23 want to make sure that we are clear about the 24 charge that we're on -- we're here today about. 25 Based on your understanding -- based on your

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investigation and your understanding of the 1 2 complaint, today we are here about a misrepresentation that was allegedly made by 3 4 Mr. Kim Wade using the MLS system; is that correct? 5 6 Α. Correct. 7 Ο. Are there any other charges that are 8 pending against him? 9 Α. No, ma'am. All right. 10 0. MS. GOLIDAY: That's all the 11 12 questions I have. MR. MAXEY: We have no questions on 13 redirect and ask that this witness to be excused. 14 We would call our next witness, Jo Usry. 15 16 MS. GOLIDAY: Can we take, like, a two-minute break? 17 18 MR. GILLESS: Sure. 19 (OFF THE RECORD.) 20 MR. GILLESS: Let's proceed. 21 MR. MAXEY: We call our next witness, 22 Jo Usry. 23 JO USRY, 24 having been first duly sworn, 25 was examined and testified as follows:

1 DIRECT EXAMINATION 2 BY MR. MAXEY: What is your name? 3 Q. 4 Α. Jo Usry. And what is your employment? 5 Q. Α. Jackson Association of REALTORS. I'm 6 executive officer. 7 8 Q. And how long have you been in that 9 position? 10 Α. Two and a half years. Would you describe your 11 Q. responsibilities as the administrative officer for 12 Jackson Association of REALTORS? 13 Α. Yes. We are a trade association for 14 15 real estate licensees who have chosen to join our association to derive certain benefits, and we 16 administer those benefits -- I have a staff of 17 eight, and we administer benefits to realtors who 18 19 join our association, licensees who join our 20 association to become Realtors. 21 Is one of the benefits that the JAR Q. 22 provides its members is the opportunity to join 23 the Multiple Listing Service? 24 Yes. The principal brokers can. Α. 25 And would you describe -- it's a good Q.

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time to sort of describe how the principal 1 brokers -- well, how the whole Multiple Listing 2 Service works from the membership point of view. 3 Once a principal broker of a company 4 Α. has joined the Jackson Association of REALTORS, 5 and has come by name a designated Realtor, they 6 7 then may join the MLS service as the MLS participant. 8 9 If that particular designated 10 realtor, who is now an MLS participant, has agents 11 that work -- that are affiliated with that 12 company, those agents have access to MLS through 13 that MLS participant. They have -- they are 14 called subscribers. The participant is the member of MLS. The agents affiliated with that 15 particular participant and broker have use of MLS 16 17 through their principal broker, the participant. 18 Q. If you are a member of the Jackson Association of REALTORS, are you automatically a 19 20 member of the Multiple Listing Service of Jackson? 21 Α. No. 22 Q. That is a separate organization? 23 Α. Yes, it's a separate company. It's a -- MLS is a wholly-owned subsidiary --24 25 subsidiary company owned by the Jackson

Association of REALTORS, but they're completely 1 2 separate organizations. A person can choose to 3 become a Realtor, who might do the type of real estate that they don't need multiple listing. So 4 they could be a Realtor without belonging to MLS. 5 6 Q. Do you know Melissa Reese? 7 Α. I do. 8 Q. And do you know Kim Wade? 9 Α. I do. 10 0. Have you reviewed the membership 11 records of Kim Wade in the Jackson Association of 12 REALTORS and the Multiple Listing Service? 13 Yes, I have. Α. 14Q. And what did you find? 15 Α. Kim has been a Realtor with the Jackson Association of REALTORS for several years. 16 17 He has been associated with different principal 18 brokers over those years. And although he was a 19 Realtor in each of those companies, he had access 20 to MLS through each of those principal brokers. 21 0. Now, did he switch -- switch principal brokers on occasion? 22 23 Α. Yes. Yes. 24 Ο. Did he ever become a principal 25 himself with the Multiple Listing Service?

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1 Α. No. And is that true to date? 2 Q. 3 Yes. Α. If he represented in any way that he 4 Q. 5 was a member of Multiple Listing Service on his own, would that be true or false? 6 7 Repeat that, if you don't mind. Α. If he represented at any time that he 8 Q. was a member of Jackson Association of REALTORS, 9 that he was a member of Multiple Listing Service 10 as a principal, would that be true? 11 12 As a principal, no, that would not be Α. true, as a principal. A lot of our MLS 13 subscribers use the term "member" when they're 14 really not the member. The word is often used by 15 16 subscribers who have access to MLS who are actually not the member. The member is the 17 principal of the company who has applied for, paid 18 the fees to join. 19 20 Q. Based on your review of the records, was Mr. Wade a member of Multiple Listing Service 21 22 of Jackson on July 5, 2009? 23 Α. No. 24 Give me just a second, please, ma'am. Q. 25 Based on the document that's been

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admitted as Exhibit 3, which was the complaint by 1 a John Eubanks to the Commission, which is the 2 subject of this hearing, I'll show you a document 3 4 that he attached to his complaint -- sworn complaint, and ask you if you can recognize that 5 as a document published by the Multiple Listing 6 7 Service? 8 Α. Yes, it is what we refer to as an MLS 9 printout of a property that has been entered into MLS. 10 And can you tell the Commission, from 11 Q. 12 reading that, who was represented as the principal member of Multiple Listing Service? 13 14 Α. Prestige Realty and Investment is the 15 listing company. The listing agent is Melissa 16 Reese. 17 Okay. Now, I'll show you a --Q. another document that was attached to the 18 19 complaint by Mr. Eubanks, and ask you if you can 20 recognize that as a document that is published by the Association of REALTORS? 21 22 Α. Yes. This is a listing agreement 23 that is made available through the Mississippi Association of REALTORS, the state realtor 24 25 association, who has a library of standard forms

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available to its members. Not mandatory but 1 available for use. And this is one of those 2 documents. This is a listing agreement in MAR's 3 standard library -- standard forms library. 4 5 May I see that? Ο. If you would look at paragraph 3 of 6 that form, and I'll ask you if you will just read 7 that and -- can you -- can you identify that 8 listing agent there is Kim Wade? 9 Well. . . Α. 10 Not in paragraph 3, of course. 11 Q. 12 Well, let me look at the back. Yes, Α. the listing broker is indicated as Kim Wade. And 13 paragraph 3 is the multiple listing clause that 14 indicates, "Broker is a participant of the," and 15 then there is a blank. And if someone is a member 16 of MLS, it is inserted in this blank. And this 17 has "JAR" inserted in the blank. 18 And does it also go further in the 19 Q. 20 printed and indicate that listing agent or listing 21 broker is a member of Multiple Listing Service? 22 Broker is a participant of the Α. 23 JAR/Multiple Listing Service, and this listing 24 information will be provided to the MLS to be published and disseminated to its participants. 25

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Under the rules and regulations of 1 Q. the JAR/Multiple Listing Service, under which you 2 operate and Mr. Wade operated at the time he was a 3 member of JAR, is that representation accurate? 4 5 Α. It was not accurate on the day this listing was taken. 6 7 Q. Yes. It would have been -- it would have 8 Α. been accurate prior to the time he left his 9 principal broker who was a participant. He had 10 access to this form as a Realtor on that day. 11 12 Q. Okay. Okay. But the insertion of JAR in 13 Α. that blank was not an accurate representation. 14 You were subpoenaed to come to this 15 Q. hearing, were you not? 16 17 Yes. Α. And the subpoena provided that you 18 Q. 19 were to bring with you certain documents that were 20 set out in the subpoena? 21 Α. Yes. 22 And did you bring those documents Ο. 23 with you? 24 Α. I did. 25 Okay. In the sequence of Mr. Wade's Q.

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affiliation with brokers, are you aware that 1 Mr. Wade was affiliated at one time with an Ann 2 Prewitt, who was a broker and member of JAR? 3 4 Α. Yes. And can you represent to the 5 0. Commission, did Mr. Wade leave the affiliation 6 with Ann Prewitt? 7 Yes. He left the affiliation of that 8 Α. broker in the month of August and requested that 9 the real estate commission reissue his license to 10 himself as principal broker. 11 12 Q. You said August. Was it --13 Α. Oh, I'm sorry. I'm sorry. I'm sorry. I believe that was -- I'm sorry. That was 14 15 in June. I believe that was in June. Of 2009? 16 Q. 17 I'm sorry, yes. June of 2009 is when Α. that transaction he was affiliated with Ann 18 Prewitt and then had the real estate commission 19 20 reissue his license to Kim Wade Real Estate also in the month of June. 21 Did he have a grace period between 22 Ο. 23 the time he left Ms. Prewitt and the time he 24 assumed his own principal brokerage that -- to 25 become affiliated with the Jackson Association of

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1 **REALTORS?** 2 Yes. There is a 30-day period from Α. 3 which a person leaves one company and goes to another where his Realtor benefits remain intact. 4 Realtor benefits are the use of the Realtor 5 trademark, the resources available from the local 6 7 state and national levels. However, Realtor benefits do not include MLS participation. So he 8 9 was a Realtor from the day he left Ann Prewitt for -- for a 30-day period. 10 11 Q. Okay. Since he left Ann Prewitt 12 where he was a subscriber and legally under MLS 13 regulations and rules, had -- had access to the 14 Multiple Listing Service --15 Α. Yes. 16 Ο. -- has he had access to the Multiple 17 Listing Service since then? He did. From the time he left the 18 Α. 19 affiliation of Ann until the time that we were 20 notified that he was no longer associated with 21 her, which was the August date that I've 22 mistakenly referred to earlier. So from June to 23 mid-August, he had use of MLS, because we did not know that he was no longer there. 24 25 Q. Was he legally able to do that under

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the MLS rules and regulations?
1
         Α.
2
                No.
3
                 MR. MAXEY: We have no further
4
   questions and tender this witness for
   cross-examination.
5
                MS. GOLIDAY: Now, I know somebody
6
7
   mentioned lunch. Is this a good place to break,
8
   or do you want to go on through? Because I've got
   a while.
9
                MR. STEDMAN: Let's go.
10
11
                    CROSS-EXAMINATION
   BY MS. GOLIDAY:
12
                Now, you said you've been the
13
          Q.
   executive director of both JAR and MLS?
14
15
          Α.
                Yes.
16
          Q.
                For two and a half years?
17
          Α.
                Since the beginning of 2008. January
   of 2008.
18
19
          Q.
                What did you do before then?
20
          Α.
                I was on staff at the Mississippi
   Association of REALTORS.
21
22
          Q.
                Okay. So you worked exclusively for
23
   the Mississippi Association of REALTORS?
24
          Α.
                Yes.
25
          Q.
                How long were you there?
```

1 Α. Yes. 2 Okay. And you took this job. Q. 3 Α. Yes. Was it a better opportunity? 4 Q. 5 Α. Yes. All right. So, now, when you first 6 Q. 7 started this job, what training did you receive? None. 8 Α. 9 Q. Okay. And how did you gain your 10 knowledge about the bylaws and the rules and regulations of JAR and MLS? 11 12 Α. On-site, day-to-day questions from 13 Realtor members. Just routine acquainting myself 14 with the governing documents of the association. 15 Okay. Have you read in its entirety 0. 16 the bylaws and rules and regulations for both JAR 17 and MLS? 18 I would hope so. Not at one sitting, Α. 19 but over the time, I would -- I would say yes. 20 Okay. Are there any companion Q. 21 documents that help you interpret the bylaws and 22 rules and regulations of JAR? 23 Α. I'm not familiar with companion 24 documents. I'm not sure what you're referring to. 25 Q. If there is a docu- -- because --

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well, let me back up. 1 Is it your understanding that the 2 3 bylaws, rules and regulations for JAR and MLS are based on the national bylaws and rules and 4 regulations? 5 Yes. We use their model as our -- as Α. 6 7 our quide in most cases for each set of bylaws. 8 Okay. And so what I'm asking is, is Q. 9 there a book or document that is put out by the 10 national -- these national associations to help 11 local boards interpret these model rules, regulations and bylaws? 12 13 Α. I'm not sure about the word "help interpret." NAR has documents. 14 They have model 15 bylaws that associations may choose to use or not. I'm not quite sure about help with interpretation. 16 There's a variety of resources available for 17 18 interpretation. 19 Q. Okay. What are some of those 20 resources? NAR Staff, their website, resources 21 Α. 22 available through the National Association of 23 REALTORS. It's called NAR Staff? 24 0. 25 Α. Yes.

Now, as it deals with Kim Wade, did 1 Q. you have the occasion to refer to the NAR Staff 2 regarding the particular rules, regulations and 3 bylaws that are in question in this matter? 4 I'm sorry, do you mind repeating 5 Α. that? 6 7 When you were at some point contacted Q. by Mr. King regarding the investigation of this 8 matter, did you confer with NAR Staff? 9 Yes. 10 Α. You did? 11 Q. 12 Α. Uh-huh (affirmative response). 13 What sections did you look at? Q. 14 I would have been dealing with NAR Α. 15 Staff relative to procedures in an upcoming hearing that did not involve Mr. Wade. 16 Well, I guess my question is: 17 Q. Okay. Specifically, I'm trying to figure out at the time 18 19 that you were asked to investigate this matter or 20 look into this matter to determine Mr. Wade's status, did you refer to NAR Staff to provide you 21 any guidance? 22 23 Α. No. No. No, I did not. 24 Did you prefer -- did you refer to Ο. 25 any other documents other than the bylaws, rules

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1 and regulations of JAR/MLS --2 Α. No. -- to make that determination? 3 Q. No, I did not. Α. 4 5 Now, the documents that you were Q. requested to bring today, do you have them with 6 7 you? 8 Α. Yes. MS. GOLIDAY: If we could just go off 9 the record for five seconds and let me look at 10 11 these. 12 (OFF THE RECORD.) 13 MR. GILLESS: Let's proceed. Back on the record. 14 MS. GOLIDAY, CONTINUED: 15 Now, you mentioned that your 16 Ο. 17 knowledge of the bylaws, rules and regulations is based on your reading of it; is that correct? 18 19 Α. Yes. 20 Q. Okay. And what you've learned in the two, two and a half years that you have acted as 21 22 executive director; is that correct? 23 Α. Yes. 24 Have you attended any seminars Q. regarding the interpretation of the bylaws, rules 25

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and regulations? 1 I have attended some national 2 Α. association meetings where MLS rules and regs and 3 interpretation have been discussed. 4 Okay. Did they provide you any 5 Q. documents regarding the interpretation of the 6 rules and regulations? 7 8 Α. No. Did you take any notes regarding what 9 Q. was said on the rules and regulations? 10 11 Α. No. 12 Q. Okay. Did you use anything that you learned in your investigation of this matter? 13 14 Α. No. Okay. Now, as you sit here today, 15 Q. you would agree with me, that as the executive 16 director, you have superior knowledge of the 17 bylaws and rules and regulations for JAR and MLS; 18 19 is that correct? 20 I have knowledge of them, yes. Α. 21 Okay. Is there anyone that works for 0. JAR or MLS who would have more knowledge than you 22 23 have about the bylaws, rules and regulations? 24 Possibly. There's some staff that Α. 25 has been there longer than I have, but the buck

1 stops with me. 2 Okay. So when it comes to issues of Q. 3 interpreting these bylaws, rules and regulations, are you the person that the investigators for the 4 5 Commission would rely on? 6 Α. Yes. 7 Now, considering your knowledge of Q. these bylaws, rules and regulations, isn't it true 8 9 that you were unaware -- unsure of Kim Wade's 10 status with JAR and MLS on July 9th, 2009? Yes, that's true. 11 Α. 12 Q. And you would agree with me, that if 13 you, as the executive director of JAR and MLS, 14 had -- was confused at some point about his status 15 with MLR -- I mean, JAR/MLS, that the agent would 16 also be confused about it? 17 Α. I can't answer that. Most of the 18 calls I get related to either JAR or MLS rules and 19 regulations are from our own members. And at the 20 time that I recall, back in July, the assumption 21 was that he was. It was just -- that's generally 22 who I deal with. I very rarely find myself in 23 conversations with licensees who are not members of our association. 24 25 Q. Okay. Now, at some point, it's your

understanding that Mr. Wade was working for Ann 1 2 Prewitt; is that correct? 3 Α. Yes. Or had affiliation with her. And is 4 Q. 5 it your understanding that he left Ann Prewitt on 6 or about June 15, 2009? 7 Yes. Α. Okay. And that the Commission issued 8 Q. 9 a license to Kim Wade Real Estate on or about June 19th, 2009; is that correct? 10 11 Α. Yes. 12 Did you receive any notice from the Q. Commission regarding Kim Wade Real Estate? 13 14 Α. No. 15 Now, because Mr. Wade was an existing Q. 16 member of JAR/MLS, his move from Ann Prewitt would 17 be classified as a status change; is that correct? 18 Yes, if he was changing statuses with Α. 19 the association. 20 Q. Okay. Normally, when an agent 21 changes their status, back in '09, what -- what 22 was the procedure for that status change? 23 Α. Two things occur when an agent leaves 24 one company and affiliates with another. The 25 broker generally sends a status change to us so

that we can take that person off of their record 1 in the association. The agent then completes a 2 status change with us telling us where they're 3 going so that we can -- they can get reestablished 4 with MLS, generally, is the reason why it occurs 5 quickly, when they're transferring from one 6 7 company to the next. Okay. Now, the -- the form that is 8 Q. filled out by the original broker, do you have a 9 copy of it? 10 11 Α. I don't know. It may be in that file. 12 13 0. Okay. It's dated, I think, August 17th. 14 Α. 15 0. Okay. Are there two separate forms, one that would be submitted by the original broker 16 and one that is actually submitted by the agent? 17 18 Α. No, it's the same form. Okay. So these forms would have the 19 Q. 20 same information on it; is that correct? 21 Α. Uh-huh (affirmative response). 22 Q. And --23 Sometimes a principal broker doesn't Α. 24 know where someone is going. They only know 25 they're leaving their affiliation.

Q. Okay. Now, as a matter of custom in 1 2 the period that you have been there, isn't it true that brokers -- the original broker normally 3 4 submits this status change form? 5 Α. Yes. 6 Q. Okay. And the form would actually be 7 signed by both the broker and the agent; is that 8 correct? In some cases. 9 Α. 10 0. Is that the custom? 11 Α. It's different. There's no --12 sometimes it's -- the broker signs it. It depends on the circumstances under which the person left 13 that affiliation. 14 15 Okay. If it is voluntary, is it not Q. custom that the broker would send this form over 16 17 to you guys? 18 Α. Yes, it is custom. It is. 19 Q. Okay. And normally -- how long do 20 they have -- the broker have to get that form to 21 you? 22 Α. I believe our rules say 30 days. 23 Q. And what happens to that agent's membership with JA- -- with -- you would agree 24 with me that during that period, their 25

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relationship with JAR/MLS is in a transition 1 2 phase? 3 Not MLS. Α. JAR, yes. 4 Q. Okay. Not MLS. 5 Α. And so MLS, you say, would not be in 6 0. 7 a transition phase? No. Now, let me -- let me clarify. 8 Α. If a person is -- see if I can make this clear. 9 When an individual joins the Jackson Association 10 11 of REALTORS to become a Realtor, they join as a 12 particular status. If they are the principal 13 broker, they are joining as a DR, the Designated 14 Realtor. If they are not the principal broker, 15 they are joining as a Realtor. 16 That's the status that we're 17 referring to when we say change in status. It's changing the status from a principal broker, from 18 19 a Realtor to principal, or just changing offices. 20 A Realtor can simply change offices where there 21 is -- when they affiliate with the second office, 22 they're just a subscriber under that particular 23 broker's MLS. There's no necessity for the agent 24 to complete a form relative to MLS. 25 When they're changing status from

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Realtor to Realtor. It's when the status changes 1 from Realtor to Designated Realtor or principal 2 3 that a different process must take place. Okay. Now, where are they advised --4 0. what document advises them of that process? 5 Because you clearly delineate two categories. 6 7 There is a -- there is a status change process that you go through if you're going from an 8 9 existing agency to agency. But if you're going 10 from an existing agency out to -- on your own, 11 where is the handout? Where is the document? 12 Α. There is not. It's the language that's in the bylaws that says -- wherever it 13 discusses change in status. Custom is that people 14 15 call us and ask. 16 Q. Okay. 17 Α. "I'm changing offices. What do I 18 need to do?" "I'm getting my broker's license. 19 What do I need to do?" And the process that I 20 described to you is described to them when they 21 call. 22 But if they don't call, then Q. Okay. 23 you rely on this form that would be submitted by 24 the existing broker; is that correct? 25 Α. Yes. And it's taught in new member

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1 orientation when someone comes in as a new member, but they're only required to take new member 2 orientation when they first affiliate with the 3 association. 4 5 Okay. Now, you -- you agree with me Q. that Mr. Wade left Ann Prewitt on or about 6 7 June 15th, 2009, and based on your prior testimony, Ms. Prewitt would have then had 30 days 8 to get this form -- this status change form into 9 you. Is that correct? 10 Uh-huh (affirmative response). 11 Α. 12 All right. So that means that form Q. 13 would have been done -- due on July 15th, 2009; is that correct? 14A. Uh-huh (affirmative response). 15 Did you receive a form from 16 Q. Ms. Prewitt within that time period? 17 18 Α. No. 19 Q. All right. Is that a violation of 20 the bylaws, rules and regulations of either MLS or JAR? 21 22 Not at the moment. Α. 23 It was not a violation at the moment? Q. 24 Α. Huh-uh (negative response). 25 Q. Okay.

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I mean, it -- the bylaws indicate 1 Α. that they're supposed to let us know within 2 3 30 days, but there's no written -- I mean, the statement is there in the --4 5 Q. Okay. 6 Α. I think it's under -- I think that --7 I'm not sure whether that's under status change or 8 in another place. 9 All right. I'm looking at the rules Q. 10 and regulations that were approved by the membership on March 26th, 2009. 11 So you would agree with me that these were in effect when this 12 alleged violation occurred in July of 2009; is 13 14 that correct? 15 Α. Yes. I would assume so. Okay. And here -- I'm citing the 16 Q. 17 Section 6 under "Service Charges." Do I need to 18 show you this, or do you know what it says? 19 Α. Under "Service Charges," yes. We 20 have not been discussing that section, so I'm not 21 sure -- I don't have that. Okay. Well, I will represent to you 22 Q. 23 that it says, "The designated Realtor" -- who in 24 this case would be Ann Prewitt -- "is required to 25 notify the service of new licensees immediately

through the completion of a licensee status form 1 2 and the receipt of a copy of the license --3 licensee's wall license. Designated Realtors must notify the service of all licensee changes, 4 including but not limited to additions, drops, 5 transfers, and address changes." 6 7 All right. That creates a duty for Ms. Prewitt, doesn't it? 8 Yes. 9 Α. 10 Ο. Okay. And that would have created a duty that said she had 30 days from June 15th to 11 12 notify your office that Mr. Wade was no longer with her; is that correct? 13 14 Α. Uh-huh (affirmative response). And you would agree with me that that 15 Q. is a term and condition that's listed in these 16 rules and regulations; meaning, it's something 17 that people are supposed to do? 18 Yes, that's right. 19 Α. 20 And if they don't do it, it is a Q. 21 violation of these rules and regulations; is that 22 correct? 23 Α. Yes. 24 All right. Now, has Ann Prewitt been 0. 25 cited for this violation by your office?

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I'm not -- I don't -- do I have to 1 Α. answer about another member? 2 3 MR. MAXEY: No. MS. GOLIDAY, CONTINUED: 4 Have you considered taking any action 5 Q. against her for her violation? 6 7 MR. MAXEY: Objection. I'm not sure 8 there's --THE WITNESS: I can't discuss another 9 10 member here. 11 MS. GOLIDAY, CONTINUED: 12 Okay. But you do agree that this is Q. 13 a violation? If she didn't do it, it's a 14 violation; is that correct? 15 MR. EDWARDS: Just a moment. I just 16 don't want any confusion about the items that 17 Ms. Usry brought by the subpoena getting mixed up 18 with yours. And haven't they now been put on the floor? 19 20 MR. WADE: No. No, those are hers. 21 MR. EDWARDS: Oh, I'm sorry. Where 22 did the envelope go of the stuff that Jo had? 23 MR. WADE: Oh, you are correct. You 24 are correct. 25 MR. EDWARDS: Okay. I just -- I

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```
didn't want --
 1
                 MR. WADE: Just a moment. Just a
 2
             I'll put them -- I've got them.
 3
   moment.
                 MR. EDWARDS:
 4
                              No, no, no. I just
 5
    didn't want them getting mixed up.
 6
                 MR. WADE: Good point.
 7
                 MS. GOLIDAY: I pulled some of them
 8
    out to question her.
                 MR. EDWARDS: That's fine. I was
 9
10
    just trying to keep all of that together so there
11
    isn't a question about what she was subpoenaed and
12
    what she brought.
13
                 MR. WADE: Good point.
    MS. GOLIDAY, CONTINUED:
14
15
                 Now, when you first -- when did you
          0.
    first learn about Mr. Wade's status change?
16
17
          Α.
                 On August 17th, I believe, when we
18
    got the status change form from Ann Prewitt.
19
                 Okay. And do you know what happened
          Q.
20
    that caused Ann Prewitt to send that status change
21
    form to your office?
22
          Α.
                I do not.
23
          0.
                At some point, after finding out
24
    about this, you sent Mr. Wade an e-mail; is that
25
    correct?
```

1 Α. Several. Several. Okay. But, specifically, you sent 2 0. him an e-mail on August 17th, 2009; is that 3 4 correct? 5 Α. It may be. MS. GOLIDAY: All right. I would 6 7 like to mark this e-mail as an exhibit. (EXHIBIT NO. 21 WAS MARKED FOR THE RECORD.) 8 MS. GOLIDAY, CONTINUED: 9 All right. Now, are you -- you're 10 Q. 11 not looking at a copy of it, are you? Because 12 they have it over here. I will provide you with a 13 copy. 14 Would you take a moment and look at that e-mail and let me know if that is an exact 15 replica of the e-mail that you sent to Kim Wade on 16 August 17th, 2009? 17 18 Α. Yes, I'm sure it is. 19 All right. Now, you -- in this Q. e-mail, do you admit today that you represented to 20 21 Mr. Wade that, "We don't require you to start from 22 scratch with upfront fees if you can pay the \$650 23 within 30 days of Ann turning in your license"? 24 Α. Yes. 25 All right. And you guys have a set Q.

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of fees that you use for the services offered 1 through JAR and MLS; is that correct? 2 3 Α. Yes. I'm going to show you a copy of what Q. 4 I believe is your fee agreement. 5 MS. GOLIDAY: And I would like to 6 7 have it marked as an exhibit here. (EXHIBIT NO. 22 WAS MARKED FOR THE RECORD.) 8 MS. GOLIDAY, CONTINUED: 9 Were those the fees that were in Q. 10 place back in July of 2009? 11 12 Α. I don't know. I don't see a date on it. It's changed from time to time. I can't 13 swear that it was the one that was there at that 14 time. 15 How could you find that out? 16 Q. My membership director, who deals 17 Α. 18 with this, is in the lobby. It may be that nothing has changed. I just want to answer you 19 20 truthfully, and I can't answer it truthfully because there's not a date on it. 21 22 MR. STEDMAN: I don't see the 23 relevance. 24 MS. GOLIDAY: Well, the relevancy has to do with the \$650 and how it's calculated. 25 So

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```
if you'll give me an opportunity to get the point,
 1
    I'11 --
 2
 3
                 THE WITNESS: And I'm not the best
    person to answer that, anyway, because my
 4
   membership director is who quoted the 650 and
 5
    who's the person on our staff that determines
 6
 7
    fees. I rarely get involved with this. And to
 8
    tell you the truth, I could very easily make a
   mistake, because this is not what I do on a daily
 9
10
   basis.
11
   MS. GOLIDAY, CONTINUED:
12
                 Okay. So you, yourself, did not
          0.
13
    compilate this $650?
14
          Α.
                 No, I didn't.
15
                 Okay. Do you know who compilated
          Q.
    this amount for you?
16
17
                 Most likely my membership director,
          Α.
18
    Beverly Hickey.
19
          Q.
                 Okay. And when she gave you that
20
    number, did you ask her how she calculated that?
21
          Α.
                 No, I did not.
22
          Q.
                 So you don't know what the $650
23
   covers?
24
          Α.
                No.
25
          Q.
                Okay. But when you represented to
```

him that if he would pay -- was it your intent 1 here to represent to him that if he paid \$650 2 within 30 days of turning in his lice- -- of Ann 3 turning in his license, that his membership with 4 JAR and MLS would remain intact? 5 I was representing -- I don't know Α. 6 7 how to answer that. I was representing to Kim here that he needed to come in and join JAR and 8 MLS, and there is a break in fees if they do that 9 within 30 days. That's the intent of this e-mail. 10 Okay. 11 Q. 12 Α. And the subsequent ones that went 13 There were several after this, that with this. said I looked forward to him coming in. 14 15 The intent of this e-mail was the 16 request, according to Beverly, that there be a --17 some type of payment plan or different payment schedule. That was the real intent of this 18 e-mail, is responding to him that that -- of what 19 20 that process would be if he wanted to ask the 21 board for that payment schedule, a different 22 payment schedule. 23 Now, here, I'm going to -- at some Q. 24 point in responding to the subpoena, you pulled 25 his -- Mr. Wade's payment history for MLS; is that

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```
1
    correct?
 2
                 Yes. Beverly did.
          Α.
                                      She was
 3
    subpoenaed, and those were listed as part of the
    documents that she brought. They're all in one
 4
              Because originally, when this hearing
 5
    package.
    was scheduled, the other two that were subpoenaed
 6
 7
    were not in town. So it's all in one package.
 8
          Q.
                 Okay.
 9
                 MS. GOLIDAY: Well, what I want to do
10
    is mark the MLS fees and JAR dues as a composite
11
    exhibit.
12
        (EXHIBIT NO. 23 WAS MARKED FOR THE RECORD.)
    MS. GOLIDAY, CONTINUED:
13
14
                 All right. Now, looking at the fees
          Q.
15
    for June -- or the payment that was made in June
    of 2009, I think it indicates that there was a
16
    payment for June 2009?
17
18
          Α.
                 Yes.
19
          Q.
                 June 27th, 2009, for $167; is that
20
    correct?
                 $165, yes.
21
          Α.
22
          Q.
                 Okay.
                        Now, isn't it correct that
23
    when you guys receive payments, it is not a
    payment for the month that it is paid in, but it
24
25
    is a --
```

Α. Yes. 1 -- it is a payment for the month? 2 Q. 3 Α. Yes. It's quarterly. 4 Okay. So that payment of \$165, what 0. 5 does it represent? 6 It represented the quarterly MLS fees Α. 7 that were owed at that time and that Kim did pay; 8 although, he was not associated with the firm under which he was paying the fees, and this was 9 10 during that time when we did not know he had left. 11 But he absolute- -- we billed him, like we always 12 He paid on time, as he always did. did. 13 All right. Have you refunded that Q. money back to him? 14 15 Α. No. 16 All right. And so you are -- JAR/MLS Q. 17 is still in possession of that \$167 that was paid 18 for use of MLS for that summer quarter; is that 19 correct? 20 Α. Yes. All right. Let me see that again. 21 Ο. 22 Now, you would agree with me that you 23 determined that if he was not lawfully able to use 24 this service, that he should have been given his \$165 back. Is that correct? 25

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Not necessarily. 1 Α. Okay. And because this \$165 paid for 2 Q. 3 future service; that's correct? Uh-huh (affirmative response). 4 Α. 5 Right? Q. Uh-huh (affirmative response). 6 Α. 7 And so if you were going to deny him Q. future service, would he not be entitled to a 8 refund? 9 10 Α. It was never asked for. But he used the system up -- some of those dates. I don't 11 know the -- how long in that period of time, but 12 he did use the service up until August 17th. 13 14 Q. And you are saying that because he used it, you -- you earned this fee; is that 15 correct? 16 MR. MAXEY: We're going to interpose 17 an objection. I think we have allowed a lot of 18 discussion about fees that were paid under MLS 19 regulations that really don't have anything to do 20 21 with whether or not he was a member of MLS at the 22 time that he entered into the listing agreement 23 with Mr. Eubanks. And whether or not he violated or didn't violate or they violated his rights 24 25 under MLS is not relevant to this hearing under

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this complaint. So we would ask that we -- we do 1 object to this line of questioning and ask that 2 3 she start on another line of questioning. MS. GOLIDAY: Well, but my response 4 5 to the objection is, is that she's just admitted 6 that he's paid for this service. And so we're 7 here because you guys are indicating that he has illegally used the service, when, in actuality, 8 9 the case law says that when there are charges, 10 these charges must be related to the services 11 offered. Okay? 12 He's paid for the services. She's 13 admitted that he paid for the services. And 14 you're saying, okay, he paid for the services; we 15 took his money; we never gave it back, but now we're going to sanction him because he really 16 didn't have a right to use it. 17 18 MR. MAXEY: We'll be glad, I think, 19 to stipulate that because I think that's the truth 20 of the matter. But we're objecting on the grounds 21 of relevance. And the longer we go into that, the 22 further we get away from the issues that are 23 before this commission. 24 MS. GOLIDAY: Well, the issues that come up with the fee is that he paid for it, and 25

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he had a right to use the service. And if he had 1 2 a right to use the service, then there's no 3 misrepresentation. So that's how it's relevant. MR. MAXEY: Well, the question we 4 5 have put before the Commission is, was he a member of MLS at the date that he represented that he 6 7 was, which was the date that he signed the listing. 8 9 MS. GOLIDAY: And this payment --10 MR. MAXEY: And whether he paid for 11 it or not is not relevant to that fact. 12 MR. GILLESS: I am going to sustain 13 his objection because what I'm seeing here is we're getting in -- we're getting off of the -- of 14 15 what we're actually here for with the complaint 16 that's been filed. So I'm going to sustain his 17 objection. Let's move on to something else. MS. GOLIDAY, CONTINUED: 18 19 You would agree with me that when you Q. 20 received the status change form from Ms. Prewitt, 21 it was about two months after Kim had already left her firm? 22 23 Α. From June -- mid-June to mid-August, 24 yes. 25 Q. Okay. As you sit here today, in your

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position as the executive director, does Ann 1 Prewitt have a history of failing to timely submit 2 3 status change forms --MR. MAXEY: Objection. 4 5 THE WITNESS: I have no idea. 6 MS. GOLIDAY, CONTINUED: 7 -- from agents leaving her firm? Q. Α. I have no idea. 8 9 MR. MAXEY: Withdraw the objection. 10 MS. GOLIDAY, CONTINUED: All right. Now, under the JAR rules 11 Q. 12 and regulations, an agent has 30 days to submit a 13 status change form to your office; is that 14 correct? 15 Α. I didn't hear the first part of your 16 question. 17 I said under the JAR rules and Q. regulations, an agent has 30 days to present a 18 19 status change form to you; is that correct? 20 Α. Yes, where their benefits remain in 21 intact on the JAR side as a Realtor. 22 All right. And the rules and Q. 23 regulations describe that period as a transition 24 period; is that correct? 25 Α. Yes.

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Now, I know it's been your previous 1 Q. testimony that during that transition period, 2 3 agents cannot lawfully use MLS. Is that a correct -- accurate statement of your testimony? 4 If they are not an affiliated with a 5 Α. 6 subscriber -- I mean, with a participant, yes. 7 Can you -- can you identify me -- for Q. me a document that says that, that provides that 8 information to agents? 9 10 Α. No. Can you identify for me a section in 11 Q. the bylaws and rules and regulations of the 12 13 Multiple Listing Service that addresses that? As 14 specific -- I have a copy of it here if you --15 I'm going to have to have you to ask Α. the question again. I'm sorry. 16 17 Okay. Can you identify for me in the Q. 18 bylaws or rules and regulations of MLS, the 19 section that explains to a Realtor that if they are leaving -- if they are leaving a broker and 20 21 going out on their own, that they are no longer a 22 member of MLS? 23 Α. No, there is no such document that says those words. The definition of "MLS 24 25 participant" is described in the MLS bylaws.

Okay. Now, at some point, this 1 0. became an issue, and you issued a May 19th, 2001, 2 memo to MLS participants regarding this. Is that 3 correct? 4 I don't recall. 5 Α. Ο. I mean, 2010. 6 7 I can't recall. Α. Okay. Well, what I would like to do 8 Q. is show it to you and refresh your memory. 9 MS. GOLIDAY: And I'd also like to 10 have it marked as an exhibit. 11 (EXHIBIT NO. 24 WAS MARKED FOR THE RECORD.) 12 MS. GOLIDAY, CONTINUED: 13 All right. Is this an accurate 14 Q. depiction of the memo that you sent out to MLS 15 16 participants regarding licensee status forms? 17 Α. Yes. 18 All right. And in this form, if we Q. 19 will go to the section that actually starts, 20 "Status change issues," would you read that first sentence for me? The first two sentences. 21 22 Sure. "When an agent leaves the firm Α. 23 for any reason, it is the Designated Realtor's 24 responsibility to notify JAR/MLS staff immediately 25 through the licensee status forms so that the

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1 individual can be removed from the company roster." 2 3 Next sentence. Q. Α. You want me to continue? 4 5 Q. Yes. "Without receiving the licensee 6 Α. 7 status form from you, we may not know an agent is 8 no longer affiliated with your firm and we continue to provide Realtor and MLS services. 9 The former agent, who may have an inactive license, 10 continues to have access to MLS and access to 11 12 listed property through the use of their MLS key, et cetera." 13 14 All right. That's far enough. Q. Now, 15 in this document, do you ever communicate to the MLS participants that these former agents, as you 16 17 call them, are illegally or wrongfully using the MLS service? 18 19 Α. No. 20 Q. Okay. As a matter of fact, you 21 indicate later on in here, that if they don't timely do this, they're going to have to pay the 22 fees associated with their use -- with these 23 inactive -- I mean, these former agents' use of 24 25 MLS; is that correct?

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I'm sorry, do you mind repeating 1 Α. 2 that? Okay. In this -- in this paragraph, 3 Q. you further indicate to them that if they don't 4 timely turn that in, that they're going to be 5 responsible for paying the fees for these agents 6 7 that are no longer with them; is that correct? Not this -- let me read what you are 8 Α. referring to, because I'm not -- I'm not clear on 9 your question. 10 11 Q. Okay. 12 Α. (Reviews document.) 13 Okay. I'm not sure what your 14 question about fees when they're no longer with --15 Let -- let me rephrase. Q. 16 Α. Okay. Under the rules and regulations, when 17 Q. an agent leaves a broker and the broker fails to 18 19 timely notify about the leaving, who is 20 responsible for paying those fees? 21 MR. MAXEY: Objection. Again, we 22 object on the grounds that we're dealing with the 23 question of fees that, I think, the Commission has already ruled on, that that's not relevant to 24 25 whether or not Mr. Wade was a member of the MLS

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```
service at the date that he signed the listing
 1
                So the fees, it seems to me, is
 2
   agreement.
 3
   something that's irrelevant to this issue.
                 MR. GILLESS: Yeah, I thought we
 4
   had -- I thought we had covered that a while ago
 5
   when I sustained his objection before. Really,
 6
    fees do not have a part of this, as far as I'm
 7
 8
    concerned. So I'm going to sustain the objection
 9
    again.
10
                 MR. EDWARDS: If I might, the fees
   does not have -- does not necessarily make
11
    qualifications. And at that point, he wasn't
12
    qualified. And so the fact fees were paid or not
13
14
    paid is irrelevant at this point in time.
15
                 MS. GOLIDAY: Okay. And I'm assuming
16
    that you've drawn the conclusion -- or the board
    has drawn the conclusion that he was not
17
    qualified, and if that is the case, if will
18
    provide for me the documents that indicates that
19
20
    he was not --
21
                 MR. EDWARDS: He hadn't met -- he
22
   hadn't done the things necessary to be a
23
   participant. I'm sorry, maybe I -- but that's the
24
    way I understand it.
25
                 MS. GOLIDAY: You made that ruling
```

based on the evidence that's been presented so 1 2 far? 3 MR. EDWARDS: Yes. MR. MAXEY: I think that's all they 4 5 can do, is they can rule on the objection based on the evidence so far. 6 MS. GOLIDAY: Well, but I think if 7 he's making that statement, it shows that there is 8 9 a bias and prejudice towards my client, because he 10 hasn't even heard all of the evidence. And so to draw that conclusion says to me that he is not 11 being impartial in this matter because all the 12 13 witnesses have not testified. He is drawing a 14 conclusion. 15 MR. GILLESS: My ruling is based on the fact the fees is not what we're here to rule 16 I don't -- the fees, I don't care how much --17 on. 18 what the fees are, how much they are, when they're 19 paid or anything. That has nothing to do with 20 what I'm sitting here for today. 21 MS. GOLIDAY: Okay. 22 MR. GILLESS: So I want to get on to 23 the matter at hand. Let's talk about the things 24 that are relevant to this case and not talk about 25 how much fees are and when they're paid and

whatever. 1 MS. GOLIDAY: Well, what I would like 2 3 to do is to make sure that -- so that my record is clear, and if this -- you know, being respectful 4 of everybody that's here, if this matter is 5 appealed, I have to preserve my objections. 6 7 And at this point, I do have an issue 8 as to whether the committee is being opened-minded about the evidence that is being presented based 9 10 on the testimony and responses they have given 11 with regard to these objections. I am making that 12 objection to preserve the record. 13 MR. EDWARDS: Can I clarify where I was coming from? What -- the issue is membership, 14 15 and the qualifications or the fees are a separate 16 issue. And it doesn't -- they're irrelevant on the members -- on his actual membership at the 17 point in time of the alleged infraction. That's 18 19 what we need to get back to. 20 MS. GOLIDAY: Okay. 21 MS. GOLIDAY, CONTINUED: 22 All right. When was the first time Q. 23 that you indicated to Mr. Wade that he was no longer a member of JAR? 24 25 Α. I don't -- I don't remember.

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1 Ο. Okay. When was the first time that 2 you indicated to Mr. Wade that he was no longer a member of MLS? 3 It was in an e-mail string back and 4 Α. forth between us, I believe, in December. 5 I'm really -- I don't recall the dates. 6 7 Ο. Okay. Well, considering the fact that you told me that the bylaws don't clearly 8 9 address what happens to his membership when he leaves an existing firm and creates his own, and 10 11 that the first time you, as the executive director for JAR/MLS, informed him of such was December of 12 2009, you will agree with me that there is no 13 other written document out there that would have 14 informed him that he was not a member of MLS? 15 Would you agree with that? 16 17 Α. May I correct a statement that I 18 made? I was having the first e-mail dialogue with Kim in August, which you used as an exhibit 19 right -- while ago, about him coming in and making 20 21 application for Realtor membership and MLS. 22 Q. Okay. 23 This was August 17th. Α. 24 0. Okay. And so changing my question, 25 if you're relying on that e-mail , you said that

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there is no -- you can't point me to a section in 1 2 the rules and regulations that would have instructed him explicitly that he was no longer a 3 member of MLS when he changed from being 4 affiliated with Ann Prewitt to going out on his 5 own, all right, and then you said that there is --6 7 there exists no separate document, no memo, et cetera, that will be sent out to the agents --8 9 Α. MLS bylaws and rules, that all of our 10 members have the obligation of becoming familiar 11 with. 12 0. Okay. And could you point to me the 13 section in there that would have informed him that 14 he was no longer a member? 15 No. The same question -- the way I Α. 16 answered you the last time, it's in the definition 17 of what an MLS participant is. 18 Q. Okay. But there is nothing in this 19 document that instructs him what to do when he --20 No. No. Α. 21 Q. All right. Okay. So based on that, 22 what other documents are you indicating, outside 23 of your August 17th, 2009, e-mail would have informed him that he was no longer a member of 24 25 MLS?

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Α. There are no other documents. 1 All right. That's what I wanted to 2 Q. 3 know. Custom is that these take place in 4 Α. 5 phone conversations when people call us and say, "What they need to do?" 6 7 All right. And what happens when Q. that conversation doesn't happen? 8 9 Α. It hasn't happened in my lifetime 10 here, so I can't -- I don't know. So -- and because it's never 11 Q. happened, you don't really know what to do in this 12 13 situation, do you? 14 In what situation? Α. 15 0. I mean, this happened, because it had 16 never happened to you, you didn't know what to do; is that correct? 17 No, that's not correct because -- I 18 Α. don't know what you mean by I didn't know what to 19 20 do. 21 0. Well, in these e-mails that you sent 22 to Kim in December -- and I'm going to produce them for you. You tell me whether they are 23 24 correct or not. Here is an e-mail that's dated 25 December 12th. Take a look at it and tell me

whether that's a true and correct depiction of the 1 2 e-mail that you sent to Mr. Wade on December 12th, 3 2009. MS. GOLIDAY: And I want to mark it 4 5 for an exhibit. 6 THE WITNESS: There were some more in 7 August. 8 MS. GOLIDAY, CONTINUED: 9 Q. Okay. But I'm talking about December right now. 10 11 Α. Okay. Okay. 12 Q. Take a look at that and make sure it's true and correct? 13 14 MS. GOLIDAY: And I want to get it 15 marked. 16 (EXHIBIT NO. 25 WAS MARKED FOR THE RECORD.) 17 THE WITNESS: (Reviews document.) 18 Yes. This was pertaining to a completely separate 19 matter. 20 MS. GOLIDAY, CONTINUED: 21 All right. But in that e-mail, you Q. 22 indicated to him that he was still a Realtor; is 23 that correct? 24 A. I sure did. 25 And that meant he was still a member Q.

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of JAR; is that correct? 1 2 That is referring back to what I said Α. earlier. Most conversations I have with licensees 3 over anything are our members. When Kim and I 4 5 were talking about this issue, which has nothing to do with the matter at hand today, in my mind, 6 I'm talking to a member, because that's all I ever 7 talk to, is members. So, yes, in this 8 9 conversation, I was talking to Kim as if he was a member of the association and had the ability to 10 arbitrate with another Realtor. 11 Okay. And because you're the 12 Q. 13 executive director, he has a right to rely on what you say; is that correct? 14 15 Uh-huh (affirmative response). Α. 16 Except that there's a follow-up e-mail to this 17 that said, "Kim, I'm sorry, I made a mistake." 18 I'm getting -- I'm getting to it. Q. 19 But I'm saying on the day when you talked to him 20 on December 12th, 2009, and you sent this e-mail, 21 he had a right to rely on it? 22 Except he also knew that he wasn't. Α. 23 Q. Okay. But based on your position, 24 didn't he have a right to rely on what is said? 25 Α. I think it goes half and half. He

had the same rights that I had. I thought I was 1 2 talking to a member. He knew he was not one. 3 Q. Okay. So are you representing to me that you don't want agents and Realtors to believe 4 5 what you say? Α. Of course I want them to believe what 6 7 I say. All right. And because you're the 8 Q. executive director, it would stand to reason that 9 10 they would believe what you say; is that correct? 11 Α. Sure. Until I correct it. 12 All right. So on December 12th, 0. 13 2009, you represented to Kim Wade that he was a 14 Realtor and a member of JAR; is that correct? 15 That is absolutely correct. Α. 16 All right. And then you sent him an Q. 17 e-mail on December 16th. Let me show it to you. 18 And I'm going to have it marked. I want you to 19 tell me whether that's the e-mail that you sent. 20 And if it is, I would like to have it marked. 21 Α. Yes. 22 Q. All right. And in that e-mail you 23 then told him he was not a member; is that correct? 24 25 That's correct. Yep. Α.

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And that would indicate that you were 1 Ο. 2 confused about his status; is that correct? 3 Α. No. 4 Ο. Okay. So -- so you weren't confused? 5 Α. No, I was not confused at all. 6 Q. Okay. 7 In the other dialogue, we were Α. talking about a completely separate matter. 8 My thought process was in helping a member who -- is 9 10 who I generally talk to, with a process. 11 MR. MAXEY: Let me interrupt you. 12 You wanted this marked, but it hasn't been marked. 13 MS. GOLIDAY: Yeah. Okay. 14 MR. MAXEY: Can I get it marked, 15 please. (EXHIBIT NO. 26 WAS MARKED FOR THE RECORD. 16 17 MR. MAXEY: That's Exhibit 26. 18 MS. GOLIDAY: Okay. 19 MS. GOLIDAY, CONTINUED: 20 And so you would agree with me that Q. 21 if someone were to take your e-mails at face 22 value, it would be confusing? 23 Α. I don't know. I can't speak for 24 someone else. 25 Q. Okay. But you said that he was a

member on the 12th; is that correct? 1 I was inferring that he was. 2 Α. 3 Q. Right. And so then you said on the 16th: Oops, I made a mistake, you weren't; is 4 5 that correct? That's correct. Α. 6 7 All right. And that would indicate Q. 8 that at some point there was some confusion? 9 Α. No, there was never confusion. I 10 simply do what I do day in and day out, all day 11 long, all night long, by e-mail and phone calls, 12 helping members with processes. And at that point 13 in time, he had been a member. In my mind, he was a member. 14 15 Q. And you expect people to rely on that; is that correct? 16 17 Α. I sure do. All right. Now, as you sit here 18 Q. 19 today, what is your understanding of the charges 20 that have been filed against Kim Wade? 21 Α. I have no idea. 22 Did you at any point talk to Mr. King Q. 23 about this matter? 24 No. About today? Α. 25 Q. During his investigation regarding

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these charges. 1 2 Α. Not that I recall. 3 Q. You never talked to him? I talk to Mr. King a lot. I don't --4 Α. 5 But you don't recall talking to him Q. about this matter? 6 7 I talked to him a lot in reference to Α. the subpoena. He came to my office on two 8 occasions. We talked about the case and the 9 10 documents that were being requested, yes. 11 Okay. Did you ever have a Q. 12 conversation with him about the documents, i.e., the bylaws and rules and regulations that you were 13 14 using to determine that Mr. Wade was not a member 15 of MLS on July 9th, 2009? 16 I don't recall. Mr. King and I have Α. had several conversations, and he very well could 17 have asked me about how MLS and JAR works in 18 19 connection with or in opposition to the MLS rules. 20 We've had several conversations. 21 0. Okay. Do you recall whether you gave 22 him any documents that would indicate Mr. Wade's status? 23 24 No, I did not, other than the Α. 25 subpoenaed documents.

Okay. What I would like to show you 1 Q. is a copy of that listing. 2 MS. GOLIDAY: The MLS listing that 3 she testified to earlier. 4 5 MR. MAXEY: There's one attached to the complaint. Will that be okay? 6 7 MS. GOLIDAY: Yes. Yes. MS. GOLIDAY, CONTINUED: 8 9 I want you to look at it. Q. 10 Α. What am I looking at? 11 Q. The actual MLS listing for the property owned by Mr. Eubanks. 12 13 Α. Okay. All right. Do you know how 14 Q. Mr. Eubanks got that document? 15 16 Yes. It was provided by my office. Α. 17 Okay. And why did you provide that Q. to him? 18 19 Α. Because he asked for it. 20 Q. Okay. All right. Now, did you, yourself, print that out? 21 22 Α. No. 23 Q. All right. Do you know who in your 24 office printed that out? 25 Α. Yes, I do.

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Q. Who did that? 1 2 Α. Sallie Plumpp. 3 Do you know from your office who Q. would have advised Mr. Eubanks that Mr. Wade was 4 not a member of JAR/MLS? 5 I did. 6 Α. 7 0. Who? 8 Α. I did. 9 Q. You did? 10 Α. Uh-huh (affirmative response). Okay. Do you recall what day you had 11 Q. that conversation? 12 13 Α. No. It was the week before 14 Thanksgiving, somewhere around the 20-something of 15 November. It was right before Thanksgiving. 16 Q. And what happened that you provided that information to him? 17 As I recall, Mr. Eubanks came into 18 Α. our office. I was not there. I was at another 19 20 location in town and requested to see his -- the 21 printout of his house as it was in MLS. And my 22 staff did what they are always instructed to do, 23 "Contact your listing agent for that information." He indicated to my staff that he could not get a 24 25 return phone call from his agent.

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1 Q. Okay. 2 So based on that information, we Α. pulled the listing up in MLS. He indicated --3 well, of course, the staff asked who he had the 4 listing with, and he indicated his house was 5 listed with Kim Wade. And they pulled it up in 6 7 MLS by the address and found this document. Okay. And at any point, did they 8 Q. contact Mr. Wade to let him know that his client 9 was calling requesting information? 10 11 Α. No. 12 0. All right. And so that address is how he actually got the document? 13 14 Α. Yes. 15 Now, how did we -- how did you end up Q. having a conversation with him regarding the 16 status of Kim Wade? 17 18 Α. It had to do with -- when we 19 pulled -- when Sallie pulled this listing for 20 Mr. Eubanks, who had -- she had already been told the property was listed with Kim. When she pulled 21 22 this, she noted that it was -- that it was listed 23 with Prestige Properties and Melissa Reese. 24 Q. Okay. And what day did she actually 25 pull that? Can you look at that document and

tell? 1 The 24th. November 24th. 2 Α. All right. And so at some point 3 Q. after she pulled that, did you -- did you call 4 Mr. Eubanks, or did he call you? 5 I don't -- I don't know. I don't Α. 6 7 remember. Okay. All right. And how did you 8 Q. 9 get into -- end up in a conversation with him about Mr. Wade's status? 10 Α. He wanted to -- when he realized that 11 his listing was not with Mr. Wade, and he 12 13 indicated he did not know Melissa Reese, he then began asking questions how to -- how to file 14 complaints. And we entered into that conversation 15 16 of what options he had as a consumer --17 Q. Okay. 18 -- to file a complaint. Α. 19 Q. So you instructed him on how to file 20 a complaint? 21 Α. Uh-huh (affirmative response). 22 Q. All right. How did you end up 23 instructing him or providing him the information 24 that Kim Wade was not -- as to Kim Wade's status 25 with JAR and MLS?

I don't recall. I just remembered, I 1 Α. think, at this point -- this was in November. And 2 3 I recalled all the dialogue and conversations that Kim and I had had back in August, and that he had 4 not come in and reapplied yet. So I was able to 5 say, "Your property is not listed with Kim Wade. 6 It's listed with Melissa Reese. Kim is not a 7 member of JAR or MLS." 8 Okay. And you were saying that he 9 Q. 10 was not a member effective in November of '09? Yes. 11 Α. 12 Q. Okay. All right. And so when you 13 talked to him, did you qualify whether he was a 14 member in January, when he entered into that 15 listing agreement with Mr. Wade? I mean, July. I don't remember. I don't know that 16 Α. we -- I don't know. I don't remember that. 17 Okay. So can you see how Mr. Eubanks 18 Q. 19 would get alarmed based on the information that 20 you gave him in November? 21 Α. I'm not sure how he interpreted it. 22 We answered his questions truthfully. 23 Q. Okay. But you didn't follow up and 24 address Mr. Wade's status at the time of the 25 listing agreement , did you?

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1 Α. No. 2 Okay. All right. Now, look at that 0. listing agreement and tell -- that listing 3 I mean, I'm saying -- I'm sorry, I 4 agreement. said listing agreement. That MLS document. 5 6 Α. Okay. 7 0. All right. Tell me on there -- what on that document misrepresents or represents to 8 subscribers and participants, and even the people 9 in your office looking at that, what on that 10 11 document represents that Kim Wade is a member of JAR/MLS? 12 13 Α. Nothing. 14 Q. Okay. So looking at that document, 15 no subscriber --16 Is this what you're referring to? Α. 17 Yeah, that's the document I'm talking Q. 18 about. 19 Looking at that document, would any subscriber to MLS conclude that Kim Wade is a 20 member of -- well, conclude whether or not Kim 21 Wade is a member of JAR/MLS? 22 23 Α. No. They would conclude that this 24 property was listed by Prestige Realty with 25 Melissa Reese as the listing agent.

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All right. But nothing about Kim 1 Q. 2 Wade on there; is that correct? Huh-uh (negative response). 3 Α. All right. And that would be the 4 Q. same to any subscriber looking at that system; is 5 that correct? 6 I would -- yeah, I would assume. 7 Α. Yeah. It works for the subscriber 8 Q. 9 and the participant; is that correct? 10 Α. Yeah. They --They would see the same document? 11 Q. 12 Α. Yeah. 13 Q. All right. And you sitting here as the executive director, you don't even see it on 14 that document, do you? 15 No. 16 Α. All right. Okay. You can -- let me 17 Q. see that for a minute. 18 19 Now, this May 19th, 2010, memo that 20 you wrote and dealt with reminding participants to 21 turn in their forms on time, why did you write 22 that? I communicate with our MLS 23 Α. 24 participants frequently about any issue that might 25 have come up. There's no -- any one particular --

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incidents come up all the time that make me want 1 to communicate with my members and educate them on 2 3 certain things. And you do this when you see that 4 Ο. there is a problem? 5 I do this routinely. 6 Α. 7 Routinely when there is a problem; is Q. that correct? 8 Or when there's an issue that I want 9 Α. 10 to bring to the forefront. 11 Q. Okay. And so over the course of the years that you have been the executive director, 12 has the issue regarding status and use of MLS by 13 14 agents who are changing their status, have you 15 felt that was an important issue? 16 Α. Yes. 17 0. Okay. And have you thought it was important enough to write a memo on it? 18 19 Yes. Α. 20 Okay. Where is that -- is this the Ο. 21 only memo that you have written about it? 22 Α. I don't -- probably not, because 23 there have been other instances other than this 24 where status has been discussed over the time that 25 I've been there. This is not the only issue.

Okay. And --1 Q. 2 There have been others. Α. What -- if you recall, what do 3 Q. those -- what instructions do those memos give 4 participants and subscribers about what's supposed 5 to happen when they change status? 6 7 Α. Only what I wrote in the memo. 8 Ο. Okay. And that would be this 9 May 18th, 2010? 10 Α. That was probably the last one on 11 this subject. 12 Q. Do you know how many you have written on the subject? 13 I do not. 14 Α. 15 Q. Okay. As you sit here today, do you know whether all of the agents that are in JAR 16 have been provided with those memos? 17 No. Because these were written to 18 Α. the brokers of the company who have the 19 20 responsibility of getting the information down to 21 their agents. 22 Q. Okay. Do you recall ever writing a 23 memo that specifically instructs agents what to do when they change from an existing agency to 24 25 becoming an independent broker with regard to

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their membership in the MLS? 1 2 Α. Yes, I have put reminders in our --3 we have a weekly communication, and I have put those reminders from time to time in that weekly 4 communication, but I can't give you a date. 5 And what would those reminders say? 6 Q. 7 Α. If you're changing from one office to 8 another, make sure you come to the office, call 9 the office, make sure you, you know, get your -your status properly changed. I don't know -- I 10 don't know the exact wording I would have used. 11 It's general reminders. 12 13 Q. Well -- and because I'm trying to understand. Because earlier you testified that 14 there didn't exist a document that would tell 15 16 people -- that would tell agents what happens with 17 their MLS stat- -- MLS status if they go from 18 working for somebody to becoming an independent broker, and now you're telling me, yeah, there is 19 20 a document, but I can't -- I can't remember what 21 it says. 22 Α. When you were referring to "document," I thought you meant a form of some 23 24 type. I send out frequent communications to our 25 membership as a whole and to our brokers

```
separately, frequently.
 1
 2
          Q.
                Okay. Do you recall that whether you
 3
    sent any of these out from May 15th to July 9th of
    2009?
 4
 5
                 I send them every single Tuesday.
          Α.
                                                     So
 6
    I really -- I can't recall the dates of when that
 7
    would have been a subject in our weekly
    communication.
 8
 9
                 So as you sit here today, you don't
          Q.
    know if this was a subject during that period of
10
11
    time or not?
12
                 I do not. I don't remember, no.
          Α.
13
          Q.
                 Okay. Now, I want to show you
    another document, and it is an MLS -- what did you
14
15
    call these again?
16
                 I refer them to as printouts.
          Α.
17
          Q.
                 An MLS printout that -- for a
    property that is located at 618 Willow Bay Drive,
18
19
    Byram, Mississippi.
                 MS. GOLIDAY: And I would like to
20
   have it marked as an exhibit.
21
22
        (EXHIBIT NO. 27 WAS MARKED FOR THE RECORD.)
   MS. GOLIDAY, CONTINUED:
23
24
                 All right. If you will look toward
          Q.
    the bottom of that document in that last little
25
```

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block, what is the infor- -- what is that
1
    information there?
2
 3
          Α.
                It's the information where sold
    information is put into MLS after a property
 4
    sells.
 5
                Okay. And who does it indicate sold
 6
          Q.
7
    that property?
                 The selling office, Prudential, Ann
 8
          Α.
    Prewitt Realty; selling agent, Kim Wade.
 9
10
          Q.
                 All right. As you sit here today, do
    you know who put that in there?
11
12
                 No.
          Α.
13
          Q.
                 All right. If you would -- when was
14
    that done, by your looking at that form?
15
                 I can't -- there's nothing on here
          Α.
    that tells me the entry date. I see the date it
16
    was copied or e-mailed, or whatever, but I don't
17
    see a date that it was entered in MLS.
18
19
          Q.
                What is the close date that's listed
20
    there?
21
          Α.
                 Close date, October 19th, 2009.
22
                 All right. And that block of
          Q.
23
    information, isn't it normally -- or the custom
    is, that's normally put in after a property is
24
    sold?
25
```

1 Α. Yes. 2 All right. And would that go to show Q. 3 when it -- when it says "listing agent," can you just type anybody's name for listing agent on MLS? 4 5 I honestly don't know because I don't Α. get into MLS routinely. 6 7 Okay. So you don't quite know --Q. I really do not. 8 Α. 9 -- how it functions? Q. 10 Α. I really do not. 11 Okay. That's fair. Q. 12 Α. I'm sorry. 13 Now, initially -- or at some point, Q. 14Mr. Eubanks came to you regarding his complaint. That -- we established that that was around 15 Thanksgiving of '09. Is that correct? 16 17 Α. Yes. 18 0. Okay. And at some point after then, 19 did he rescind his complaint? 20 Α. No. 21 Q. He never sent you a document 22 rescinding his complaint? 23 Α. He never withdrew his complaint with 24 us, no. 25 Q. All right. I'm going to show you a

1 letter that he wrote to you that's dated April 2nd, 2010, and it was in that packet of 2 information that you provided for me. 3 MS. GOLIDAY: I would like to have it 4 marked as an exhibit. 5 (EXHIBIT NO. 28 WAS MARKED FOR THE RECORD.) 6 7 MS. GOLIDAY, CONTINUED: 8 Q. All right. Do you see in there where he talks about, "I do not intend to withdraw my 9 complaint"? 10 11 Α. Uh-huh (affirmative response). 12 Q. All right. Do you know why he put that in there? 13 14 Α. Yes. 15 0. Okay. Why is that? Because there was some other document 16 Α. that was produced and sent, I believe, to the real 17 18 estate commission where Mr. Eubanks signed that he 19 was withdrawing complaints. 20 Q. Okay. And when he sent the document requesting that the complaint be withdrawn, what 21 22 action did you take regarding this matter? 23 I'm sorry? Α. Did you take any action once you --24 Q. 25 once you received the document showing he was

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withdrawing his complaint? 1 No, because it was not to us. 2 Α. We were copied on something that was sent to the real 3 estate commission. 4 Okay. And did you have any contact 5 Q. with him after he -- you received a copy of what 6 7 he sent to the real estate commission? Α. Yes. I called him and asked him. 8 You called him and asked him? 9 Ο. 10 Α. Because we were in the process of 11 holding a hearing -- of scheduling a hearing. 12 Q. Okay. So you called him and said what? 13 14 Α. I told him I had received a copy of a notice that went to the real estate commission, 15 and am I to indicate by that, that he's 16 withdrawing his complaint with us. 17 18 Q. Okay. And what did he say? 19 Α. No. 20 Q. All right. Is that when he sent you 21 that letter? 22 Α. Yes. 23 Q. Okay. Did you have -- did you say anything else to him during that conversation? 24 25 I don't recall. Α.

Okay. Who is the person in your 1 Q. office that would have superior knowledge as to 2 3 how the MLS system works? 4 Α. The computer software? 5 Q. Yes. I have several. I have several 6 Α. people on my MLS staff. 7 Okay. Who would be the supervisor? 8 Q. Robert Conwell. 9 Α. 10 Q. Would you know whether -- or when 11 someone's membership is terminated or ceases, do you know how long it takes to take their name out 12 13 of the system? 14 Α. It's a matter of seconds because it's manual. My staff manually does that. 15 16 Q. Okay. And do they do that -- they do 17 that per your request; is that correct? 18 Α. Yes, and per procedure. I don't have 19 to sign off on each and every one. They do it for 20 several different reasons. 21 Ο. Okay. And once that actually 22 changes, that -- that person who was taken out, 23 they can no longer -- their security code or 24 password no longer works; is that correct? 25 Α. That's correct.

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All right. And if someone wanted to 1 Q. list that particular person as a selling agent, 2 3 their name wouldn't come up anymore; is that 4 correct? I don't know, because I don't know 5 Α. the mech- -- I don't get into MLS routinely. 6 7 Q. Okay. 8 Α. So I don't know how that physically 9 works. 10 Q. Okay. 11 Α. Because I don't do it. 12 When you request that your IT staff Q. 13 take out an agent's name, do you intend that it is 14 clear to anybody using the system that they can't put in that person's name? Is that your intent? 15 I'm not sure I understand the 16 Α. 17 question. When somebody -- when you say, okay, 18 Q. 19 somebody has not paid and so we're terminating 20 their service, you -- the whole purpose of that is 21 to make sure that, A, they can't use the service; 22 is that correct? 23 Α. Yes. 24 Q. Okay. And that anybody looking at the service would know that they can't use it 25

because they can't put their name down as a 1 2 listing agent; is that correct? 3 Α. I think that's correct. I don't know the mechanics of that part of MLS because I do 4 not -- I have never done it. 5 6 Q. Okay. 7 MR. STEDMAN: Can I interject something here? I understand the line of 8 questioning, and, you know, I understand the MLS 9 10 system quite well. And I think the message that you're trying to determine is, if Kim Wade was a 11 selling agent, was he still involved in MLS, but, 12 I mean, that really doesn't have anything to do 13 14 with MLS, who the selling agent is. It could be somebody outside the system as the selling agent. 15 16 MS. GOLIDAY: Right. But, normally, 17 if it's a person outside the system, it's put in 18 as nonMLS member. MR. STEDMAN: Not necessarily. 19 Not 20 in my -- I'm from Natchez, and our multiple 21 listing service --22 MR. WADE: It's not like that here. 23 MS. GOLIDAY: Okay. Well, when I --24 when I call my witnesses, we'll -- we'll figure 25 out whether there's some differences in the system

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1 that y'all use in Natchez and what's actually 2 here. 3 MS. GOLIDAY, CONTINUED: Ms. -- your name is Usry, right? 4 Q. 5 Α. Uh-huh (affirmative response). I always want to say "Usry." 6 Q. 7 Α. Everybody does. I answer to it. 8 Is it a standard from your -- in your Q. 9 position for the last two and a half years, is it 10 a standard custom that agents may list a property 11 and not list the buyer's real phone number? Have you seen that happen before? 12 13 When you're saying "real," what do Α. 14 you mean by "real"? 15 I mean, they won't actually list the Q. 16 seller's actual phone number? 17 That may be the case, yes. Α. 18 Okay. As you sit here today, do you Q. 19 know whether Kim Wade's name is out of the -- or 20 have you sent in the request to have Kim Wade's 21 name removed from the MLS system? 22 Α. How do I know it happened? 23 Ο. No. I'm saying, have you sent a 24 request to your IT people to have his -- his name 25 removed from the --

That would have been done when we got 1 Α. 2 the license status change form on August 17th from Ann Prewitt. 3 Is there a document that you send to 4 0. your IT department regarding that? 5 6 Α. No. 7 0. Okay. How do you normally do that? 8 My membership department does that by Α. taking the form and then going in and making the 9 changes in several different databases. 10 11 Q. Okay. So are you representing to me 12 that Ms. Hickey would have probably done that? Yes. Possibly. I have several 13 Α. people in my membership department. She's one of 14 15 them. Okay. To the best of your knowledge, 16 0. have you been contacted by the Commission 17 18 regarding other violations of -- or failures to timely present status change forms? 19 20 Α. No. 21 Q. Okay. This is the first case that you've dealt with like this; is that correct? 22 23 Α. Yes. Well, no, it's not. 24 Q. Okay. 25 Α. It was over different -- completely

different matters, but it's not the first time 1 2 that I have dealt with participants not knowing --3 notifying us of -- if it's not leaving from one office to another, but -- as an example, if they 4 5 failed to get their CE timely, they're placed on inactive status, and sometimes we're not notified 6 timely of that. I don't know if that is what 7 you're asking. 8 9 Okay. And in those cases that dealt Q. 10 with issues about the status change, did you at any point refer those matters over to the 11 12 Commission for investigation? 13 Α. No. 14 MS. GOLIDAY: I have no further 15 questions. 16 MR. MAXEY: I have one follow-up 17 question. 18 REDIRECT EXAMINATION 19 BY MR. MAXEY: 20 Q. I hand you Exhibit 26. Would you 21 look at the second paragraph and read to the 22 Commission the first two sentences? 23 Α. "When your license was held with both 24 Melissa Reese and Ann Prewitt, who were Realtors 25 in the sole proprietor category, your membership

1 was that of being associated with a Realtor member. However, when you had your license 2 3 reissued to yourself, where you became the sole proprietor, you no longer met the membership 4 5 criteria, and your Realtor membership terminated." 6 And what's -- who is that to, and who Q. 7 is it from, and what's the date of it? A. It's dated December 16th from me to 8 9 Kim. 10 0. And is this the follow-up e-mail 11 where you had made the mistake of telling him --12 or assuming that he was a member? 13 Α. Yes. 14 Q. Okay. 15 MR. MAXEY: I have nothing further. 16 MR. GILLESS: Okay. We're going to 17 recess for one hour. 18 MR. MAXEY: May I ask you a question? 19 MR. GILLESS: Yes, sir. 20 MR. MAXEY: I've got a fellow who has 21 been subpoenaed named Chris Barnes. And he says 22 that he's got to go to work at 3:00, and he's in 23 Byram, below Byram. And if he doesn't get to 24 work, he's in trouble. Would you consider -- if 25 the Commission would consider, if y'all would

consider calling him. 1 2 MR. WADE: It will take less than 3 five minutes with Chris. MR. MAXEY: Sir? 4 5 MR. WADE: It will take less than five minutes with Chris. 6 7 MR. MAXEY: Could you call him out of 8 order, then, and call him now before we break? 9 MR. GILLESS: That will be fine. 10 Yeah, okay. 11 MR. MAXEY: Because he's -- he's a 12 working man. 13 MR. GILLESS: Let's do that. Let's 14 get him on in here. 15 MR. MAXEY: Can she be excused? 16 MS. GOLIDAY: Yes. 17 (OFF THE RECORD.) 18 MR. MAXEY: For the record, can we 19 indicate that Mr. Barnes was subpoenaed by 20 Mr. Wade to testify here, and that he's indicated 21 that he's got a job that he's got to be at at 3:00 22 this afternoon, and its location is below Byram, 23 so it's going to take him a little while to get 24 there. So everybody's agreed that he can be 25 called out of order, even though he's not a

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```
witness for the Commission.
1
2
                MS. GOLIDAY: Yes.
3
                MR. MAXEY: Thank you.
                      CHRIS BARNES,
4
              having been first duly sworn,
5
         was examined and testified as follows:
6
7
                   DIRECT EXAMINATION
   BY MS. GOLIDAY:
8
9
         Q.
                Please state your name for the
10
   record.
11
         Α.
               Chris Barnes.
12
               And where do you live, Mr. Barnes?
         Q.
         Α.
13
                1268 Louis Lane.
14
         Q.
                All right. How long have you lived
15
   there?
16
         A. Since November of last year.
         Q. All right. And who did you buy the
17
   house from?
18
19
                I went -- John Eubanks.
         Α.
20
         Q.
                All right. And how did you come to
21
   look at that house?
22
         Α.
               Blare Marble with Richardson
23
   Properties.
24
         Q.
               Okay. Did you see the house first
25
   and want to take a look at it?
```

No. Actually, I talked to him, and 1 Α. he showed me several houses. And I told him I 2 wanted -- I would like to get a house in the Terry 3 4 area. 5 Q. Okay. 6 And his secretary pulled up that Α. 7 house, and I told him I would like to go look at it. And I went and looked at it. And then I went 8 with him and looked at it, and we looked at it a 9 couple more times. 10 11 Q. Okay. And at some point, you 12 determined -- you decided to buy it; is that 13 correct? Α. 14 We decided to start trying to buy it, 15 yes. 16 Ο. Do you recall when you made an offer on that house? 17 18 Α. No, not right off. 19 Q. Okay. But at some point, you did make an offer; is that correct? 20 21 Α. Yes. Blare did. 22 Q. Okay. And there was a date in there 23 that you were going to close by? 24 Yes. Α. 25 Q. Okay. Were you able to close by that

date? 1 No. Because the way I filed my 2 Α. taxes, I had -- it was showing that I didn't have 3 enough income, so I had to wait. I leased the 4 house from November until around February in order 5 to do my -- redo my taxes, so that it would show 6 7 that I had enough income qualified to get the 8 house. Okay. And who did you lease the 9 Q. property from? 10 11 Α. John Eubanks. 12 Okay. And how much did you pay him a 0. month? 13 750 a month. 14 Α. 15 All right. And when you leased that 0. 16 property from him, was it with the understanding that you were going to purchase that house as soon 17 18 as you got your financial affairs in order? 19 Α. Yes. 20 Q. Okay. And is that what you 21 ultimately did? 22 Α. Yes. 23 Okay. And at the point that you were Q. 24 getting ready to purchase this house, did Mr. Eubanks ever indicate that he didn't want the 25

realtors to get their commission? 1 2 Α. No, not at the time, he didn't. 3 Q. Okay. At any point in knowing him, has he -- did he communicate that to you? 4 5 Α. No. 6 Q. Okay. So he never told you that he 7 didn't want Kim Wade or your realtor to be paid? 8 No, he didn't tell me. Α. 9 Okay. Was that ever communicated to Q. 10 you? 11 When we were getting ready to close, Α. 12 it -- I -- it was told that he didn't want them to 13 get paid through the lady that financed the house 14 for me. 15 Okay. So she told you that? Q. 16 Α. She was saying that he said it, and 17 they said they wasn't going to close on the house 18 if the realtors didn't get their cut. 19 Q. Okay. 20 Α. So, you know. . . 21 Q. Okay. 22 MS. GOLIDAY: That's it. I have no 23 further questions. 24 MR. MAXEY: We have no questions, 25 unless the Commission has questions.

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1 MR. GILLESS: No questions. MR. MAXEY: You're excused 2 3 Mr. Barnes. He may be finally excused? MS. GOLIDAY: Yes. 4 5 MR. MAXEY: You may go to work. 6 Thank you. 7 MR. GILLESS: We'll take a lunch 8 break now. Let's try to be back at 2:00. (OFF THE RECORD.) 9 10 MR. GILLESS: Are we ready? We'll proceed with this meeting. 11 12 JOHN EUBANKS, 13 having been first duly sworn, 14 was examined and testified as follows: 15 DIRECT EXAMINATION BY MR. MAXEY: 16 17 Would you state your name for the Q. record, please? 18 19 Α. Excuse me. John Eubanks. 20 And where do you live? Q. A. 21 In Columbia, Mississippi. 22 Q. And are you occupied at this time? 23 Α. Semi. 24 Q. Okay. Did you file a sworn statement 25 of complaint with the Mississippi Real Estate

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Commission against Kim Wade, among others? 1 2 Α. Yes, I did. 3 Q. I'll hand you a document which has been marked as Exhibit 3, and ask you if you 4 recognize that document? 5 Α. Yes, sir. 6 7 0. And that is your sworn statement of complaint? 8 9 Α. Yes, sir. 10 And it has some attachments to it. Q. Would you sort of go through those one at a time 11 12 and explain what those attachments signify as far 13 as your complaint is concerned? Α. Yes. Of course, the first one is 14 just the form from the Commission and then my 15 written complaint. And attached to it first was a 16 copy of the MLS listing form, which I circled all 17 the wrong items that were on it. 18 19 Q. Before you go to the next form --20 Α. Sure. -- I would like to ask you, when did 21 Ο. 22 you first know of that Multiple Listing Service 23 printout? 24 Α. It was, if I'm not mistaken, the week 25 after October the 30th. The reason I say that,

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1	October 30th was the date that supposedly my
2	property in Terry was to be sold and closed, and
3	it wasn't. And due to the fact that I couldn't
4	get information and whatnot, I started just trying
5	to find out what I could. And that's when I
6	contacted MLS, or the Jackson association, to find
7	out what they had as far as a listing for me, was
8	it still there, when was it filed, et cetera, et
9	cetera.
10	Q. How did how do you know that that
11	report or printout is of your property?
12	A. Well, it's got my name on it as the
13	owner, and some of the information on it matches
14	my property. And other than that, the address is
15	similar but not the same. Really, the worst thing
16	was the street address. And I just took that as
17	my property. It appeared to be.
18	Q. Had you listed your property with Kim
19	Wade?
20	A. Yes.
21	Q. And did you believe at the time that
22	he was a member of the Multiple Listing Service of
23	the Jackson area?
24	A. Yes, sir.
25	Q. And had you, before seeing this

```
printout, seen a printout of your property in the
1
   Multiple Listing Service?
2
                 No, sir, I had -- oh, at sometime in
 3
          Α.
 4
    September, I believe around the 8th or 9th, I
 5
    tried to go into the internet and see the listing
 6
    on the MLS, to see how it was listed. Because
    prior to that, the realtor listed it, and I had a
 7
    couple of things about it I wanted changed.
 8
                                                  Ι
    wanted to see how this listing came out.
 9
                                              I
10
    couldn't find it. Never could get it to come up.
                 And on the 10th of September, that
11
12
                   The reason I know that, Wade
    was a Thursday.
    called me on Thursday the 10th. Came out that he
13
14
    was on his way to D.C. for the Tea Party meeting
    or whatever it was up there.
15
16
                 And in the conversation, he told me
17
    that my listing -- and I'm not sure -- I can't
    exactly remember whether he said it had expired or
18
19
   been removed or whatever, but he would get it
20
    straight when he got back.
21
                 And I told him, I said, "I'm having
22
    trouble finding it."
23
                 And he said, "Well, I'll get it taken
24
    care of when I get back."
25
                 And I asked him, I said, "Well, why
```

don't you do it now?" And that's when he told me 1 2 he was on his way to D.C. and that -- and I said, "Well, couldn't you have done it before you left?" 3 I'll admit, I'm an inpatient person, and I wanted 4 5 it in there for people to see. And he said, well, he was -- he was 6 7 too busy. Is there an indication of who the 8 Q. 9 listing broker is on that MLS printout? Yes. It shows one that's not Wade. 10 Α. And who is that? 11 Q. 12 Prestige Realty and Melissa Reese. Α. 13 Q. Had you had any contact with either of those real estate entities? 14 15 Α. None whatsoever. Had you listed your property with 16 Q. either Prestige Realty or Melissa Reese? 17 18 Α. No, sir. 19 What complaints, if any, do you have Q. 20 about the information that appeared in the MLS 21 printout that advertised your property? Or 22 purportedly did? 23 Well, if I could qualify that first, Α. 24 my wife and I, when she was alive, had probably 25 six or seven pieces of property in our married

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life. And we always went to the MLS book, at that 1 2 time, to pick out what property we thought was 3 interesting and to weed out what we didn't like. So I was very concerned that everything in MLS 4 5 would paint my property the best it could. 6 When I finally got this, from the 7 address being wrong, the listing price was wrong, 8 the type of heating was wrong, the interior was 9 wrong, cooking equipment is wrong, screen porch is wrong, oven type is wrong. I mean, there's about 10 nine or ten, if I remember right, items that were 11 incorrect. 12 13 And, to me, it concerned me because 14 who knows the person out there reviewing this, 15 that one item -- one of those items might be the 16 one thing that would say, well, we don't want to 17 look at that property. And the fact that it was 18 incorrect, upset me. 19 Go to the next document that -- now, Q. 20 that is the working with the real estate broker 21 form? 22 Α. Yes, sir. 23 Ο. And did you sign that form with regard to your listing with Mr. Wade? 24 25 Yes, I did. Α.

1 Q. And did you have any concern about 2 that form when you reported this to the Commission? 3 Well, it -- it concerned me to the 4 Α. fact that it said I could enter into a listing 5 agreement with the firm authorizing, but that's 6 7 not the -- who the listing agreement was shown as. 8 Q. Okay. 9 Α. Other than that, it looked -- you know, I figured it to be a standard form. 10 And find out later that everything purported to be was 11 12 not exactly true. 13 Q. I see. And go to the next document, 14 if you would, that was attached to your sworn 15 complaint. And would you describe to the Commission what that is? 16 17 Α. It's the exclusive authorization and right to sell listing agreement. 18 19 Q. Is that the listing that you gave or 20 signed with Kim Wade? 21 Α. Yes, it is. 22 Q. And what, if any, complaint did you 23 have with regard to that when you attached it to your sworn complaint? 24 25 Α. Well, it says at the very start that

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this is a form that's provided by the association. 1 2 And No. 3, it says that, "The broker is a participant of the," and it's typed in "JAR." But 3 then I find out that he was not a participant with 4 the MLS listing. And I felt like that, to put it 5 quite bluntly, that I was lied to. 6 7 What is the date of your listing Q. agreement with Mr. Wade? 8 9 Α. This form doesn't have it on there. It would have been around the 6th of July. 10 Did your property ultimately close 11 Q. pursuant to a contract for the sale and purchase? 12 13 Α. It ultimately closed. I don't know if you would say it would be pursuant to this 14 15 contract. 16 Well, would you just describe -- and Q. briefly. This is not part of the detail that 17 we're interested in, but it helps explain what 18 19 happened ultimately with your property. 20 Α. As I think I said earlier, it was 21 supposed to close on the 30th of October. So I 22 had gotten busy and moved everything to Columbia. 23 I had bought some property down there earlier. 24 And I was at my daughter's house at 25 8:30, on the 29th, when I got a call from Wade

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telling me that there was a glitch and that the 1 2 closing wouldn't be at 1:00 on the 30th. And I asked him why. He said, well, he didn't know. 3 And I said, "Well, find out and give me a call 4 5 back tomorrow by noon. I need to find out what's 6 going on." 7 Because everything was gone. The 8 property was vacant. And it was out in the country, and I was concerned, then, that it was 9 just going to be sitting out there. 10 Didn't hear from Wade. I tried to 11 call the buyer's broker. Couldn't get in touch 12 13 with him. Finally, in a couple of days I --MS. GOLIDAY: Objection as to 14 15 relevance. What's the relevance of this? 16 MR. MAXEY: Well, he's just --17 MS. GOLIDAY: He's talking about calls that he -- how is this relevant to the 18 19 charges? 20 MR. MAXEY: Well, he's just 21 explaining how the house -- the transaction ultimately closed. And it's relevant to the 22 23 waivers that y'all claim that were signed at the 24 closing. 25 MS. GOLIDAY: These telephone calls

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are relevant to the waiver? 1 MR. MAXEY: It's leading to that. 2 3 We're not going to elaborate. We're just trying to get to the closing. 4 5 THE WITNESS: And to make a long 6 story short, talking with the buyer, he said he 7 really wanted the property, blah, blah. And I 8 asked him, and he agreed, that he would go to a lease-purchase type agreement. And it was 9 deadlined in March the 15th, I believe it was, 10 that he would make a monthly payment, which would 11 be deducted from the selling price, and then no 12 later than March, he would make the balloon 13 14 payment or the total amount. And he and I entered 15 into a written, signed contract recorded with the county here. 16 17 And that went until, I guess, early 18 March, when my closing attorney got to doing his 19 homework, and he called and told me that there was 20 a lien on the property by Wade, and that he had 21 called Wade, and Wade had agreed then to -- if he 22 was paid his commission, that he would hold it in 23 escrow, withdraw the lien , and then wait for the 24 Commission to make whatever ruling they made. And 25 if they thought he should give it back, he would;

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if they didn't, he wouldn't, et cetera. 1 MR. MAXEY, CONTINUED: 2 Using the word "commission" and 3 Q. "commission," you're talking about the real estate 4 commission --5 The real estate commission. 6 Α. -- made its decision? 7 0. 8 Α. Yes. Yes. 9 Q. Okay. Because by then, I had filed a 10 Α. 11 complaint, obviously. 12 So we were under the impression that he would get this commission amount and then hold 13 it until y'all had your hearing. "Y'all" being 14 the Commission. 15 A couple days later, or a day later, 16 my lawyer called me again and told me that, well, 17 Wade had changed his mind, that the only way he 18 19 would release the lien was for me to sign an agreement that I would not pursue any action 20 21 against him or Reese. 22 And I did a little checking and 23 talking, and it's my understanding that any 24 agreement signed under threat or duress is 25 basically null and void.

And I asked the lawyer what I could 1 do to get the lien off, and he said, "Well, you 2 can go before the court, but that's going to take 3 some time, and, in essence, you'll probably lose 4 the sale." And I couldn't blame the buyer for 5 backing out. 6 So I decided that if we could close, 7 I would sign the agreement under the assumption 8 that it was duress and a threat of extortion. 9 MS. GOLIDAY: I'm going to have to 10 make my record here and object to -- he's talking 11 specifically about conversations that he had with 12 the closing attorney and them advising him as to 13 him signing this agreement in duress. This 14 15 commission has quashed the subpoenas for those people to be here and testify as to whether this 16 is true. 17 If this evidence is coming in, then 18 19 my client has a right to offer evidence as to 20 whether this is true. And those attorneys are not here to talk about that. 21 22 Now, if you're determining if all 23 this information he's giving is relevant, then I 24 think this hearing needs to be rescheduled until 25 some time that those attorneys can be present and

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be questioned about the statements that he's
1
   making. Otherwise, he needs to stop making them.
 2
                 MR. MAXEY: Mr. Chairman, he's -- you
 3
   can assign the weight to this testimony for which
 4
 5
    you wish. It's not relevant, I'll admit, to the
    charge itself, but it rounds out the closing and
 6
 7
    the claim that Mr. Wade has made, that since the
 8
    complaint was withdrawn by Mr. Eubanks, then this
   hearing shouldn't go forward.
 9
10
                 He's explaining what took place, and
    I don't think the testimony of the lawyers would
11
12
   make much difference as to what was said.
                                               So we
    would ask that the Commission permit us to go
13
    forward with his testimony, but you can assign the
14
15
    weight to it that you wish, considering the
    objection.
16
17
                 MR. GILLESS: Well, I think earlier
18
    in some of your questions you had made reference
    to this document, that -- the waiver.
19
20
                 MS. GOLIDAY: Right.
21
                 MR. GILLESS: I think you had made
22
   reference to that waiver, and that's what he's now
23
    talking about. So I think that you pretty much --
24
                 MS. GOLIDAY: Well, but I didn't -- I
25
   didn't indicate in any case that he was under
```

duress. He's basically testifying that upon the 1 2 advise of his lawyer, he was basically instructed to commit a fraud, meaning signing a document 3 knowing that he's under duress, acknowledging --4 MR. MAXEY: Let me short-circuit --5 6 MS. GOLIDAY: -- that he is under --7 let me make my record. 8 MR. MAXEY: Let me short-circuit your 9 objection and say I'll withdraw the question and ask him a different question so that you're not --10 he's not being asked what the lawyer told him. 11 MS. GOLIDAY: Well, but he's already 12 testified that he was under duress, and that he 13 14 performed some investigation, in which he 15 concluded that as long as he could say he signed 16 this under duress, that he could then fight it. 17 That's an issue. And if the attorneys can speak 18 to that and speak to his credibility, that's 19 something this board should hear. 20 MR. MAXEY: We'll proceed with 21 that -- with that understanding. 22 MR. MAXEY, CONTINUED: 23 And did you sign a waiver? Q. 24 Α. Yes, I did. 25 And did you agree to withdraw your Q.

1 complaint to the Commission? 2 The waiver that I signed said that I Α. would, yes. 3 And that is a part of the documents, 4 Q. 5 I think, that have been made available pursuant to the subpoena by the Commission. And I'll show 6 7 that to you and -- if you'll give me a second. I thought I had it right here. 8 9 MS. GOLIDAY: It's in there. 10 MR. STEDMAN: It was an exhibit. Did you number and name your exhibits? 11 MR. MAXEY: Let me see if I can find 12 13 it. 14 MR. CUMBEST: John, what are you 15 looking for? 16 MR. MAXEY: I'm looking for the 17 waiver. 18 THE WITNESS: The cancellation of the 19 lien. 20 MR. MAXEY, CONTINUED: 21 Yes, sir. So you did sign a Q. 22 cancellation of the lien with Mr. Wade? 23 Α. Yes. 24 Q. And you agreed to withdraw the 25 complaint with the Commission?

1 Α. Yes. And did you believe that that 2 Q. withdrawal was valid? 3 Α. No, sir. 4 5 Did you understand that the Q. Commission decided to proceed on its own, based on 6 7 your complaint? That's what I understood, yes, sir. 8 Α. 9 So back to the question of when you Q. sought to see the multiple listing report of --10 that you understood was of your property 11 advertising it for sale, what caused you to go to 12 the Multiple Listing Service or the JAR to request 13 to see that? 14 15 Α. It's hard to explain. I guess one 16 way you could say it is a gut feeling. There were several things that just weren't adding up. 17 And I recalled to myself that I had tried to find it, 18 and I didn't find it, and then the fact that this 19 20 closing was canceled, and then Wade would not 21 contact or get back in touch with me, who I called several times. 22 23 I called the selling broker -- I 24 mean, excuse me, the buyer's broker, and he wouldn't get back in touch with me. So I decided 25

to start at the -- at the start and see what all 1 was going on. And I wanted to find out just what 2 the multiple listing said. 3 Because if I might digress just a 4 5 minute, when we got the offer of buying the property from Mr. Barnes, who bought it 6 7 eventually, it was curious to me -- as I said, we had done six or seven houses in my day. We're not 8 experts at it. But I've never seen one where it 9 said the property was as is. And I questioned it 10 11 when Wade brought it to me. And then I looked and saw the price. 12 13 MS. GOLIDAY: Objection as to relevance. What -- how is this related to the 14 15 charges that we're here on? He's just -- I mean, he's just, basically, ranting. I mean -- and I 16 think we need to get to the issues that we're here 17 18 about. MR. MAXEY: Well, I appreciate your 19 20 interest in that. Again, we would ask that he be 21 permitted to testify. He's the complainant. He's 22 the consumer. He is before this commission 23 raising his complaint, and I'd like to -- for him to be able to conclude his statement. 24 25 And you can assign the weight to it

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that you find appropriate. You don't have to give 1 2 it more credibility than anything else. So with that, I would like for him to 3 be -- finish that. 4 And you've made your record on that. 5 6 MR. GILLESS: Proceed. 7 THE WITNESS: And then the one thing that really stood with that, I guess you'd call it 8 contract, was the price that the buyer agreed to 9 pay was \$175,000. And I think we would all 10 recognize the fact that last fall, real estate 11 wasn't selling the best in the world. And I had 12 listed it for 175, I thought. And here is 13 14 somebody was buying it without any questions, any 15 negotiation, any attempt to lower the price. Ι thought that was very strange. 16 17 So then that entered into my mind 18 when I started let's see what all I can find out. And that's when I -- one of the things I did, was 19 20 contact the Jackson Association of REALTORS and 21 asked what was on the MLS listing. 22 First they told me that I was looking 23 for -- I told them I was looking for a listing by Wade, and they said, "We don't have one." And 24 25 then that just caused me to get -- digging and

1 digging. MR. MAXEY: I have no further 2 3 questions. MR. GILLESS: Cross. 4 5 CROSS-EXAMINATION BY MS. GOLIDAY: 6 7 Mr. Eubanks, as you sit here today, Q. you'll admit with me that you were a disgruntled 8 client of Mr. Wade's. Isn't that correct? 9 When all this happened, I was not Α. 10 disgruntled. I was mad. 11 Okay. And you got mad because your 12 Q. property didn't close on October 30th, like you 13 expected; is that correct? 14 15 Α. No. 16 Q. You weren't mad about that? 17 Α. No. 18 Q. Okay. So you had no concerns that, here, your property had been -- you had gotten an 19 20 offer, you -- you were promised an offer in 21 September; is that correct? 22 Α. Yes, I believe so. 23 Q. Okay. And you were told that that 24 offer should be there by October; is that correct? Α. 25 I don't understand that statement.

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Meaning, you were told the offer was 1 Q. 2 coming before you actually received it; is that 3 correct? 4 Α. Maybe a day. 5 Q. Okay. And at some point in October, you received it; is that correct? 6 7 Might have been September. I'm not Α. sure the day that he brought it down there. 8 9 Q. Okay. And your house hadn't been listed that very long, had it? 10 Really, it had been listed since --11 Α. with him since July. And before with Ms. Hertz, 12 13 since the first of the year, roughly. 14 Okay. So Ms. Hertz wasn't able to Q. 15 sell your house, was she? 16 Α. No, she didn't sell it. 17 Okay. And so at the end of the day, Q. you sold this house for exactly what you were 18 19 asking for, \$175,000; isn't that correct? 20 Α. Yes. 21 Q. Okay. With little to no conditions; 22 is that correct? 23 Α. I wouldn't say that. 24 Q. Okay. You didn't have to do a lot of 25 fixing to the property or anything like that

before it sold, did you? 1 2 Α. It didn't need any. 3 Q. Right. So you got \$175,000 for this 4 property? 5 Α. Eventually. 6 Yes. And this property closed. Now, Q. 7 originally, you couldn't close, but that was because the buyer had some financial issues; isn't 8 that correct? 9 10 Α. That's what I found out, yes. 11 Q. And that had nothing to do with Kim 12 Wade, did it? 13 Α. Not really. 14 Okay. And as a matter of fact, that Q. buyer wanted this house so bad, that he entered 15 into a lease agreement with you; is that correct? 16 17 Α. He and I together, yes. 18 Q. Right. So even after you got this 19 offer and it didn't close, you weren't suffering 20 any loss because -- because the guy who bought 21 this house rented it from you. And he paid rent every month; isn't that correct? 22 23 He didn't pay everything that we Α. agreed to, no. 24 25 Q. Okay. Did you sue him because he

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didn't pay it?
 1
 2
          Α.
                No.
 3
          Q.
                 All right. You even still sold that
   house to him after he didn't pay; isn't that
 4
 5
    correct?
 6
          Α.
                Yes, he closed on it.
 7
                 Okay. And so with all of these
          Q.
 8
    complaints that you've made, you don't have any
   real damages, do you?
 9
10
          Α.
                 I don't know what damages I may or
   may not have had.
11
12
          Q.
                 Okay. But ultimately, the agreement
13
    that you reached with Kim Wade was to sell your
14
   house, was it not?
15
          Α.
                Yes.
16
          Q.
                 Okay. And your house was sold; is
17
    that correct?
18
          Α.
                 By my -- by my work, yes.
19
                 Okay. Now, at the time that this
          Q.
20
    offer was made, you were still represented by Kim
21
    Wade; isn't that correct?
22
          Α.
                 He had passed himself off as a
23
   Realtor, and I had signed the contract, yes.
24
          0.
                 Okay. So it was your understanding
   that the offer came while he was representing you;
25
```

```
1
   is that correct?
                As a Realtor, yes, ma'am.
2
          Α.
                 Right. And so at some point, it did
3
          Q.
   not close by the term of your contract with
4
5
   Mr. Wade; is that correct?
          Α.
6
                Yes.
7
                 All right. And you took it upon
          Q.
    yourself at that point to negotiate directly with
8
9
    the buyer; is that correct?
          Α.
                Yes.
10
                 And you did that because you wanted
11
          Q.
   to cut Mr. Wade out of his commission; isn't that
12
13
   correct?
                 No, that's not. I have heard that
14
          Α.
   since day one, and I have never said that. I have
15
16
   never uttered it, never thought it.
17
                 Wade and Reese, in their answers to
18
   these complaints, are the ones that keep saying
19
    that I was trying to keep from paying them a
20
    commission. That has never been mentioned.
21
                 Okay. So you were prepared at the
          Q.
22
    closing to pay him his commission?
23
                We had to, under his threats of
          Α.
24
    extortion.
25
          Q.
                No, prior -- prior to all of these
```

1 documents that were signed. And if the closing had been on the 2 Α. 30th, yes. 3 Okay. But because it wasn't, you Ο. 4 5 didn't want -- even though it was the same buyer, you didn't want to pay him? 6 7 I never said that. But in my own Α. mind, because I find out he lied to me, no, I 8 didn't want to pay. 9 All right. And you only found out 10 Q. about that after you had an offer; isn't that 11 12 correct? Α. 13 Yes. All right. Because I think Ms. Usry 14 Q. testified, and you would agree with me, that you 15 didn't contact their office until November? 16 Well, October the 30th was the 17 Α. closing date, and it had to be at least one, two, 18 three, four days later, which would have been 19 20 November. 21 Right. And you did that because you Q. 22 were mad it didn't close? 23 No, it was not because it didn't Α. close. It was because "he," being Wade, nor the 24 25 seller's broker, would get back in touch with me.

1 Q. Okay. So I assumed that somebody was trying 2 Α. to hide something. 3 Q. 4 Okay. And that's what I found out. 5 Α. And they were trying to hide that 6 Q. 7 there was a buyer for the property who was having financial problems? 8 No. They evidently were trying to 9 Α. hide that Wade was not a Realtor, and that the 10 listing was not Wade's listing, but a lady named 11 Reese with Prestige, who I had no knowledge of. 12 But how would that affect -- well, 13 Ο. wouldn't you agree with me, that wouldn't affect 14 the fact there was an offer; there was somebody 15 who wanted to purchase your house? 16 17 Α. So? 18 Q. And so how would that be related? Because the reason he didn't purchase the house 19 was because the buyer had financial problems. 20 That doesn't affect --21 22 You asked me if I was mad because the Α. 23 house didn't sell. I told you I was mad because I was lied to by Wade. 24 25 You were mad your house didn't close Q.

1 on October --I was mad because Wade lied to me. 2 Α. Ι can't put it any blunter than that. 3 Okay. So at some point after you got 4 Ο. over being mad, you filed some action with this 5 commission; is that correct? 6 7 Α. That's right. All right. And then you, at your 8 Q. closing, signed a document, which is a waiver. 9 If you'll push me that. That's it. 10 11 Yeah. 12 Now, the day that you signed that waiver, was anybody standing over your head with a 13 gun, requiring that you sign this paper? 14 15 Α. A gun of sorts, that it would kill my sale. 16 17 Q. A gun, as in purchased from the 18 store, made from metal. 19 Α. Well, they make guns out of a lot of 20 things besides metal, ma'am. 21 Okay. Was there someone holding an Q. 22 object that's classified as a gun over your head? 23 Α. Not a physical piece of gun. 24 Q. Okay. Now, was anybody -- when you 25 signed this paper, was anybody there threatening

1 you? That paper in itself was a threat. 2 Α. When you signed this paper in front 3 Q. of Betsy Boone, who is the notary public, was 4 5 anybody else present when you signed this paper? 6 Α. Yes. 7 Who was present in the room with 0. 8 Betsy Boone when you signed this paper? The paper was signed in the 9 Α. conference room at the attorney's office. 10 Chris Barnes and his wife was there. The buyer's broker 11 12 was there. I was there. Wade was there. All right. And you would agree that 13 Q. 14 nobody threatened you and said, "Sign this paper right now"? 15 16 Α. No, nobody said that. Okay. And they presented this paper 17 Q. 18 to you and allowed you to read it; isn't that 19 correct? 20 Α. True. 21 Q. All right. Now, this is -- we've got 22 two documents here that I would like to mark as a 23 collective exhibit. There's -- actually, it's 24 three. The affidavits of Kim Wade, John Eubanks, and the actual document that we would term as a 25

1 release. 2 Now, would you agree with me that if I call Ms. Betsy Boone in here, who is the notary 3 public -- the notary who signed this, that she 4 5 would testify that you didn't indicate to her that you were in duress? 6 7 Α. No, I didn't talk to her. Okay. As a matter of fact, you 8 Q. provided your license, or whatever, to her and 9 affirmed to her that you were a true -- this 10 11 person, that you were actually the person to sign this? 12 Α. 13 Sure. 14 Okay. Now, at the time that you Q. 15 signed this, you knew that you were still going to -- going to pursue a complaint with the 16 17 Commission, didn't you? 18 Α. Sure did. 19 Right. And because of that, you just Q. 20 signed this so that your closing could go through; 21 is that correct? 22 Α. Correct. 23 All right. And you had mentioned Q. 24 that you were afraid that the buyer may not want 25 the property. But at that time, the buyer had

moved in, hadn't he? 1 2 Well, he moved in back in November. Α. But he was not going to stay in there if this 3 thing didn't close in March. 4 5 Okay. Did you have a document where Q. he said that? 6 7 Α. No. I just remember what he told me. Q. Okay. And so he was there, he was 8 renting the property, and --9 10 Α. He was not renting it. He was 11 leasing it. Q. Okay. He was leasing the property. 12 13 And if it had taken you two months to clear up this lien, he would have continued to lease that 14 15 property had you told him, "We're going to close, we've just got to work something out." Isn't that 16 correct? 17 18 Α. No. 19 Okay. Now, why did you -- why is it Q. 20 that you never sought court intervention if you 21 thought that you were being extorted? 22 Α. I've still got time to, ma'am. 23 Q. Okay. But prior to signing these documents, you didn't do that? 24 25 Α. I wanted the property to close. I

1 had a piece of property out there, that if the buyer moved out, was going to be vacant in the 2 country with no security. And it had been on the 3 market, and I wanted it sold. 4 5 Ο. Okay. And so you --6 Α. And I do not like to be threatened, 7 and that's what I was being done. 8 Q. Okay. That's how you felt. 9 Now, you signed these papers 10 voluntarily? 11 Α. Under threat. 12 Q. But who threatened you that day that 13 you signed these? 14 Α. The paper itself presented by Wade to me as a threat. 15 16 0. Okay. But as you sat there -- these affidavits that were signed, who prepared these? 17 18 Α. Wade. 19 Q. These documents right here. These 20 were prepared by your lawyer, weren't they? Look 21 at them. 22 Α. Let me see which ones you're talking 23 about. 24 Look at them. These -- those 0. 25 documents were prepared by your lawyer?

1 MS. GOLIDAY: Yeah, let's mark them. 2 Go ahead and mark them as an exhibit. (EXHIBIT NO. 29 WAS MARKED FOR THE RECORD.) 3 MS. GOLIDAY, CONTINUED: 4 Now, the document -- flip back to the 5 Ο. last two pages. Those documents that are titled 6 7 "Affidavit," isn't it correct that your attorney drafted those documents? 8 Yeah, this -- the affidavit, if I 9 Α. understand right, is the one that they took to the 10 11 courthouse to get the lien removed. 12 Q. Okay. Read that --13 Α. And he would have --14 Read that affidavit for me. Q. 15 Α. The whole thing? You don't have to read it out loud. 16 Q. I'm asking you to read it to yourself. 17 18 Α. What do you want to know? 19 Because you indicated that that was 0. 20 the affidavit that was taken to the courthouse, and I think you're mistaken about that. 21 I think there is a document called "Release and 22 Cancelation of Lien" that was actually taken to 23 the courthouse. 24 25 Α. Well, you're the attorney; I'm not,

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so. . . But I understood that this was used to 1 get the lien removed. 2 Q. But it was prepared by your 3 attorneys; is that correct? 4 5 Α. Yes. 6 So you -- are you -- as you sit here 0. 7 today, are you telling me that you were threatened by documents that were prepared by your own 8 attorney? 9 Α. I didn't say that I was threatened by 10 11 a document prepared by my attorney. 0. Let me see those documents. Okay. 12 You admit with me that these documents were 13 prepared by your attorney, that these documents 14 titled "Affidavit" were prepared by your attorney? 15 Well, I haven't seen the last one. Α. 16 You got it back before I did. I did not see in 17 there the form that Wade brought. 18 19 It's attached as the last page. Q. 20 Α. Well, I'd have to read it. 21 I'm talking about the two pages on Q. 22 the front of this exhibit that are entitled "Affidavit." 23 24 A. I believe those were done by my 25 attorney, yes.

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And so when your attorneys presented 1 0. this to you, you voluntarily signed it; is that 2 correct? 3 4 Α. Yes. 5 Q. Okay. 6 Now, do you want to bring up the last Α. form that you haven't talked about there? 7 The last form is a release that I 8 0. think you've already testified you felt threatened 9 -- that you felt threatened by. 10 Α. I just wanted to make sure. Okay. 11 12 Q. Yeah. But that day, nobody physically threatened you to sign that; is that 13 14 correct? 15 Α. No. 16 Q. All right. And you were advised by 17 your attorneys that you had the right to have the lien removed by going to court; is that correct? 18 19 Α. No, I never said my attorney advised 20 me of that. I said I did my research, and it was 21 my understanding. 22 Okay. So you had an understanding Q. that you could -- that you could go to the court 23 24 to have that lien removed? 25 Α. Come again?

You had an understanding that you 1 Q. 2 could go into court and seek to have that lien 3 removed? 4 Α. Oh, yes. 5 Q. Okay. And you --6 Α. That was always known, but it would 7 take time. 8 Q. And you opted not to do that; is that correct? 9 Did not want to lose the sale. 10 Α. 11 Q. Okay. And that was the decision that 12 you made using your own mind; is that correct? 13 Α. Correct. 14 All right. Now, when your house was Q. on the market, you were actually living in 15 Columbia; is that correct? 16 17 Α. No. 18 Q. Where were you living? 19 Α. In the house. 20 Q. Okay. At what point did you move out 21 of the house? 22 A. I started moving after we got the final contract agreement from Barnes that he was 23 24 wanting to buy. 25 Q. Okay. So you started moving in

1 September or October? 2 Α. In October. 3 Okay. And at some point, were you Q. having problems with -- and when you moved, you 4 moved to Columbia; is that correct? 5 6 Α. Yes. 7 Q. And in Columbia, were you having problems with your cell service? 8 9 Α. Yes. 10 All right. So there were times when Q. 11 people were calling you, where you were trying to 12 use your phone, and you couldn't make calls out from Columbia, correct? 13 14 Α. Correct. 15 All right. So it would stand to Q. 16 reason that if you were having problems receiving 17 calls when you were calling these people and when 18 they were calling you back, the calls weren't 19 going through; that could happen? 20 If I was at the property that we live Α. 21 at now in what's known as Bunker Hill. In town 22 and at my daughter's house, there was no problem. 23 But there were problems in Columbia Q. using your cell phone? 24 25 Outside of Columbia, there were Α.

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1 problems. 2 Okay. So when you moved down there, Ο. you acknowledge that there was some issues with 3 your cell service? 4 5 Α. Yeah. 6 Now, as you sit here today, what is Q. 7 your understanding of the charge that has been brought based on your complaint against Mr. Wade? 8 9 Well, no, let me rephrase that question. 10 11 As you sit here today, would you agree with me, that the only charge that's being 12 brought about -- against Mr. Wade regarding this 13 matter is how your house was inputted into MLS? 14 15 Α. No. Q. Okay. What is your understanding of 16 the charge? 17 18 Α. I don't know, and I never have really 19 read or --20 Ο. If you don't understand the charges, 21 say you don't understand it. 22 Α. But I understand the reason for it --23 Q. No, no. -- is because he's lied. 24 Α. 25 Q. Do you understand the actual charge?

I haven't really looked at it that 1 Α. 2 hard, no. All right. 3 Q. MS. GOLIDAY: I have no further 4 5 questions for this witness. 6 MR. MAXEY: We have nothing further, 7 unless the commissioners have questions of 8 Mr. Eubanks. 9 MR. DEAN: No, we don't. 10 MR. MAXEY: You're excused. If you 11 want to stay and watch the proceedings, you may. 12 THE WITNESS: Okay. The day's shot 13 anyway. 14 MR. MAXEY: The Commission has no 15 further evidence to present in support of its complaint, and so we rest at this point. 16 17 MS. GOLIDAY: Okay. We'd like to 18 call -- I would like to call Ann Prewitt first. 19 Is she present? Because I was informed that she 20 was not present. And if she's not present, I just want to make my record that she was subpoenaed to 21 22 be here. 23 MR. PRAYTOR: Ann Prewitt is not 24 here. 25 MS. GOLIDAY: So that she was -- it

```
1
    is my understanding that a subpoena was issued for
   her to be present today and to bring said
 2
 3
   documents with her.
    (Interruption in proceedings.)
 4
                 (OFF THE RECORD.)
 5
 6
                 MS. GOLIDAY: I'm sorry. It wasn't
 7
    on here. It's not on here. It was in my mind
8
    that it was on here. I'm sorry, I apologize.
    It's not on here.
 9
10
                 Beverly Hickey.
11
                      BEVERLY HICKEY,
12
               having been first duly sworn,
13
          was examined and testified as follows:
14
                    DIRECT EXAMINATION
15
   BY MS. GOLIDAY:
16
          Q.
                 Please state your name for the
17
    record.
18
          Α.
                Beverly Hickey.
19
                And what is your position here with
          Q.
20
    JAR/MLS?
21
          Α.
                I am the membership manager of the
22
    Jackson Association of REALTORS.
23
          Q.
                 Okay. And what are your job duties
    and responsibilities?
24
25
          Α.
                 I get in the applications for
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1 membership, and we process those. I have a committee, and we go over the applications. 2 And 3 I -- when the forms come in for the licensee status form, when people are licensed, I put those 4 5 into the computer. And answer the phone and a bunch of other stuff. 6 7 Okay. Now, in this particular case, Q. 8 were you the person that received the status 9 change form from Ann Prewitt on behalf of Kim 10 Wade? 11 Α. Yes. Okay. Do you recall when that form 12 Q. 13 came in? 14 Α. It was sometime in August. Ι 15 don't -- I don't remember the date. 16 Q. Okay. All right. So, now, is that 17 something that was faxed to you from Ann Prewitt's 18 office? 19 I think it was. I'm not really sure, Α. 20 though. 21 0. All right. And at some point after 22 getting that notice, you talked with your 23 supervisor, Ms. Usry, about the status change form 24 you received? 25 Α. Yes.

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Okay. And I'll represent to you that Q. 1 she testified that you informed her that Kim 2 needed to pay \$650. 3 Α. Yes. 4 Okay. What does that \$650 cover? 5 Ο. Okay. 500 of that would be an MLS 6 Α. 7 participation fee. 8 Q. Okay. And the other 150 would be an online 9 Α. access fee for the office. 10 Q. Okay. 11 That would be the 650. 12 Α. Okay. So that -- so this 650 13 0. 14 actually does not include any dues for JAR? 15 Α. No, ma'am. Okay. Other than this e-mail, 16 Ο. what -- what, if any, other documents did you send 17 to Mr. Wade regarding his status with JAR and MLS? 18 No documents. 19 Α. 20 Q. Okay. Is there a document that you 21 guys normally would send to an agent where there 22 has been a nonpayment of fees? That's -- I don't do that. That's 23 Α. 24 not my. . . 25 Ο. Do you know who in your office would

```
1
   do that?
 2
                 Becky handles all the money end of
          Α.
    everything, the collecting of the dues and the
 3
 4
    fees.
                 Okay. I want to show you a letter
 5
          Q.
    that's dated March 29th, 2009, and it's signed by
 6
 7
    you, Beverly Hickey, and it's addressed to Emma
 8
    Sanders.
 9
                 MS. GOLIDAY: I would like to mark it
10
    as an exhibit.
11
       (EXHIBIT NO. 30 WAS MARKED FOR THE RECORD.)
12
                 MR. MAXEY: May I ask you what's the
13
    relevance to this case?
                 MS. GOLIDAY:
14
                               It will speak to a
    custom that's in the office about how they inform
15
    people when they are not -- when their status is
16
    inactive for JAR/MLS.
17
18
                 MR. MAXEY: Well, Emma Sanders
19
    doesn't have anything to do with this case,
20
    though.
                 MS. GOLIDAY: I understand. But the
21
22
    form letter is what I'm talking asking a question
23
    about. She -- she just testified that she sends
24
    out no such letter, so I'm going to ask her about
25
    that particular letter.
```

MS. GOLIDAY, CONTINUED: 1 Is that your signature on the bottom 2 Q. of that letter? 3 Yes, it is. Α. 4 Okay. Now, is that the form letter 5 Q. that you guys normal- -- when I say "form," 6 meaning this is something that's saved in your 7 computer, you just go in and change the agent's 8 name to advise them when they are not -- as to 9 their status for JAR and MLS. 10 May I have time to read this? 11 Α. 12 Q. Yes. Thank you. (Reviews document.) 13 Α. 14 The only thing that I can say this letter tells me is that somehow we were informed 15 that the licensee had gone inactive. 16 And so you sent her that letter, is 17 Q. that correct, to advise her what she needed to do? 18 19 Α. Yes. 20 Q. Okay. As you sit here today, do you 21 recall sending Kim Wade any such letter? 22 Α. No -- I don't -- no, I do not recall. 23 Q. Okay. Do you recall if you ever sent him a letter advising him of his status with 24 25 JAR/MLS?

1 Α. No. 2 Now, I will represent to you that Q. 3 your boss also testified that a lot of times when these status changes come in, that they are handed 4 off to you, and that you then take the 5 responsibility of contacting the IT department to 6 7 have persons removed from the MLS system. Is that 8 correct? 9 I take the -- I take whoever has gone Α. 10 inactive and I take them out of our MLS system. 11 Now, do you do that --Q. 12 Α. Internally as well. 13 Okay. Do you do that yourself? Q. 14 Α. Yes. 15 Q. Okay. 16 Α. I put them on an inactive status. 17 Q. So when you go in from your computer 18 and you put them -- you -- do you send a letter to 19 IT, or you actually act as the IT person and take 20 them out? 21 Α. If they -- I let the IT director know 22 if they've gone inactive, you know. 23 Q. Okay. And how do you let them know that? 24 25 Α. I just call upstairs to our IT

1 person. 2 Okay. Do you generate any paperwork 0. 3 about that? No. Because the licensee status form Α. 4 5 says they've gone inactive. 6 Q. Okay. 7 Α. That the broker has put their license 8 inactive. 9 Now, at the time you received the 0. status form -- status change form for Ann Prewitt 10 on Kim Wade, what -- what did you do regarding his 11 MLS status? 12 13 He was marked inactive in the MLS Α. 14 system, the listed system as inactive. 15 Q. And what day did that happen? I do not know. I do not remember. 16 Α. 17 Do you recall when you sent that in? Q. Sent what in? 18 Α. 19 Sent or called in to the IT Q. 20 department to have that --21 Α. No, I do not. 22 Q. Do you recall whether that was done 23 in August or October? 24 I don't remember. Α. 25 Q. Okay. Do you recall ever doing it?

1 Α. Doing what? Calling up to the IT department and 2 0. having his status declared as inactive. 3 No, I don't -- I don't remember that. 4 Α. 5 As you sit here today, do you know 0. whether his status has been marked in the MLS as 6 7 inactive? 8 Α. His status in MLS? 9 Q. Uh-huh. Yes, it is inactive. 10 Α. 11 Q. Do you know when that was done? 12 Α. I do not. I do not remember. 13 But you didn't cause that to be done? Q. 14 Α. Yeah, I actually typed it in the 15 system. 16 Okay. As you sit here today, have Ο. 17 you read the bylaws, rules and regulations for JAR and MLS? 18 19 Α. Not fully, no. 20 Q. Okay. Is it ever your job to 21 interpret and/or enforce these rules, regulations 22 and bylaws? 23 Α. Enforce, meaning to do data entry? 24 Meaning, if someone calls you and Q. 25 asks you how to do something that is based on

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these rules and regulations, do you provide them 1 2 with advice on how to do it? No, ma'am. 3 Α. Okay. So when agents call to discuss 4 Q. their status changes, who do they actually talk 5 6 to? 7 Α. They talk to me or Diane Bruce. 8 Ο. Okay. And so you guys would answer any questions they have about their status change; 9 is that correct? 10 11 Α. We answer questions, yes. 12 Q. Okay. And what document do you rely 13 on to answer questions regarding status change? The -- are you talking -- the 14 Α. licensee status form. 15 Okay. So that's what you rely on to 16 Q. 17 give -- is that the sole document you rely on to 18 give your advice? 19 Α. We check the computer to make sure, you know, if they're active, if that's what you're 20 21 asking. 22 Q. Is there a document or a handout in 23 your office that provides instructions on what to 24 say when people ask certain questions? 25 Α. They can go to the -- what we call

FRDs on the Jackson Realtor website, and there's 1 documentation, applications, you know, information 2 3 about the two companies, things like that. Okay. Well, the question I'm asking 4 Q. 5 in particular is, if there is a document that's 6 similar to, like, a script, that says if someone 7 calls and asks you this question --8 Α. No. 9 Ο. -- do one, two, three; say one, two, 10 three? 11 Α. No. 12 Q. Now, since July of 2009, have you had 13 the occasion to talk with Kim Wade about his status with JAR at MLS? 14 15 Α. Yes. 16 Q. Okay. And when did you talk to him? 17 Α. I don't know the date. 18 Q. Okay. Do you remember the 19 conversation? 20 Α. He called on the phone, and I told 21 him what he needed to do. He wanted to know when he opened a new company, what to do. 22 23 Q. Okay. 24 Α. He had his broker's license, and he was going to open his own company, and I told him 25

the procedure. 1 Okay. And do you recall when that 2 Q. 3 was? No, ma'am, I don't. Α. 4 Okay. Would that be indicative of 5 0. the time in which you told Jo Usry about the \$650? 6 7 Would it have been around that same time? Probably so. I just don't remember 8 Α. the dates. 9 Okay. And once you got that form 10 Q. from Jo Usry -- I mean, got the form from Ann 11 12 Prewitt, did you contact Mr. Wade after you got that form from Ann Prewitt? 13 No, ma'am. 14 Α. Okay. Now, at the time that you 15 Q. talked to him about his status and what he needed 16 to do as a new broker, did you advise him about 17 any fines or loss of service? 18 I told him that he had the 30 days. 19 Α. 20 Q. To get all of this taken care of; is 21 that correct? 22 He had 30 days to apply for his Α. principal membership without losing his Realtor 23 24 status. 25 Q. Okay. And did you say that, or did

you say you have 30 days to get all of these 1 things taken care of? 2 I don't remember saying that. 3 Α. Okay. Did you tell him what would Q. 4 happen if he didn't do it in 30 days? 5 6 That he would have to reapply for Α. 7 membership. 8 Ο. Okay. And inherently, what you're saying is the fact that nothing was going to 9 happen during those 30 days; is that correct? 10 Nothing was going to happen as far as his status 11 12 goes? Α. 13 His Realtor status, yes. Okay. Now, in dealing with the 14Q. status change forms, had you had the occasion to 15 deal with several instances in which there were 16 glitches in how long it takes the status change 17 form to get -- come in and be processed? Meaning, 18 19 there were people who waited more than 30 days? 20 Α. To send in a status change form? 21 Q. Yes. 22 Α. It's possible. I don't -- I don't 23 know. 24 Do you know specifically if Ann Q. Prewitt has a history of being late turning in 25

1 status change forms --No, ma'am. 2 Α. -- for agents leaving her company? 3 Q. No, ma'am, I don't know that. 4 Α. Is there a document, other than the 5 Q. letter that we saw, that is sent to agents once 6 7 you receive a status change form? No, ma'am. 8 Α. Now, you -- you had mentioned that 9 Q. you don't -- you don't deal in collections. 10 11 Α. If they come in to pay a bill and Becky's got somebody in her office, I'll, you 12 know, put it in the computer. 13 Okay. But you're not the person 14 Ο. that's responsible for sending out late notices 15 when brokers don't pay the subscriber fees for 16 17 their agent? 18 Α. Correct. 19 You're not that person? Q. 20 No, ma'am. Α. Now, back when you talked to Kim in 21 Q. 22 August, and you came up with that \$650, was he 23 delinquent on any other fees? 24 I wouldn't know that. Α. 25 Did you check? Q.

Α. No, ma'am. 1 So you didn't check to see if he had 2 Q. an outstanding balance? 3 No. I just told him what he needed Α. 4 to do to apply for his own membership. 5 Okay. And that was in August? 6 Q. I don't know the date, ma'am. Α. 7 Okay. But you would agree with me, 8 Q. that the e-mail from Jo Usry -- I mean, Usry came 9 shortly after? 10 Α. 11 Yes. 12 Q. Okay. So that -- and if I represented to you that that e-mail was done in 13 August, then you would agree with me that that 14 conversation happened in August? 15 Α. Yes. 16 17 Q. Okay. MS. GOLIDAY: I have no further 18 19 questions for this witness. 20 MR. MAXEY: I have no questions. 21 EXAMINATION BY MR. EDWARDS: 22 23 Q. Just so that we are clear, this letter, that was here a moment ago, I don't want 24 25 to get the status of inactive confused. We're

1 talking about two things. That letter, as I 2 understood it, wherever that letter is --3 MR. CUMBEST: Right here. 4 MR. EDWARDS, CONTINUED: 5 Okay. That letter is a response Q. 6 because someone had gone inactive with the 7 Commission? Α. 8 I think that's correct, yes. 9 Q. I mean, that's the way I -- that's 10 what I read that to say. 11 Α. Yeah. Which is something separate and apart 12 Q. 13 and totally different from --14Α. Right. 15 Ο. -- inactive in the MLS system. So 16 we're talking about two different things. 17 Α. Two different things. 18 MR. WADE: No, it's not. It's the 19 same thing. 20 MR. EDWARDS: No, sir. If you are 21 inactive with the real estate commission, you can 22 do nothing. 23 MR. WADE: No. Now, see, now you guys -- unless these two entities are married, it 24 would have no difference to them. As far as 25

```
1
    they're concerned, they're concerned with their
 2
    system exclusively, not with what you do.
 3
                 MR. EDWARDS: When you become
 4
    inactive, when anyone --
 5
                 MR. WADE: Right. The question would
 6
    be, then, when did they know? How did they know?
 7
                 MR. MAXEY: Guys. . .
 8
                 MR. WADE: I'm just saying, because
 9
    he interjected.
                 MR. MAXEY: You're out of order. I
10
11
    mean, you really shouldn't -- he is asking the
12
    witness questions and has a right to do that, as
13
    any of the commissioners.
14
                 MR. WADE: Actually, he's making a
15
    statement.
16
                 MR. MAXEY: And his -- your lawyer
17
    can follow up with questions.
18
                 MR. WADE: I've got you.
19
    MR. EDWARDS, CONTINUED:
20
                 So my question to --
          Q.
21
          Α.
                 Me.
22
          Q.
                 -- Beverly, is that that response is
23
    in response to a notification --
24
          Α.
                 From the real estate --
25
                 -- from the real estate commission
          Q.
```

```
that that individual --
1
         A.
2
                Is inactive.
3
          Q.
                -- that licensee had gone on inactive
4
   status.
5
         Α.
                Status.
6
                As I understand it, as such, loses
          Q.
7
   their membership qualification to be in the
   Jackson Association of REALTORS, MAR, NAR, and
8
   likewise, the MLS participation?
9
10
          Α.
                That's right.
                Okay. And that inactivity is
11
          Q.
12
   separate and apart from someone who is a member
   but is not active in the MLS?
13
14
          Α.
                (Nods head affirmatively.)
15
                I'm just trying to make sure I
          Q.
   understand it.
16
17
          Α.
                Yes.
18
                MR. MAXEY: Are there other questions
19
   of the Commission?
20
                MR. DEAN: No, no. That's fine.
21
                MR. MAXEY: Any follow-ups?
22
                MS. GOLIDAY: I've got a couple of
23
  follow-up questions.
24
                   REDIRECT EXAMINATION
25 BY MS. GOLIDAY:
```

Normally, when there is an issue as 1 Q. to someone's status or status change, your office 2 sends out a later regarding that, correct? 3 Say that again. 4 Α. When you -- when there is a change, 5 Q. meaning outside of the license violation that they 6 7 have been talking about, a letter is sent from your office as to the status under JAR and MLS; is 8 that correct? 9 10 Okay. Let me show -- let me show you 11 this document here. 12 MS. GOLIDAY: And if we can mark it as an exhibit, it is a December 3rd, 2009, letter 13 from MLS, which was sent to Mr. Wade that 14 explained his status. 15 (EXHIBIT NO. 31 WAS MARKED FOR THE RECORD.) 16 17 THE WITNESS: Okay. This is having 18 to do with the MLS key. Once I had put him in the MLS -- in the system as inactive, okay, then I 19 would have given the form to Diane. And if there 20 was a key that was outstanding, MLS key, then she 21 22 would have sent the letter out having him to get 23 the key back in to us. MS. GOLIDAY, CONTINUED: 24 25 Q. Okay. And why did it take from -- I

mean, because I think the position you guys have 1 2 taken is that he was not eligible for multiple listing on July 29th -- I mean, on July -- in July 3 of '09, and that he was not -- and that you guys 4 5 definitively, if there was a question, knew it in 6 August. Why wasn't this letter sent then? 7 Α. I don't know. 8 Okay. Because you admitted that you Q. 9 knew -- that you knew about this in August when 10 you got the form from Ann Prewitt; is that 11 correct? 12 Α. That he had gone inactive? 13 Q. That he had changed his status. 14 Α. Yes. 15 Okay. Q. 16 It does say that. Α. 17 Q. All right. And that he would have --18 based on your understanding, he would have had 19 30 days to basically get all these things taken 20 care of; is that correct? 21 Α. To become -- to maintain his Realtor 22 status. 23 Q. Okay. And what happens to his keys 24 and things like that to the MLS system during that 25 30-day period?

Well, when he -- when Ann turned his 1 Α. 2 license in, then he no longer has MLS service. 3 Q. Okay. 4 Α. So that's why this letter went out. 5 Okay. And so --Q. 6 Α. To get -- to collect the key. 7 Ο. Huh? 8 Α. To -- because he had an MLS key. And since he no longer has MLS service, we sent a 9 10 letter out -- or Diane sent the letter out to get the key back. 11 0. Okay. And so when is it that you say 12 13 he no longer had MLS service? 14 Α. As soon as his broker turned his 15 license in. 16 Q. And that would be in August of 2009; 17 is that correct? 18 A. I don't know when she turned the 19 license in. 20 Q. Okay. But that would have been the 21 form, when she -- the license would have been 22 attached to the form, is that correct, the 23 licensee status change form? 24 Α. The license would not have been 25 attached to the licensee status change form.

1 Q. Okay. So at the point that she 2 turned in the form, is that when his keys would have become inactive? 3 He would have been -- he would have 4 Α. been inactive when she would have -- the broker 5 would have turned in the license here at the real 6 7 estate commission. 8 Q. Okay. And how would you have found 9 that out? 10 Α. That he went inactive? 11 Yeah. Q. Because the licensee status form 12 Α. 13 would have come in. 14 Q. All right. And, normally, it's 15 custom and procedure, that form comes in pretty quickly after someone leaves. But when people 16 17 don't turn those forms in on time, it causes 18 problems like this; you would agree? 19 Α. Well, they need -- they need to be 20 turned in in a timely fashion. 21 0. Because it causes problems; is that 22 correct? 23 Α. I guess you could say that. I don't 24 know. 25 Q. Well, if you're wondering -- let me

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```
show you a memo that was written by your boss to
 1
    the MLS prescribers -- I mean, participants.
 2
                                                   I'm
 3
    sorry.
                               I'm not sure which
 4
                 MS. GOLIDAY:
    exhibit number it is. It's that memo. I'm asking
 5
 6
    you because they're down there with you.
 7
                 MR. MAXEY: Do you want something?
 8
                 MS. GOLIDAY: Yes.
 9
                 MR. MAXEY: What do you want? Why
10
    don't you come get it?
11
                 MS. GOLIDAY: I mean, I have copies
    of it, but --
12
                 MR. EDWARDS: The memo to all
13
14
   participants.
15
                 MR. WADE: Here it is.
   MS. GOLIDAY, CONTINUED:
16
17
          Q.
                 Did you know that your supervisor was
18
    going to circulate that memo?
19
          Α.
                 That she was going to?
20
          Q.
                 Yes.
                We mailed it out, yes.
21
          Α.
22
          Q.
                 Okay. Did you discuss that memo with
23
   her before it went out?
24
          Α.
                 I'm sure. We all proofed it.
25
          Q.
                Okay. Did y'all talk about why it
```

```
was necessary to send this out?
 1
                 MR. CUMBEST: Excuse me for just a
 2
   minute. Is it possible to turn down the air in
 3
    the room? I see people fanning, and let's get a
 4
    little comfortable in here.
 5
                 (OFF THE RECORD.)
 6
   MS. GOLIDAY, CONTINUED:
 7
8
          Q.
                 Just for the record, I want to make
    it clear, what exactly constitutes MLS service?
 9
    What is it made up of? I know we've got the
10
11
    computer system that we've talked about. We've
    talked about the key to the lock boxes. Is there
12
    some other part to this service?
13
14
          Α.
                 They're able to enter their listings
15
    by the internet.
16
                 Okay. So that would be the MLS
          Q.
17
    program; is that correct?
18
          Α.
                Uh-huh (affirmative response).
19
                Anything else?
          Q.
20
                 That's probably about it, you know.
          Α.
21
                 Okay. And both of those services are
          Q.
    administered through your office?
22
23
          Α.
                 Yes.
24
          0.
                 Okay. Now, the forms, those
    preprinted forms that people -- that the Realtors
25
```

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used, is that administered through your office? 1 2 Which preprinted forms? Α. 3 Listing agreements. Zip forms. Q. No, ma'am. 4 Α. 5 Q. Okay. Do you know who administers that? 6 7 Α. They can get the zip forms through the state association. 8 Okay. And they pay for that, right? 9 Q. You would have to ask them. I'm not 10 Α. 11 sure how they work out. 12 Okay. But is it your understanding Q. 13 that that's a preprinted form? I think it's a standard form, but I'm 14 Α. not sure because I don't deal with that. 15 16 0. Okay. In the conversation that you 17 had with Mr. Wade in August, did you inform him 18 about any fines or loss of service as related to 19 MLS? 20 Α. I don't remember that. 21 Okay. All right. Q. 22 MS. GOLIDAY: I have no further 23 questions for this witness. 24 MR. MAXEY: Any follow-up? 25 MR. EDWARDS: No.

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MR. GILLESS: You're dismissed. 1 2 MR. MAXEY: You're dismissed. REBECCA "BECKY" STACY, 3 having been first duly sworn, 4 was examined and testified as follows: 5 DIRECT EXAMINATION 6 7 BY MS. GOLIDAY: 8 Q. Please state your name for the record. 9 Rebecca Stacy. 10 Α. 11 Q. What do you do for a living, 12 Ms. Stacy? 13 Α. For whom, ma'am? 14 Q. For a -- for a job. 15 I'm the financial officer at the Α. Jackson Association of REALTORS. 16 17 Q. Okay. How long have you been doing that? 18 19 Almost a year and a half. Α. 20 Q. Okay. And what is your job title? What does your job require? 21 22 It requires me to do many things. Α. 23 I'm just the financial officer. I take care of the finances. 24 25 Q. What are your duties and

```
responsibilities?
 1
                 I receive pay -- I make bills,
 2
          Α.
    receive payments, do accounts payable, accounts
 3
    receivable, payroll. Anything that a financial
 4
    officer. . .
 5
 6
                Okay. And I saw when you came in
          Q.
    that you brought some documents with you. Are
 7
    those documents related to this matter?
 8
 9
          Α.
                 They're just the things I picked up
    out of my briefcase. I can put them back out if
10
11
    that would be necessary.
                 No, I was just wondering, are you
12
          Q.
    going to use them to testify?
13
14
                Oh, no. No, no. I just had things
          Α.
    in my hand. I've been working all morning.
15
                Oh, okay. That's what I was
16
          Q.
17
    wondering.
18
          Α.
                Yeah. No.
19
                Do you recall whether you generated
          Q.
20
    any bills -- because you said part of your job is
21
    generating bills -- if you generated any bills
22
    for Kim Wade or related to Kim Wade from
    June 15th, 2009, to present?
23
24
                 I mean, not that I know of, no.
          Α.
                                                 I
    did not since June 15th, no.
25
```

Okay. Do you recall the last time 1 Q. that you sent a bill to Kim Wade? 2 I believe the last time was June 1st. Α. 3 Okay. And you sent a bill -- what Q. 4 was that bill to cover? 5 To cover the MLS quarterly fees. Α. 6 Okay. How much was that bill? 7 Q. 165. 8 Α. Did he pay that bill? 9 Q. June 27th. 10 Α. 11 Q. Okay. MS. GOLIDAY: That's all the 12 questions I have for you. 13 MR. MAXEY: I have no questions. 14 Does the board? 15 16 MR. GILLESS: No, we don't. 17 MR. MAXEY: You're excused. MS. GOLIDAY: I just have one last 18 19 witness and that's for Kim Wade. That's Kim Wade. 20 KIM WADE, 21 having been first duly sworn, 22 was examined and testified as follows: 23 DIRECT EXAMINATION 24 BY MS. GOLIDAY: 25 Q. Please state your name for the

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1 record. Kim Wade. 2 Α. All right. Mr. Wade, do you 3 Q. understand the charges that are against you? 4 Actually, I do not. 5 Α. 6 Q. Okay. 7 I do not. I can't understand them. Α. No, I do not. 8 Do you understand why you're here? 9 Q. Based on some -- Mr. Eubanks not 10 Α. wanting to pay me my commission. 11 12 Q. Okay. And why -- why is it that you believe that he doesn't wasn't -- didn't want to 13 pay your commission? 14 Because he felt that the deal was Α. 15 going to close after the listing agreement expired 16 and he would not owe a commission because of that. 17 Okay. And as a result of him being 18 Q. 19 angry about that, what did he do? What is your 20 understanding of what he did? He called everybody he could to, you 21 Α. 22 know, smear my name. And as I explained to him 23 about the earnest money, which is what the initial 24 thing came up, he wanted the gentleman to put the 25 earnest money up to cover the lease agreement. I

```
didn't -- like I told him, I didn't care if he
1
    leased the property. It didn't bother me.
2
                 But I tried to explain to him, I'm
 3
   not the buyer's agent; I don't have the earnest
 4
   money. He would have to get it from him. I
 5
   already told the buyer's agent it's fine to
 6
 7
   release it as far as I was concerned. It didn't
 8
   bother me. But because the buyer's agent didn't
   release it, he got mad with everybody. And that's
 9
    when he began his tear.
10
                 And so he basically wanted the
11
          Q.
12
    earnest money released to him as a security
13
    deposit for his lease arrangement; is that
14
   correct?
15
          A. That's correct.
16
          0.
                 And that money was not released to
17
   him; is that correct?
18
          Α.
                 I'm not certain what the -- what the
19
    disposition of that was. I did inform Blare over
20
    at Richardson Properties that it was fine to
    release as far as I was concerned.
21
22
                 But that's the point in which he
          Q.
23
    started getting angry; is that correct?
24
          Α.
                 That's correct. That's correct.
25
          Q.
                And that's the point in which he
```

started calling different people regarding this 1 2 matter? That's correct. 3 Α. All right. Now, we're here about 4 0. your status with JAR and MLS. Please explain to 5 me what you felt your status with JAR and MLS was 6 7 on July -- in July of 2009. I was in transition, that I would Α. 8 have full rights and privileges that comes along 9 with the 30 days that I've had since 1996 in the 10 11 transitions I made from Century 21 to Universal Homes and Properties, from Universal Homes and 12 Properties to ERA, from ERA to -- back to 13 Universal Homes, from Universal Homes back to 14 15 Prestige, and from Prestige to Ann Prewitt in regard to the 30-day window, but it never took the 16 17 30-day window because, you know -- it wasn't a big 18 deal. 19 This particular time, when I left Ann 20 Prewitt, we had a deal on the table. Mr. Leo 21 Davis, there was one deal left. And out of that 22 closing, I was going to pay the transfer fee. But 23 I said, I've got 30 days to do it, so we --24 everything should fall right in place. 25 And everybody in here in real estate,

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I'm sure everybody else is, especially those who 1 work with the Commission, understand things don't 2 go as planned. So I did not get the 30-day 3 window. The listing agreement was signed in the 4 5 30-day window. 6 Okay. And this 30-day window that Q. 7 you -- did you understand that you had that for both MLS and JAR? 8 9 Α. Absolutely. 10 0. Has that -- and how long had you been 11 a Realtor with JAR? 12 Α. Since 1996. All right. And that is a sum total 13 Q. 14 of almost 15 years? 15 Α. Yes. 16 Q. Okay. And during that 15-year 17 period, has it been your understanding that there 18 exists a custom and practice in JAR/MLS that 19 allows someone who is in that transition period 30 days to -- a 30-day transition window in which 20 21 they remain a member of both of those 22 organizations? 23 Α. Absolutely. And I think Jo's letter of August 17th just reaffirms that. She's under 24 25 the same thing, that it was a 30-day window. They

made no distinction, she made no distinction, 1 Beverly made no distinction that you're going to 2 be cut off of one service or another. Nobody's 3 made that distinction since I've been with the 4 association. And even before 1996, I was a 5 nonmember of the MLS. 6 Okay. Now, you made a payment on 7 Q. your MLS -- you paid your quarterly dues for MLS 8 June 27th, 2009; is that correct? 9 10 Α. That's correct. Were you affiliated with Ann 11 Q. Prewitt's office on that day? 12 13 No. I had went out on my own, but I Α. 14 paid based on -- I don't get a 1st and a 15th as a 15 commissioned agent. So when I have a commission, a deal to come through, I pay whatever I can pay 16 at that point. 17 18 Q. Okay. 19 And that was something that I knew I Α. 20 was going to do. Because they -- they give you 21 five days from the 1st to do -- to get your money 22 in. After that, then you're actually delinquent 23 on your dues. So I wanted to go on and get it in. 24 0. And you paid those fees under the assumption that you were a member --25

1 Α. Thirty days, yes. 2 -- within that 30-day window; is that Q. 3 correct? That's correct. 4 Α. 5 Q. All right. Now, if you thought that you were not a member, would you have paid that 6 7 amount? 8 Absolutely not, because of the nature Α. 9 of my business. And like I said before, I had one deal working with -- that I had left there at --10 left there at Ann Prewitt, and -- and I had one 11 deal that I was getting ready -- just had -- had 12 just written up, but nothing was going to close 13 14 within, you know, the foreseeable -- within the 15 next 30, 45 days, which would have been outside 16 that window. So I'm saying, well, let me go ahead 17 and pay my MLS fees. I'll have that, have my key 18 and stuff, have access to my key. 19 0. Okay. All right. Did you -- during this time, did you receive any notification from 20 21 JAR or MLS from June of '09 until July of '09 22 regarding your status? 23 No, I did not. I have not received Α. 24 anything. I have not received the notice from 25 them until we got this notice December 3rd, 2009.

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And what's interesting about this particular 1 letter -- no, the only notice I got from JAR 2 regarding any of my associations with them, is the 3 fact that I had just renewed my zip forms. This 4 5 was written on the 3rd. I didn't receive it until, I think, on the 4th or 5th. I had renewed 6 7 my zip forms on the 4th. So in order to renew it, you've got to be, you know, legal all the way 8 9 around in terms of JAR and everybody else. 10 So, again, I'm getting all these reinforcement things that I remember. I feel like 11 12 this is just an opportunity to retroactively go 13 back and make me illegal, disparage me in front of my client, who received a full offer on his house. 14 He had his house listed with a realtor, and they 15 16 didn't get it sold. He got a full offer with no 17 conditions. But for him being upset about having to pay a commission outside the listing period. . . 18 19 And I'm really disappointed that this 20 association would do one of its long-term members 21 this way. I could -- if he had got 174 --22 174,000, I would accept the punishment. Ι 23 would -- I would -- I would have pled guilty. Не got the full offer. 24 25 Q. Okay. Now, when we talk about these

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```
customs and practices, based on your number of
 1
    years in the association, who is -- as a matter of
 2
    custom and -- as a matter of the custom, who
 3
    generally is responsible for turning in the
 4
    licensee change form?
 5
                 In every instance in which I have
 6
          Α.
 7
   made any type of changes, the previous broker that
 8
    I worked for would send the form in, because they
    want them off their book. They want it off the
 9
10
   books.
11
                 Prudential, Ann Prewitt, has an
12
    employee policy handbook in which all these
13
    documents have to be signed. And I signed them
14
    with Debbie Bridges. The expectation, these
    things would be forwarded on.
15
                 Ann sent me a notice two months
16
17
    later -- now, you've got to understand, I hadn't
    had no notice of anybody that there was anything
18
19
    wrong. My key is still working. I'm still good
20
    to go. Got my 30-day window that I'm operating
21
    on.
22
                 I get all this notice in December
23
   that what I did in July was illegal. I'm saying,
24
   wait a minute, I've got a 30-day window in which
25
   to operate from.
```

1 They have testified that there's no 2 documentation to tell us that these things -- oh, I'm supposed to read this, but yet on four 3 different letters I got from Jo Usry, she could 4 5 not explain to me my status. And so my point in all this is, is, 6 7 guys, nobody attempted to mislead anybody about 8 anything. 9 Okay. So as you sit here today, was Q. 10 it ever your intention to misrepresent your status on the MLS system? 11 12 Α. No. 13 All right. I also want to show -- go Q. 14 back to that closing document for that property 15 that is not our subject property. 16 Α. Oh, the 608 Willow Bay? 17 Q. Right. Could -- do you see it? 18 Α. There it is. 19 MR. MAXEY: No, this is --20 THE WITNESS: Somebody has this 21 listing agreement. Hold it up so they see what it 22 looks like. 23 MR. MAXEY: I think it's in there. 24 It may be toward the end. 25 MS. GOLIDAY: I think it is.

THE WITNESS: Yeah. 1 MS. GOLIDAY, CONTINUED: 2 Okay. Now, is that a property 3 Q. that -- what exhibit number is that? 4 27. 5 Α. Okay. And what is the property 6 Q. 7 address for that property? The property address is 618 Willow 8 Α. Bay. 9 10 Did you sell that property? Q. 11 Α. I did. Okay. And when did it close? 12 Q. Closed October 19th, 2009. 13 Α. Okay. Did you put that information 14 Q. down there regarding the closing details? 15 That information can only be inputted 16 Α. by the listing company. 17 And who was the listing company? 18 Q. 19 This company is owned by the Α. 20 president of the Multiple Listing Service, RE/MAX 21 Alliance, Lee Garland. 22 Q. All right. And so he put that 23 information in there about you; is that correct? 24 He's ultimately responsible. I would Α. imagine Theresa put it in there, unless they have 25

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a designated person, like they have at some of the 1 agencies. But you are correct, he's ultimately 2 responsible for what goes into the system. 3 Okay. And when was that --4 0. 5 approximately, when was that put in? 6 Α. The close date was 10/19. And 7 assuming that they didn't backdate it, I would imagine they put it in on 10/19. 8 9 And when it was put in the system, Q. 10 you were listed as the selling agent? 11 Α. Yes. If I was not the -- I mean, 12 Yes. yes. 13 Okay. And how were they able to put Q. your name in there as the selling agent? 14 15 The only way they could put my name Α. in there is that I would still be in the system. 16 Okay. So they couldn't just type in 17 Q. "Kim Wade"? 18 19 Α. The only thing they could put in 20 there would be a nonMLS member. 21 Q. So in order to put your name down 22 there -- and I want to make sure that we're all 23 clear about this -- that, literally, do they put 24 in your number, and your name comes up? How does 25 that work?

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If they're not certain, if they just 1 Α. say "Wade," in other words, there might be several 2 Wades in the area. They put in "Wade," and oh, 3 that's Kim Wade, click on that. And then it will 4 5 populate it. Well, they can -- if they know my agent -- I mean, if they know my ID number, 4965, 6 7 put that in there, it will come up. 8 0. Okay. But if you were -- if you had 9 been determined not to have privileges to the 10 service, would your name have appeared on that list? 11 Α. 12 No. 13 Q. Okay. 14 MS. GOLIDAY: I have no further 15 questions. 16 CROSS-EXAMINATION BY MR. MAXEY: 17 18 I'm going to hand you, Mr. Wade, Q. 19 Exhibit 3, that's been turned to the MLS printout. 20 Do you recognize that? 21 Α. I do. 22 And whose property is being Q. advertised there? 23 24 John Eubanks'. Α. 25 Okay. And how can you tell? Q.

It's got John -- well, it has 1 Α. 2 Eubanks' name in the owner section. 3 And does it indicate what the listing Q. 4 date is? 5 Α. 7/9. No, the -- well, the list date is -- generally, what goes in there is the date 6 7 that you put it into the system. But that's fine. Yeah, the listing date, same date, I guess. 8 9 Q. And that is the date that you listed the property for Mr. --10 11 Α. No. The date that I listed the property with Mr. Eubanks was 07/05. 12 13 So that's four days after it was Q. 14 listed, actually? 15 No. Well, four days it was listed. Α. 16 But I also listed it through Melissa Reese, 17 Prestige Realty. 18 Q. Now, did she sign the listing 19 agreement? 20 Α. She doesn't need to. It's not 21 required by Mississippi law. 22 My question is, did she? Q. 23 Α. No. 24 Q. Did Mr. -- was Mr. Eubanks made 25 aware, by you, that she was neither the listing

property with you or had a relationship with you? 1 2 MS. GOLIDAY: Objection as to 3 It's not related to the charges that relevance. are pending against him. 4 5 MR. MAXEY: I'm asking him the I think I've got a right to ask him 6 question. 7 that question. Mr. Eubanks has testified that he had no knowledge of Ms. Reese. 8 9 MS. GOLIDAY: I understand that, but 10 that's not related to the charges that are against Mr. Wade. I'm going to directly instruct him not 11 12 to answer because it's not related to the charges. 13 MR. MAXEY: I respectfully suggest 14 you can't instruct the witness at a hearing not to 15 answer. You can at a deposition, but not a hearing. 16 17 MS. GOLIDAY: Okay. 18 MR. MAXEY: Of course, if you want to 19 do that, I think you, you know, seek the 20 consequence of that. Are you instructing him not 21 to answer? 22 MS. GOLIDAY: It's not related. It's 23 not relevant. 24 MR. MAXEY: We would like to go 25 forward with that.

MR. GILLESS: Well, you know, it's 1 2 been talked about previous, so I don't see -- you know, anything that's been brought up during this 3 hearing, I think, you know, if it was relevant 4 5 then, it's relevant now. 6 MR. MAXEY, CONTINUED: 7 Did you tell Mr. Eubanks that you had Q. co-listed the property or listed this through 8 9 Prestige Realty and Melissa Reese? 10 Α. He gave me permission on the listing agreement. 11 12 If you don't mind answering the Q. 13 question, then you can explain your answer. Did 14 you tell him? 15 Α. He gave me permission under the 16 listing agreement. 17 Q. So you're not going to answer the 18 question? 19 Α. I answered the question. 20 MS. GOLIDAY: That is the answer to 21 the question. 22 THE WITNESS: Huh? 23 MS. GOLIDAY: I'm saying you did 24 answer the question. 25 MR. MAXEY, CONTINUED:

Now, is your telephone number listed 1 Q. on this form? 2 It is. 3 Α. Where is it listed? Q. 4 Right there in the lower, right-hand 5 Α. corner. 6 7 What's your telephone number? Q. 8 Α. 601-594-8882. And it's listed as the owner's phone, 9 Q. is it not? 10 That is correct. 11 Α. 12 Q. Did Mr. Eubanks authorize you to put his -- your number in there as his? 13 Α. He did. 14 Now, my question is, if you were a 15 Q. member of MLS, as you contend you were at this 16 time, you could have put your own name as part of 17 the advertisement, could you have not? 18 19 Α. Not until Ann Prewitt had done what 20 she did or I exercised my 30-day option. 21 So are you saying that you were or Q. 22 were not a member of MLS at the date of this listing? 23 I was, yeah. 24 Α. 25 But you didn't use your membership to Q.

list it in the MLS, did you? 1 The situation is, I -- the 2 Α. arrangement is not illegal neither under MLS or 3 state law. So the arrangement we have to put it 4 in there is actually an irrelevant question, and 5 it goes to whether or not -- unless you can tell 6 me what I've done is illegal by state law, by 7 8 having me and Melissa's arrangement, then what here is illegal, because I was a member, based on 9 10 the fact that the Multiple Listing Service took my money, Multiple Listing Service gave us 30-day 11 12 windows, which is the common practice and custom 13 for the last 20 years I have been affiliated with 14 this. 15 They have shown nothing in the record contrary to say that I did not have service. I 16 17 have spoken with Beverly Hickey, and I've spoken with Jo Usry via e-mail, and none of them 18 19 indicated that I would be illegal or subject to 20 any type of inactivity. 21 And to go back retroactively, I think, is -- again, is a travesty. 22 23 MR. MAXEY: No further questions. 24 MS. GOLIDAY: I've just got a few 25 follow-up. Could you give me one second? We'll

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just go off for a few minutes. 1 2 (OFF THE RECORD.) MS. GOLIDAY: I've got one little 3 4 follow-up. REDIRECT EXAMINATION 5 BY MS. GOLIDAY: 6 7 On this group of documents that Q. existed -- are attached as Exhibit 3, and this 8 exclusive agent authorization and right to sell 9 listing agreement that was submitted by 10 Mr. Eubanks, Mr. Wade, will you look at it and 11 12 tell me whether that document is signed by Mr. Eubanks? 13 A. It is not. 14 15 Okay. Now, the agreement that you Q. entered into with him, was it signed? 16 Α. 17 It is. There is a copy there you 18 have. 19 Ο. Okay. So that document that is 20 actually attached there is not the contract that 21 you entered into with Mr. Eubanks? 22 That is correct. And I think he knew Α. it when he submitted it as evidence that I had 23 24 done something wrong. 25 MS. GOLIDAY: All right. I have no

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1
    further questions.
 2
                 MR. MAXEY: Does the Commission have
 3
    follow-ups?
 4
                 MR. GILLESS: No.
 5
                 MR. MAXEY: We have nothing further
 6
    of Mr. Wade. He may be excused.
 7
                 MS. GOLIDAY: All right.
 8
                 MR. MAXEY: That's the end of the
 9
    hearing, unless you have anything further. Do you
10
    have any further witnesses?
11
                 MS. GOLIDAY: No.
12
                 MR. MAXEY: We have no further
13
    witnesses.
14
                 Do you want to close the record at
15
   this time, Mr. Chairman?
16
                 MR. GILLESS: If there's no -- if
17
    there's nothing else, then these proceedings are
18
    closed, and we will retire for deliberation.
19
                 (CONCLUDED AT 3:48 P.M.)
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