## **FILED**

14 APR 08 AM 9:46

1 KING COUNTY SUPERIOR COURT CLERK 2 HONORABLE BARBARIAEDINDE CASE NUMBER: 14-2-07669-0 SEA 3 4 5 6 7 IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON 8 FOR THE COUNTY OF KING 9 MOVE, INC., a Delaware corporation, Case No. 14-2-07669-0 SEA REALSELECT, INC., a Delaware 10 corporation, TOP PRODUCER SYSTEMS COMPANY, a British Columbia unlimited AMENDED COMPLAINT 11 liability company, NATIONAL ASSOCIATION OF REALTORS®, an 12 Illinois non-profit corporation, and **REALTORS® INFORMATION** 13 NETWORK, INC., an Illinois corporation, 14 Plaintiffs. 15 VS. 16 ZILLOW, INC., a Washington corporation, ERROL SAMUELSON, an individual, and 17 DOES 1-20, 18 Defendants. 19 20 Plaintiffs Move, Inc.; RealSelect, Inc.; Top Producer Systems Company, ULC; National 21 Association of Realtors®; and Realtors® Information Network, Inc., make the following 22 allegations against defendants Zillow, Inc.; Errol Samuelson; and DOES 1-20 on information and 23 belief: 24

1		I. PARTIES, JURISDICTION, AND VENUE	
2	1.1	Plaintiff National Association of Realtors ("NAR") is an Illinois non-profit	
3	corporation.		
4	1.2	Plaintiff Realtors Information Network, Inc. ("RIN") is an Illinois corporation. It	
5	is a wholly-ov	wned subsidiary of NAR.	
6	1.3	Plaintiff Move, Inc. ("Move") is a Delaware corporation.	
7	1.4	Plaintiff RealSelect, Inc. ("RS") is a Delaware corporation. It is a subsidiary of	
8	Move.		
9	1.5	Plaintiff Top Producer Systems Company ("TopProducer") is a British Columbia	
10	Unlimited Liability Company. It is a wholly-owned subsidiary of Move.		
11	1.6	Move is publicly-traded on the NASDAQ exchange.	
12	1.7	Move has been in existence for over 20 years and has approximately 950	
13	employees.		
14	1.8	Move's net revenues for fiscal year 2013 were \$227 million.	
15	1.9	Defendant Zillow, Inc. ("Zillow") is a Washington corporation with its principal	
16	place of business in King County, Washington.		
17	1.10	Zillow is publicly-traded on the NASDAQ exchange.	
18	1.11	Zillow's 2013 revenue was \$197.55 million.	
19	1.12	Zillow is one of Move's two biggest competitors. Zillow and Move are two of the	
20	top three consumer sites for the online U.S. residential real estate market.		
21	1.13	Defendant Errol Samuelson is a resident of Vancouver, British Columbia,	
22	Canada. For over a decade leading up to March 5, 2014, Mr. Samuelson was an executive of		
23			
24			

1	Move. As Mo	ove's employee, he spent substantial time travelling in the United States, including	
2	King County,	Washington.	
3	1.14	Zillow announced that Mr. Samuelson had joined Zillow on March 5, 2014. Mr.	
4	Samuelson is	subject to Zillow's control and is acting on its behalf.	
5	1.15	The breaches of contract, breaches of fiduciary duty, and misappropriation of	
6	trade secrets a	alleged below took place, in substantial part, in King County, Washington. King	
7	County, Washington is the place where defendants have received or will receive the benefit of		
8	misappropriation.		
9	1.16	Jurisdiction and venue are appropriate in this Court.	
10		II. FACTS	
11		The Plaintiffs' relationships and businesses	
12	2.1	NAR is a trade organization for real estate professionals.	
13	2.2	Move's business is varied but all relates to the online residential real estate	
14	market.		
15	2.3	In 1996, NAR, RIN, RS, and Move entered into a strategic partnership that allows	
16	Move to operate NAR's website <u>www.realtor.com</u> .		
17	2.4	The agreements that memorialize the strategic partnership between NAR, RIN,	
18	RS, and Move	e have been revised and renegotiated over the years.	
19	2.5	Currently, the strategic partnership between NAR and Move allows NAR to	
20	appoint one member of Move's seven-member Board of Directors.		
21	2.6	The strategic partnership also involves and requires the sharing of confidential	
22	information between NAR, RIN, RS, and Move for the purpose of developing synergistic		
23			
24			

harm to Move and therefore entitle Move to an immediate injunction or other appropriate restraining order, without the need for Move to prove any actual damage.

## Errol Samuelson arranged to defect to Zillow, and destroyed evidence.

- 2.40 Samuelson met with everyone on the Zillow executive team as well as the executive chairman (Rich Barton) and his co-founder (Lloyd Fink) before resigning and while he was an officer of Move.
- 2.41 On March 4, 2014, after deciding to join Zillow, Mr. Samuelson erased all memory from the laptop, iPhone, and iPad issued to him for business purposes by Move.
- 2.42 Mr. Samuelson erased the memory on those devices for personal reasons, despite consistent warnings that the devices and the data they contained belonged to Move.
- 2.43 Every time Mr. Samuelson logged into his Move-issued computer, he was confronted with a screen that required him to click an "OK" button certifying that he understood that the computer belonged to Move, that all activity on the computer can be monitored by Move, and that he has no expectation of any privacy in connection with his use of the computer.
- 2.44 Numerous times over the last several years, Move informed Mr. Samuelson that it was placing "litigation holds" for various lawsuits on all related business documents, including paper files and electronic files on his laptop and other devices, and instructed him to retain, preserve, and not discard, destroy, delete, purge or alter in any way documents, files, or any data on those devices.
- 2.45 Before destroying the memory on the laptop, iPhone, and iPad, Mr. Samuelson copied some business data from the laptop onto an external drive and left it at the TopProducer office.

## III. CAUSES OF ACTION

## Cause of Action 1: All plaintiffs allege violation of the Washington Trade Secrets Act, RCW 19.108

- 3.1 Plaintiffs incorporate by reference the foregoing sections of this Complaint.
- 3.2 The trade secrets at issue in this cause of action consist of the confidential information, compilations, programs, methods, techniques, and processes known to Mr.

  Samuelson as a result of the roles he had as an employee, executive, and officer of Move and as President of realtor.com. Those trade secrets include but are not limited to information about finance, budget, technological capabilities, data content, products, initiatives, strategies, marketing, and other aspects of plaintiffs' businesses and the strategic partnership between plaintiffs.
- 3.3 The trade secrets derive independent economic value for plaintiffs from the fact that they are not generally known to competitors of Move, realtor.com, and RIN, including Zillow. The trade secrets guide plaintiffs' competitive efforts. The fact that the trade secrets are not known to competitors and/or are novel provides plaintiffs with competitive advantages that translate into revenue for Move, realtor.com, and RIN that would not be realized or would be decreased if the competitive actions of competitors like Zillow were also guided by the trade secrets.
- 3.4 The trade secrets are novel and/or are not reasonably ascertainable through proper means because they cannot be determined through the reasonable examination of public knowledge.
- 3.5 The trade secrets are the subject of measures that are reasonable under the circumstances to maintain their secrecy. Those measures include, but are not limited to, Move's limiting access to certain financial, strategic, and other sensitive information to the executive

team or an even smaller group of executives; Move's requiring confidential password logins for all company computers; Move's requirement that all employees to abide by the confidentiality provisions in the Code of Conduct and the Confidentiality Agreement; Move's requirement of non-disclosure agreements in significant negotiations and contracts; Move's requirement that executives certify their compliance with the Code of Conduct each quarter; and the mutual non-disclosure agreements between Move, RS, NAR and RIN.

- 3.6 Mr. Samuelson knew, at all relevant times, that he acquired plaintiffs' trade secret information under circumstances giving rise to a duty to maintain its secrecy and limit its use.
- 3.7 Mr. Samuelson misappropriated plaintiffs' trade secrets because he acquired them by improper means, such as misrepresentation. Through his actions, including his agreement to abide by the Code of Conduct, and through his failure to disclose that he was defecting to Zillow, Mr. Samuelson led plaintiffs to believe that he would safeguard their trade secrets. Because they were misled by Mr. Samuelson, plaintiffs continued to supply him with trade secrets, including, but not limited to, the time period February 14, 2014 through March 4, 2014.
- 3.8 Mr. Samuelson misappropriated plaintiffs' trade secrets because he has disclosed them to Zillow and used them on Zillow's behalf without express or implied consent from plaintiffs. Mr. Samuelson acquired plaintiffs' trade secrets under circumstances giving rise to a duty to maintain their secrecy. His duty to maintain secrecy arises from the fact that at the time he acquired the trade secrets, he was an employee, executive, and officer of Move, President of realtor.com, signatory to the Move Code of Conduct, and bound by the non-disclosure agreements between Move, RS, NAR and RIN.
- 3.9 Zillow misappropriated plaintiffs' trade secrets because it acquired them knowing, or with reason to know, that they were acquired by Mr. Samuelson through improper means.

Zillow knew that plaintiffs continued to communicate trade secrets to Mr. Samuelson after he had decided to leave Move and realtor.com because plaintiffs were misled into believing that Mr. Samuelson could still be trusted with their trade secrets.

- 3.10 Zillow misappropriated plaintiffs' trade secrets because it has used them without the express or implied consent of plaintiffs. It used and disclosed them on or prior to March 4 and 10, 2014. At the time of use, Zillow knew that the trade secrets were acquired or derived from or through Mr. Samuelson, who owed a duty to plaintiffs to maintain the secrecy of the trade secrets.
- 3.11 Zillow's act of hiring Mr. Samuelson to act as its Chief Industry Development
  Officer in charge of Zillow's industry relations strategy—which he cannot do to the best of his
  ability without using or disclosing plaintiffs' trade secrets— constitutes a threatened
  misappropriation of plaintiffs' trade secrets.
- 3.12 In late February 2014, Mr. Samuelson and Zillow discussed and negotiated an indemnification agreement. When negotiating the scope of the indemnification, Mr. Samuelson requested indemnification for unintentional, inadvertent disclosure of Move's confidential information. Zillow agreed to broad indemnification of Mr. Samuelson, thereby diminishing or eliminating Mr. Samuelson's incentive to protect plaintiffs' trade secret information.
- 3.13 Zillow hired Mr. Samuelson for his important insights that Zillow believes will build Zillow's relationships with MLS's and brokerages. On February 24, 2014, Zillow identified Mr. Samuelson as one of three "owners" of a task to assemble call down lists for MSL's and brokers. On or before March 1, 2014, Mr. Samuelson sent Zillow a markup of talking points relating to his new position with Zillow and a markup of the planned press release. Zillow

1	4.2.5 An award of permanent injunctive relief to protect plaintiffs' trade secrets
2	and to prevent further actual, threatened, and inevitable trade secret misappropriation, breaches
3	of fiduciary duty, and breaches of contract and to eliminate the commercial advantage that Mr.
4	Samuelson and Zillow would otherwise derive from the trade secret misappropriation;
5	4.2.6 An award of attorney fees, expenses, and costs; and
6	4.2.7 Such other relief as the Court deems just and equitable.
7	
8	Respectfully submitted this 8 <sup>th</sup> day of April, 2014.
9	CABLE LANGENBACH KINERK & BAUER LLP
10	/s/Jack M. Lovejoy
11	Jack M. Lovejoy, WSBA No. 36962 Lawrence R. Cock, WSBA No. 20326
12	Attorneys for Plaintiff CABLE, LANGENBACH, KINERK & BAUER, LLP
13	Suite 3500, 1000 Second Avenue Building Seattle, Washington 98104-1048
14	(206) 292-8800 phone (206) 292-0494 facsimile
15	jlovejoy@cablelang.com LRC@cablelang.com
16	
17	
18	
19	
20	
21	
22	
23	
24	

1	<u>CERTIFICATE OF SERVICE</u>	
2	I hereby certify that on April 8, 2014, I electronically filed the foregoing with the Clerk	
3	of the Court using the Court's CM/ECF System which will send notification of such filing to	
4	those registered to receive electronic notices by email transmission at the email addresses	
5	provided.	
6	CM/ECF PARTICIPANTS:	
7 8	James Sanders	
9	Attorneys for Zillow, Inc.	
10	Clemens H. Barnes Graham & Dunn PC	
11	Attorneys for Errol Samuelson	
12	I declare under penalty of perjury that the foregoing is true and correct.	
13	DATED at Seattle, Washington on April 8, 2014.	
14		
15	/s/Katy M. Albritton Katy Albritton, Legal Assistant	
16		
17		
18		
19		
20		
21		
22		
23		
24		